1	IN THE UNITED STATES DISTRICT COURT
2	FOR THE WESTERN DISTRICT OF OKLAHOMA
3	
4	UNITED STATES OF AMERICA,
5	Plaintiff,
6	vs. Case No. CR-20-240-F
7	BOBBY CHRIS MAYES, CHARLES GOOCH, and COURTNEY WELLS,
9	Defendants.
10	
11	
12	
13	* * * * * * *
14	TRANSCRIPT OF JURY TRIAL PROCEEDINGS
15	BEFORE THE HONORABLE STEPHEN P. FRIOT
16	UNITED STATES DISTRICT JUDGE
17	NOVEMBER 4, 2021
18	8:00 A.M.
19	VOLUME II OF XII
20	* * * * * * * *
21	
22	
23	
24	
25	Proceedings reported by mechanical stenography; transcript

1	APPEARANCES:
2	FOR THE GOVERNMENT:
3	Ms. K. McKenzie Anderson and Mr. Thomas B. Snyder, Assistant United States Attorneys, United States Attorney's Office, 210 W. Park Ave., Suite 400, Oklahoma City, OK 73102
4	FOR MR. BOBBY CHRIS MAYES:
5	Ms. Vicki Z. Behenna and Mr. W. Brett Behenna, Behenna Goerke Krahl & Meyer, 210 W. Park Ave., Suite 3030, Oklahoma City, OK
6	73102
7 8	Mr. William H. Bock and Ms. Michelle L. Greene, Attorneys at Law, 6402 N. Santa Fe Ave., Suite A, Oklahoma City, OK 73116
9	Ms. Rachel N. Jordan, Mulinix Goerke & Meyer, PLLC, 210 W. Park Ave., Suite 3030, Oklahoma City, OK 73102
10	
11	FOR MR. CHARLES GOOCH: Mr. Joseph G. Shannonhouse, IV, Shannonhouse Law Office, PLLC,
12	500 N. Walker Ave., Suite C-100, Oklahoma City, OK 73102
13	Mr. Robert D. Gifford, II, Gifford Law, PLLC, P.O. Box 2682,
14	
15	Mr. S. Thomas Adler, II, Atkins & Markoff, 9211 N. Lake Hefner
16	Parkway, Suite 104, Oklahoma City, OK 73120
17	
18	
19	
20	
21	
22	
23	
24	
25	

	- 1
EXAMINATION INDEX	
GOVERNMENT'S WITNESSES:	
JUSTIN LOWRANCE CONTINUED DIDECT BY MD SNYDED 165	
5 CROSS BY MR. BEHENNA 169	
REDIRECT BY MR. SNYDER 195	
DIRECT BY MS. ANDERSON 200	
	GOVERNMENT'S WITNESSES: JUSTIN LOWRANCE CONTINUED DIRECT BY MR. SNYDER CROSS BY MR. BEHENNA 169 CROSS BY MR. GIFFORD 193 REDIRECT BY MR. SNYDER RECROSS BY MR. BEHENNA 197 ANDY ELLIOTT

1 (PROCEEDINGS HAD ON NOVEMBER 4, 2021, IN OPEN COURT, WITH 2 ALL PARTIES AND THEIR COUNSEL PRESENT, OUTSIDE THE PRESENCE OR 3 HEARING OF THE JURY.) 4 THE COURT: Good morning. We're resuming in Criminal 5 20-240, United States of America vs. Mayes, Gooch, and Wells, 6 without the jury to address the recorded conversation that we 7 were discussing at the end of the day yesterday. recollection is that the government planned to play some 8 portions of it and there was an objection to proceeding without 9 10 other portions being played. And my approach at 5:00 yesterday was to have counsel collaborate on what portions need to be 11 12 played from the perspective of both sides, so where do we stand 13 on that? 14 Thank you, Your Honor, so the good news MR. SNYDER: 15 is, with respect to Justin Lowrance and the clips that we were 16 going to play through him, I think that issue has been 17 We received faster notification than you even 18 required from defense counsel that they were okay with the 19 clips that we were going to play, and they didn't require 20 additional ones, so the immediate issue has been resolved. 21 We think this is going to be a recurrent issue, as 22 Mr. Gifford indicated with his client, so I don't know if now is the time for us to address sort of our view on what the rule 2.3 of completeness requires on how it really probably ought to be 24 25 handled going forward, or whether we want to table that for

another time.

2.1

2.3

THE COURT: Without any promises from me that I can do my part, I'll hear what you have to say, and I'll hear what defense counsel have to say, and maybe we can make some headway on it.

Let me give you a starting point. And maybe I'm relying too much on conventional wisdom, we'll see, but it has always been my understanding that if one part of -- we can talk about a document or a recording, whatever -- if one part of a recording is played of an interview with Joe Dokes and then Joe Dokes' lawyer says, well, there's another part of it that's relevant that I want to be heard, then Joe Dokes' counsel has virtually free rein in presenting the other parts to the jury.

Now, if the law is otherwise, I have gone about 49 years about learning that. So I'll invite you to continue my legal education.

MR. SNYDER: Sure. And before -- I'm going to read some excerpts from a Tenth Circuit opinion that are directly on point I think that lay this out. Before I do, I will assure the Court that the message you gave to us yesterday was loud and clear, that we are not going to be a "stickler" may be the wrong word, but we are going to have an open mind to any portions that the defense wants to play in response. Because I understand the Court does not want to get bogged down in this overtly. But I think the framework indicates where this

```
1
   process needs to start and it's not with carte blanche for them
 2
    to play the entire video.
 3
              THE COURT: Let me interrupt there. That's also
 4
           You know, there have been cases tried in this
 5
    courthouse, and I'm happy to say it has not been me, in which
 6
    almost seemingly for vindictive reasons one side says, well, if
 7
    they're going to hear their snippets then we want to hear the
    whole two-hour recording. That ain't gonna happen, unless
 8
    every second of that two-hour recording is clearly relevant.
 9
10
    So there's something for both sides to think about.
              MR. SNYDER: I was responding to Mr. Gifford's
11
12
    comment that all of it gets played or none of it gets played.
13
              THE COURT: All or none is a nonstarter.
14
              MR. SNYDER: So Rule 106 -- and I'm going to quote
15
    mostly from the opinion just because they do a better job
16
    explaining it than I could -- so they say United States v.
17
    Williston, 862 \text{ F.} 3d 1023, which is 2017 \text{ case}, says Rule 106 --
18
              THE COURT:
                         862 F.3d what?
19
              MR. SNYDER: 1023.
20
         Rule 106 does not give a interview declarant a general
21
    right to introduce selected statements to try to counter the
22
    statements in the proponent's offered segment. It goes on to
2.3
    say that only the portions of the statement that are, one,
    relevant to an issue in the case and, two, necessary to explain
24
25
    or clarify the already admitted portions need be admitted.
```

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

2.1

22

2.3

24

25

Then the Tenth Circuit sets forth a four-factor test that the Court should consider, that all four factors have to be present before a responsive clip is admitted, and then concludes with a statement, hearsay statements that do not meet this test remain inadmissible. So I don't want to get bogged down in it, but I think what has to happen is the rule of completeness allows responsive clips to be offered, when necessary, to put the offered clip into context or clarify or made some context that would otherwise make the clip that we propose misleading. So what should happen, what the law requires, is that if they want to play additional clips, those clips need to be tailored to responding to the clips that we have chosen in some way. they need to identify what they want to play. Once they do that, we can evaluate whether those clips meet this four-factor test. And as I said to the Court, if they propose us ten different clips, we are going to be liberal in our view towards whether they meet this test because we understand what you said and what you're saying. But they need to identify the clips that they want to play and it can't just be "play the whole video." Now, if it was a five-minute video, it might be a different thing, but we're talking long recordings. And so we flagged for defense counsel that we tend to play parts of

Exhibits 9 and 10, which are interviews -- the recordings

1 between Donna Mullins and Andy Elliott. There may be other 2 objections, but we haven't been told what clips -- additional 3 clips if any -- they want to play on that. THE COURT: Wait, wait, wait, wait. 4 5 was thinking too much about the substance of what you're saying 6 and not enough about the details. The pending offer, is that 7 the one where you say you have not been told what --MR. SNYDER: The Exhibit 8, which Justin Lowrance is 8 going to testify to, that issue has been resolved. 9 10 One of our witnesses we expect later today is Andy Elliott, and through him we intend to offer the recordings 11 12 between Mr. Elliott and Ms. Mullins that you've heard reference 13 in the testimony yesterday. We have prepared clips from those. 14 At the end of the day yesterday, we alerted defense counsel to 15 the fact that we were going to be playing clips from those, and 16 we basically need the same response from them on our clips and 17 proposed responsive clips for Exhibits 9 and 10. And then, of 18 course, the issue is going to repeat itself again with the 19 Courtney Wells interview, which is further down the road. So 20 we think we need to know what clips they want to play in 21 response and maybe we have no problem and there's no issue to 22 be resolved. We just don't know that until we know what they 2.3 want to play. All we know right now is that, I guess, theoretically, they want to play the entire thing. 24 25 The logistic issue I want to flag, real briefly, is if

1 they identify clips they want us to play, our paralegal can on 2 the fly just with the time stamps of the video play those clips 3 for the Court. 4 THE COURT: You say can or can't? 5 She can do that. MR. SNYDER: Can. She's capable of 6 doing that. The problem with that is the only versions of the 7 recordings we have are our clips and the complete video. we are going to have certain clips that they want played, we 8 don't have those clips in any form that can go into the JERS 9 10 system and be sent back to the jury. So they need, at some point, provide the actual clips, because we have not prepared 11 12 their clips for them. And if we send the entire video back 13 then the jury will have the entire video. 14 THE COURT: Well, that's significant because 15 especially in a case like this I think the JERS system is 16 pretty important. Obviously, that's not a problem that needs 17 to be solved right when that exhibit is presented but it 18 certainly is a problem that needs to be solved. And there's 19 especially, obviously, a need to make sure that everybody is on 20 the same page in terms of exactly what was designated and needs 21 played so that the JERS system receives only that which was 22 designated and played. 2.3 And just to give me a little bit of a birds-eye view of the scope of this practical problem, how many recordings are we 24

going to be addressing, roughly, altogether during this trial?

25

```
1
              MR. SNYDER:
                           I believe there are four.
 2
              MS. ANDERSON:
                             The one we resolved.
 3
              MR. SNYDER: So the Justin Lowrance one we've
 4
    resolved.
 5
              THE COURT:
                          Okay.
 6
              MR. SNYDER:
                          There are two recordings between Donna
 7
    Mullins and Andy Elliott. And I think there's just, then, the
    Courtney Wells' interviews, there's those four.
 8
 9
              THE COURT: And the last one was what?
10
              MR. SNYDER: The interview of Defendant Courtney
11
    Wells.
12
              THE COURT:
                          Okay.
              MR. SNYDER: And the first is resolved.
13
                                                        The second
14
    two are likely to come up later today or tomorrow, and the last
15
    one is not likely to come up until next week.
16
              THE COURT:
                          Okay.
                                 But you're thinking today you may
17
    get to the point of offering the two Mullins/Elliott
18
    recordings?
19
              MR. SNYDER: That would be our thought and our plan,
20
    although I've been wrong about our schedule the entire time.
2.1
                          Okay. Let me hear from the defense
              THE COURT:
22
    counsel, then, as to their proposed approach to -- and please
2.3
    work from the lectern -- their proposed approach to, number
    one, effectively representing your client, number two, not
24
25
    subjecting the jury to listening to or viewing an entire
```

1 recording if that's not necessary. 2 MR. BEHENNA: Thank you, Your Honor. So if I could 3 address your point directly first and then there's another issue I would like to circle back to when we have time. 4 5 We did speak with the government. I sent an e-mail last 6 night to the government saying that the selected clips of Chris 7 Mayes, so Exhibit 8, we do not object to those clips being used and not the whole video, because part of the video we had 8 problems with as being hearsay, and it's also being prejudicial 9 10 and not relevant to the case. And it appears that the 11 government cut those clips out, so that's fine. 12 Exhibits 9 and 10 are audio recordings between Donna Mullins and Andy Elliott. The entire recording is discussing 13 14 bribery, right? It's those two, it's Donna trying to solicit 15 statements from Andy, it's Andy coaching Donna what to say. 16 The government told us that they intended to introduce clips 17 back in October of -- October 27th. We responded with an 18 e-mail on October 28th that we are thinking through any 19 objection we may have to this audio being admitted at trial, 20 but at a minimum, under the rule of completeness, we would ask 2.1 that the entire recording being be played and transcribed --22 THE COURT: Please slow down. 2.3 MR. BEHENNA: Oh, sorry. 24 -- be played and transcribed and the transcription 25 entered, if at all. So if we want to have, I guess, an

```
1
    intelligent conversation about whether or not that clip is
 2
    relevant, I think it's really important for the Court to listen
 3
    to that entire recording and then listen to the proposed cuts
 4
    that the government is seeking to make to this bribery scheme
 5
    that both Andy and Donna were discussing on a recorded tape.
 6
    We think every bit of it is relevant, and it should all come in
 7
    its full -- in its entirety.
              THE COURT:
                          Then what would be wrong with playing the
 8
    unplayed portion of it during your case?
 9
10
                            Yeah, it's just, one, we never heard
              MR. BEHENNA:
    from the government in response to my e-mail, okay?
11
12
    first time we are hearing that, one, here are the clips --
13
    first, we were given those yesterday, I think for the first
14
    time, I'll check on that to be sure. We were given the clips
15
    yesterday for the first time, so we hadn't heard from them
16
    since October 28th until yesterday. And then last night we're
17
    preparing for cross and then we're preparing to create videos
18
    to fill in the gaps that the government left, it's an
19
    inconvenience, it's unnecessary, when the government could just
20
    hit play and the entire thing could run.
21
              THE COURT: Roughly how long is Exhibit 9 in its
22
    entirety?
2.3
              MR. BEHENNA:
                            In its entirety, I think, is -- there's
    a note -- I don't want to misspeak. If I can look.
24
25
    Honor, I'm being told one is 26 minutes and one is 17.
```

```
1
              THE COURT:
                         And do I understand you to be saying that
 2
    from the perspective of your client, they are relevant in their
 3
    entirety?
 4
              MR. BEHENNA:
                            In their entirety, yes, Your Honor.
 5
                          Okay. And so I take it the Defendant
              THE COURT:
 6
   Mayes would not object to those exhibits, assuming they are
 7
    played in their entirety.
              MR. BEHENNA:
                            That's -- no, we would object that
 8
    they're hearsay. Our first objection is they're hearsay and
 9
10
    they shouldn't come in, Your Honor. But if they are to be
    admitted, the entire video or audio is relevant.
11
12
              THE COURT:
                          Okay. Now, if you would, explain your
13
    hearsay objection just a little more.
14
              MR. BEHENNA: The recording is between Donna Mullins
15
    and Andy Elliott. It is out of court statements made by those
16
    two, and they're being asserted by the government for the truth
17
    of the matter therein.
              THE COURT: Okay. Well, where does Rule 801(d)(2)(E)
18
19
    fit into this?
20
              MR. BEHENNA: Forgive me on that. I don't have that
21
    off the top of my head memorized, but I can look it up.
22
    801(d)(2)(E), Your Honor.
2.3
              THE COURT: Co-conspirator statements.
              MR. BEHENNA: Well, we never had a James hearing,
24
25
    Your Honor. If they wanted to allege that Andy Elliott was a
```

```
1
    co-conspirator of Chris Mayes, we should have had a James
 2
    hearing.
                          Well, you've got a point there.
 3
              THE COURT:
              MR. BEHENNA: And we never did.
 4
 5
                          Anything further on this point?
              THE COURT:
 6
              MR. BEHENNA:
                            Circling back, we also object to
 7
    Exhibit 8. And let me just talk about what you're going to see
    in Exhibit 8, Your Honor. Exhibit 8 is Justin Lowrance going
 8
    to talk with Chris Mayes about Tinker's buying guidelines, that
 9
10
    whole discussion we had yesterday about buying guidelines,
    changing the pricing index. There's nothing on that video
11
12
    about bribery, about paying Donna Mullins, about Chris Mayes
13
    knowing Donna Mullins had been bribed, that whole video is
14
    irrelevant. Chris is not charged with submitting loans to
15
    Tinker that affected their buying guidelines. In fact, the
16
    government, in their grand jury testimony, Agent Schmitz says
17
    that we didn't think there was enough -- there was anything
18
    there to charge that. That's not charged in this case.
19
                          Okay. Well, I need you to answer this:
              THE COURT:
20
    My impression is, and the government can set me straight if I'm
2.1
    wrong, is that one or more of the defendants focused on this
22
    sale price criterion that Tinker Federal Credit Union used as
2.3
    opposed to MRSP as kind of one of the building blocks of their
    scheme to submit these dummied-up invoices showing sale price
24
25
    far in excess of MRSP as part of the plan to get very shaky
```

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

2.3

24

25

loans approved. That's my perception. I'm not asking you to agree that that's factually true, but it's my perception that is perhaps, in broad strokes, part of the government's theory in this case. If that's true then why should the government not be permitted to have the jury view or hear this recording? MR. BEHENNA: Your Honor, because I think there's a very fine line and propensity comes into play here, okay. Donna Mullins told you from the stand yesterday is she didn't change her buying guidelines because of the money. She admits Andy Elliott was giving me money, he was relentless about it, but I didn't change my buying guidelines. I understand the government's theory, but that's different, but that's the witness that they sponsored. Okay. If Tinker thought that there was something wrong with their buying guidelines and Chris Mayes and his dealership, people at his dealership, in submitting loans were a problem, there's civil action that could have been taken, never taken. The government could have charged that conduct if they thought something was going on, never charged. THE COURT: This sounds like material for closing argument. MS. BEHENNA: But here is the point, Your Honor, what we're going to put in front of the jury, what we spent, really, all day yesterday and a good part of today, the only statement that they seek to take from Chris Mayes is about buying

```
1
    quidelines with Tinker, okay? We're putting that in front of
 2
    the jury and the jury is then going to sit and think, well, did
 3
    he mislead Tinker on buying guidelines and, if so, if he did
    that, did he also do things with these other lenders in the
 4
 5
    pawn shop? Does he -- is that his character? If he's done it
 6
    in the past, will he do it again?
                                       That's propensity evidence.
 7
              THE COURT:
                         Well, but it doesn't matter if it is
    otherwise propensity evidence if it also goes directly to and
 8
    intrinsically to one of the counts of the indictment.
 9
10
              MR. BEHENNA:
                            And I guess -- I would end with that,
    the intrinsic part of this indictment is bribery, Your Honor.
11
12
    It was -- that they allege that between April '16 dealership
13
    operating, Mayes routinely met with the loan officer -- or
14
    direction and control of Mayes routinely met with a loan
15
    officer at a financial institution, approximately $30,000 in
16
    payments.
               Big Red Dealership manager sometimes would call on
17
    the loan officer and give notice of questionable applications
18
    was being sent over.
19
              THE COURT: Please slow down.
20
              MR. BEHENNA: Forgive me, Your Honor.
21
              THE COURT: Well, it's a no kidding proposition.
22
    You've been on your feet in enough courtrooms to know that you
2.3
    just can't read at a pace like that.
                            Forgive me.
24
              MR. BEHENNA:
         To the attention of the loan officer. Some of these loans
25
```

2.3

were for vehicles which an employee at Big Red Dealership had generated their own invoices to support prices above the manufacturer's suggested retail price.

Your Honor, we've heard evidence of the bribery. Evidence related to a bribery taking place is fine, but to admit statements of Chris Mayes about a discussion with Tinker and their buying guidelines isn't relevant, for me, in the argument that I'm making to the Court that — to the charges that he's facing in this case. And so we would say that they're not relevant, they're prejudicial, and they should be excluded.

THE COURT: Okay. Thank you.

The pending offer is Exhibit 8, that's the exhibit number, right? Okay, I haven't heard anything that would require it to be excluded, but I do want to address, since we may get to this today, I do want to address these Mullins/Elliott recordings, because the Court was informed that out-of-court co-conspirator statements would not be offered. I need to hear more on that.

MS. ANDERSON: Yes, Your Honor. The government isn't offering the Andy Elliott and Donna Mullins recordings under 801(d)(2)(E). Our argument is that it's unnecessary to prove the conspiracy and the James hearing process because here we have a formal agency relationship, so we are offering them under 801(d)(2)(D), which is statements made by a party's agent or employee on a matter within the scope of that relationship and while it existed.

1 And we will lay the foundation during Mr. Elliott's 2 testimony that these recordings, which happened on June 21st of 3 2017 and July 17th of 2017, were when he was an employee of Chris Mayes and Courtney Wells and Chuck Gooch, they were all 4 5 officers and directors of the Big Red Dealership group of 6 They actually oversaw all the different 7 dealerships. He was a general manager at one of those, and he was speaking to Donna Mullins about something within the scope 8 9 of his employment relationship and that he had knowledge on as 10 part of his relationship. So there's a three-part test in the Tenth Circuit for 11 12 statements made by the party's agent or employee on the matter within the scope of that relationship and while it existed, 13 14 it's United States v. Ballou, 59 F. Supp. 3rd 1038, which is 15 District of New Mexico in 2014. And it's citing Fischer v. 16 Forestwood Company, Inc., which is a Tenth Circuit case from 17 2008, found at 525 F.3d 972. 18 And the government needs to establish by at least a 19 preponderance that, number one, an agency employment servant 20 and/or partnership relationship existed between the defendants 2.1 and the other co-defendants and others -- he would be an other 22 here, in which relationship defendant was the principal 2.3 employer, master and/or partner, and in which the declarants were the agents, employees, servants and/or partners of 24 defendants. 25

1 Number two, that the statements were made during the 2 relevant relationship. 3 And number three, that the statements related to a matter 4 within the scope of the relationship. 5 THE COURT: Okay. 6 MS. ANDERSON: And so the Tenth Circuit has held that 7 in a criminal trial, the existence of an employment relationship includes statements made by an employee against a 8 9 corporate officer, not just the corporation itself, that's 10 United States v. Young, 736 F.2d. 565. 11 THE COURT: To what extent do these recordings 12 implicate Defendants Gooch or Wells? 13 MS. ANDERSON: They do in that Gooch and Wells were 14 other corporate officers, so Mr. Gooch was the vice president 15 over all of the -- over the Big Red Sports & Imports, he was

other corporate officers, so Mr. Gooch was the vice president over all of the -- over the Big Red Sports & Imports, he was the compliance officer for every one of the dealerships in that group. Courtney Wells was the controller over all of the dealerships. They were all part of the upper management structure of these dealerships overseeing the operations of all of them. And you'll hear from Andy Elliott that when he was giving cash bribes to Donna Mullins, it was at Chris Mayes' direction. Chris Mayes directed Courtney Wells, who was the controller, to provide him with cash for him to give that cash to Donna Mullins. And once Donna Mullins was fired from Tinker and hired at the dealerships, Chris Mayes directed Andy Elliott

16

17

18

19

20

2.1

22

2.3

24

25

to shut up Donna Mullins.

2.1

2.3

And what's happening in these recordings is him trying to shut up Donna Mullins about the bribery that he and Chris Mayes and Courtney Wells had engaged in, in order to push loans through the Tinker systems that were questionable, bypass some of the scrutiny that was required, and to take advantage of the loophole that Mr. Mayes, in his interview, talks about, identifying in the Tinker guidelines.

And, additionally, the statements that Andy Elliott makes would be admissible, and I believe there will be a foundation for it as not hearsay, under 801(d)(2)(C), in that he was a person whom Chris Mayes authorized to make a statement on the subject. And throughout that recording, Andy Elliott says that Chris Mayes told him to say this, Chris Mayes told him to tell Donna X, Y, or Z, that this other version of the story is what she should go with, she better say that and other things like that. So that's our argument on hearsay.

There are additional cases I could provide to the Court, but the gist of it is that it was statements made by Andy, and we'll establish this as a foundation, while he was an employee, while he was talking about matters within his knowledge because of his employment, and let's see, and what was the third one? Sorry. So he was an agent, it was during that relevant relationship, and the statements related to a matter within the scope of that relationship.

Thank you. 1 THE COURT: Do defense counsel care to 2 respond as to the application of 801(d)(2)(C) and/or (D)? 3 MR. BEHENNA: Both, Your Honor. But it would be my request that -- the government cited two cases that I would 4 5 like to read if it would be permissible to the Court. 6 initial response is simply this: Big Red Sports & Imports is 7 not an employer -- or not a party in this case. relationship is with Big Red Sports & Imports, not Chris Mayes. 8 9 I don't think Andy has an agency relationship with Chris Mayes. 10 The second point is, bribing a bank official is not within the scope of someone's employment. And I don't think that he 11 12 qualifies as an agent of Chris Mayes to make hearsay statements 13 or to allow hearsay statements be made in court when he could 14 testify about them in court all day long. 15 I would like to read the two cases before I respond if 16 that's okay to the Court. Otherwise, I'm at a disadvantage in 17 that I haven't read them, and I don't have the ability to make 18 a full argument on to the Court on. 19 THE COURT: Well, is it going to be this afternoon 20 before we get to that? You'll have that opportunity then. 21 Anything else -- so anyway, I haven't heard Very well. 22 anything that would keep Exhibit 8 out. And I don't know if 2.3 anyone cares to be heard any further on it but, subject to that, it will be received and played. And I do applaud counsel 24 25 for cooperating on ironing those issues out. And then we'll

just cross the bridge of Government Exhibits 9 and 10 when we get there.

Obviously, the foundation that Ms. Anderson has alluded to is going to be essential. And, as a matter of fact, and as you all know, this is how it so often works out, once we get to that point, and I hear the foundational testimony, and everybody at either table hears the foundational testimony, sometimes these things do just kind of magically simplify themselves. And so we'll take that one step at a time.

Ms. Anderson.

2.1

2.3

MS. ANDERSON: Yes. One more thing as to the logistics on the clips of those -- Donna Mullins and Andy Elliott. For the first one, we have the clips and we have the full version that can be played, although not separate files that are prepared as clips. For the second one, it is very, very difficult to hear what is being said because the radio is on, so our clips have been prepared, painstakingly, with a running transcript. And the transcript was provided in our second batch of discovery back in October of 2020. And so we have it because otherwise it's nearly impossible to hear and the transcript really helps to understand it. So if we need to play the entire one, we have not undertaken the painstaking process of putting the transcript to the entire video. And I just want to flag that for the Court. And that is what I flagged for defense counsel a while back.

```
1
              THE COURT:
                          Okay.
                                Now, that's with respect to
 2
    Government's Exhibit 10?
 3
              MS. ANDERSON: Correct, Your Honor.
 4
              THE COURT: And what's the length of the unedited
 5
    recording?
 6
              MS. ANDERSON:
                             I don't know off the top of my head.
 7
              THE COURT: Earlier this morning I heard some
    references to one of them was maybe 17 minutes, one of them was
 8
 9
    26 minutes. Is that the general range we're talking about?
10
              MS. ANDERSON: I'm taking it from defense counsel,
11
    yes.
12
              THE COURT:
                          Okay. And, again, focusing on Government
13
    Exhibit 10, what is -- what's the length of those portions the
14
    government does plan to present with the scrolling transcript?
15
              MS. ANDERSON: Possibly ten minutes. We have
16
    provided in the books the transcript of the ten clips that
17
    we've chosen as in the book. So you can review those and see
18
    the content and the length of those clips, at least in terms of
19
    the words that are spoken.
20
              THE COURT: Okay. Of course, we're all well aware,
21
    the transcript is, to put it mildly, secondary to the recording
22
             The actual evidence is the recording itself, and I'm
2.3
    even obligated to so inform the jury. So as a legal
24
    proposition, the fact that there may be some segments for which
25
    there is not a scrolling transcript is probably not an
```

```
1
    insuperable problem, as a practical matter it may be a problem,
 2
    just from the standpoint of intelligibility.
                                                  But from a legal
 3
    standpoint, the transcript is kind of the tail on the dog
 4
    anyway, the dog being the recording itself.
 5
         So I don't know that we have an insuperable problem at
 6
    this point, as long as the foundation is laid, as I have
 7
    mentioned.
                It may be that at another point in the trial it
    would be the defendants' prerogative to play the rest of it
 8
 9
    and, if so, we can cross that bridge when we come to it.
10
                             Thank you, Your Honor.
              MS. ANDERSON:
              THE COURT: Very well. Anything else we need to
11
12
    address before we bring the jury back?
13
              MR. GIFFORD: Yes, Your Honor. Your Honor, I haven't
14
    had an opportunity to say anything. Obviously, we'll address
    the video with Ms. Wells later and, you know, the argument on
15
          But I do have some concerns with the video with
16
17
    Ms. Mullins. I want to point out the obvious. Number one,
18
    there was no motion in limine that was filed. Motions in
19
    limine keep out evidence, also assist the Court on the
20
    admissibility of evidence. This was not put in the trial
2.1
    brief, this all could have been addressed prior to court.
22
    learn of it as we get the books dropped off the other morning.
2.3
    We're here for trial, we're not here to start preparing for
            This is becoming trial by ambush. That leads me to an
24
25
    issue that popped up yesterday and we didn't bring it up
```

```
1
    yesterday because I wanted to --
 2
              THE COURT:
                         Please slow down.
                            My apologies. I wanted to confirm this
 3
              MR. GIFFORD:
 4
    last night. Donna Mullins testified yesterday, which she could
 5
    have testified about this video yesterday as well, and why she
 6
    did not I don't know why the government didn't present it.
 7
    Donna Mullins testified yesterday, and I listened for this, and
    I heard this, and I conferred with counsel. And I went last
 8
    night to check with the statements, and I spoke with my
 9
10
    co-counsel, and we spoke with -- I believe that my
    co-counsel -- and I don't want to speak for him, I believe that
11
12
    he spoke with her attorney, Mr. Aldridge.
                                               Ms. Mullins
13
    testified that she had a -- had an intimate relationship with
14
    Mr. Mayes. Her prior statements, 302s to the FBI, denies that.
15
    According to her testimony yesterday, she said the opposite.
16
    What's troubling, she testified she informed the government
17
    that she had lied. She informed them that she -- that when she
18
    said -- she denied it the first time, she later came forward
19
    and says, remember when I told you I didn't have an intimate
20
    relationship? I lied. Yes, I did.
                                         That's Giglio.
                                                          There's no
2.1
    FBI 302 showing that, that she came in and said I'm having -- I
22
    had an intimate relationship with, you know, with this
2.3
    gentleman. I lied to you.
24
         I'm seeing throughout this entire case we show up and it's
25
    always something new. And this morning we're going into these
```

```
1
    evidentiary issues that we're not prepared to answer when this
 2
    could have been addressed a long time ago.
 3
              THE COURT: So what specific action are you asking
 4
    the Court to take now?
 5
                            I'm not really sure what to do.
              MR. GIFFORD:
                                                              The
 6
    thing is, you know, what else -- what other statements have
 7
    been given to the government that have not been turned over to
    us, where the FBI just chose to not make a 302 because it hurt
 8
 9
    their case?
              THE COURT: Well, I hear what you're saying. My job
10
    is to make rulings. And you're not giving me anything to make
11
12
    a ruling on. And so I think we're ready to bring the jury
13
    back.
14
         Court will be in recess.
15
         (RECESS HAD.)
16
         (THE FOLLOWING TOOK PLACE IN OPEN COURT, WITH ALL PARTIES
17
    AND COUNSEL PRESENT AND WITHIN THE PRESENCE AND HEARING OF THE
18
    JURY.)
19
              THE COURT: And welcome back, members of the jury.
20
    I'm not going to say this every morning, but let me say this
21
    morning, I do appreciate your punctuality. Obviously, a lot of
22
    people have to be here at the same time before anything can
2.3
    happen and I do sincerely appreciate your punctuality,
    especially for those of you who probably have not been
24
25
    accustomed to getting through downtown traffic at this hour.
```

1	So we are resuming in United States of America v. Bobby
2	Chris Mayes, Charles Gooch, and Courtney Wells, with the agent
3	on the stand.
4	And the government may continue.
5	JUSTIN LOWRANCE,
6	(PREVIOUSLY SWORN.)
7	CONTINUED DIRECT EXAMINATION
8	BY MR. SNYDER:
9	Q. Good morning, Agent Lowrance.
10	A. Good morning.
11	Q. So I think we left off yesterday, we were discussing a
12	recording you had made of an interview you had with Mr. Mayes;
13	is that right?
14	A. Yes.
15	Q. And is Exhibit 8 in the binder in front of you a recording
16	of that exhibit?
17	A. It is.
18	MR. SNYDER: Your Honor, at this point, I would move
19	to admit Government's Exhibit 8.
20	THE COURT: I've previously ruled on it. Is there
21	anything more that either side has for me to address?
22	MR. BEHENNA: No, Your Honor.
23	MR. GIFFORD: No, Your Honor.
24	MR. SHANNONHOUSE: No, Your Honor.
25	THE COURT: Very well. It will be received.

- 1 MR. SNYDER: Can you begin Clip Number 1, please. 2 (VIDEO CLIP NUMBER 1 PLAYED FOR THE COURT AND JURY.) 3 (VIDEO PAUSED.) 4 (BY MR. SNYDER) Before we go on, Agent Lowrance, I'd just 0. 5 like you to identify the person who is sitting at the desk 6 there with the baseball hat on. 7 It's Mr. Mayes. Α. And where are you sitting in relation to Mr. Mayes? 8 0. 9 Across his desk. Α. 10 And who all is in the room with you at this time? So it was me and Mr. Mayes for a little bit. I believe he 11 12 was waiting on an attorney; I don't recall that person's name. 13 So for the first few minutes before that attorney got 14 there, we just chatted. And then we got into the substance of 15 the interview after that person entered the room. 16 Q. Okay. 17 MR. SNYDER: Go ahead. 18 (VIDEO CONTINUED.) 19 (VIDEO COMPLETED.) 20 Q. (BY MR. SNYDER) Now, the time stamp on this interview is 21 July 17, 2017; do you see that? 22 Α. I do. 2.3 Is that the date the interview took place? Q. 24 I believe so, yeah.
 - Tracy Thompson, RDR, CRR United States Court Reporter U.S. Courthouse, 200 N.W. 4th St. Oklahoma City, OK 73102 * 405.609.5505

Okay. Do you have any reason to think that time stamp is

Α.

0.

25

```
1
    not accurate?
 2
         No.
    Α.
 3
    Q.
         Okay.
              MR. SNYDER: Can you play Clip Number 2.
 4
 5
         (VIDEO CLIP NUMBER 2 PLAYED FOR THE COURT AND JURY.)
 6
         (VIDEO COMPLETED.)
 7
              MR. SNYDER: Go ahead and play Clip Number 4.
         (VIDEO CLIP NUMBER 4 PLAYED FOR THE COURT AND JURY.)
 8
 9
         (VIDEO COMPLETED.)
10
              MR. SNYDER: Go ahead and play the third clip.
11
         (VIDEO CLIP NUMBER 3 PLAYED FOR THE COURT AND JURY.)
12
         (VIDEO COMPLETED.)
13
              MR. SNYDER: And, finally, let's play Clip Number 5.
14
         (VIDEO CLIP NUMBER 5 PLAYED FOR THE COURT AND JURY.)
15
         (VIDEO COMPLETED.)
16
         (BY MR. SNYDER) Now, Agent Lowrance, what was the focus of
    Q.
17
    your investigation at that point of time, as of July of 2017?
18
    Α.
         Sure.
19
         At this point, it was a simple bank fraud investigation.
20
    I was still just trying to figure out whether or not anything
2.1
    criminal had occurred regarding these loans and specifically
    these invoices that were submitted to Tinker.
22
2.3
         Was there any broader investigation into other practices
    at Big Red going on at that time?
24
25
    Α.
         No.
```

- 1 | Q. Following this interview in July of 2017, what was the
- 2 | next thing you did?
- 3 A. I asked for some subpoenas for the -- for Yamaha and
- 4 | another entity, maybe the insurance company that provided some
- 5 | gap insurance, if I remember correctly. I could be mistaken on
- 6 that.
- 7 And then after that, shortly, I received transfer orders
- 8 | to transfer to a different FBI office, so my involvement in the
- 9 case kind of dwindled.
- 10 Q. When did you actually transfer to the other office?
- 11 A. I received my transfer orders in September of that year
- 12 and then there's a series of things that you've got to do and I
- 13 | reported to the new office in early December of 2017.
- $14 \mid Q$. So when did your sort of official involvement in this
- 15 | investigation end?
- 16 A. In September -- the way the FBI works is, when you get
- 17 | transfer orders, that's kind of your primary goal is to wind
- 18 | things down at your current office and make sure that you
- 19 | report to your new office within 90 days.
- 20 | Q. So have you had any involvement -- let me ask it this way:
- 21 What involvement have you had in the investigation since you
- 22 | left the Oklahoma City office?
- 23 A. Until a couple weeks ago, when you guys told me this was
- 24 going to trial, none.
- MR. SNYDER: I'll pass the witness, Your Honor.

- 1 THE COURT: Cross-examination.
- 2 CROSS-EXAMINATION
- 3 BY MR. BEHENNA:
- 4 Q. Good morning, sir.
- 5 A. Good morning.
- 6 Q. Being an FBI agent comes with a lot of training, correct?
- 7 A. Yeah.
- 8 Q. There are classes you have to go to?
- 9 A. Yes.
- 10 Q. Where are those classes?
- 11 A. The initial academy is in Quantico, Virginia, and then
- 12 | there's various trainings you can attend afterwards in
- 13 | locations all over the country.
- 14 Q. And there is a test you have to take?
- 15 A. There are some, yeah.
- 16 | Q. And, then, is there field training you have to go through
- 17 | afterwards?
- 18 | A. Yeah, you're assigned a field training agent when you
- 19 report to your office.
- 20 Q. Are there continuing education courses you have to take?
- 21 A. There are.
- 22 Q. Can you tell the jury about those?
- 23 A. They're called virtual academies. They're various
- 24 | training courses that you take on the computer.
- 25 Q. And this is to make sure that agents are well-trained,

- 1 | correct?
- 2 A. Yes.
- 3 Q. Because that's important, right?
- 4 A. Yes.
- 5 | Q. Because investigators play a key role in our criminal
- 6 | justice system, right?
- 7 A. Yes.
- 8 Q. Investigators gather the facts, correct?
- 9 A. That's correct.
- 10 | Q. All the facts, right?
- 11 | A. Yeah.
- 12 | Q. And that's important because you never know where a case
- 13 | is going to lead you?
- 14 | A. True.
- 15 | Q. And you can't have tunnel vision in an investigation?
- 16 | A. True.
- 17 Q. How would you describe "tunnel vision"?
- 18 A. Focusing on one thing.
- 19 Q. And maybe missing another part that's a key part?
- 20 A. Sure.
- 21 Q. And that's a big no-no?
- 22 | A. Yeah.
- 23 | Q. Do you agree that people who accuse other of crimes can
- 24 | have ulterior motives?
- 25 A. Yeah, sometimes.

- 1 Q. Do you agree that people can be dishonest?
- 2 A. Yeah.
- 3 Q. Do you agree people can be motivated by a desire to stay
- 4 out of trouble themselves?
- 5 A. Yeah.
- 6 Q. Do you agree it's important to look for corroborating
- 7 | evidence?
- 8 A. Yeah.
- 9 Q. Because the key is to search for the truth, right?
- 10 A. Right.
- 11 0. No matter where it leads?
- 12 A. Right.
- 13 | Q. So when you started your investigation, you were looking
- 14 | into bribery at Tinker Federal Credit Union, correct?
- 15 A. Bribery and, yeah, overall bank fraud.
- 16 | Q. But you knew a piece of it specifically was that a loan
- 17 | analyst was being paid money --
- 18 | A. Yes.
- 19 | Q. -- by a dealership employee?
- 20 A. Yes, those were the allegations that I received from
- 21 | Tinker.
- 22 Q. And you knew that Donna Mullins had admitted to taking
- 23 | money from specifically Andy Elliott?
- 24 A. That's correct.
- 25 | Q. And that interview with Donna Mullins, between Donna and

- 1 | Tinker Federal Credit Union, took place in August of 2016?
- 2 A. I'm sure you're correct. I don't remember the exact date.
- 3 Q. And after that, you reach out to Donna in February of
- 4 | 2017, correct?
- 5 | A. Again, I'm sure you're correct. I don't remember the
- 6 exact date of when I interviewed her, but if that's what's on
- 7 | the 302, I'm sure it's correct.
- 8 Q. And maybe we can get into that later.
- 9 A. Sure.
- 10 Q. Okay. But you wanted to know what she had to say about
- 11 | the issue?
- 12 | A. Right.
- 13 | Q. Because that's an important tactic in a criminal
- 14 | investigation, right?
- 15 | A. Interviewing people?
- 16 Q. Yes.
- 17 A. Yeah.
- 18 Q. And, in particular, potentially interviewing suspects --
- 19 A. Right.
- 20 Q. -- right?
- 21 And Donna Mullins was a suspect for you at that time?
- 22 | A. Yeah.
- 23 | Q. And when you interview a suspect, you can learn valuable
- 24 | information?
- 25 A. Correct.

- 1 Q. And that's part of what we talked about earlier, avoiding
- 2 | tunnel vision --
- 3 A. Right.
- $4 \mid Q$. -- right?
- 5 Because, in truth, there might be an honest explanation
- 6 | for what happened, too?
- 7 A. In this case or generally?
- 8 Q. In general.
- 9 A. Yes, that's correct.
- 10 Q. And you can learn that when you talk to someone?
- 11 A. Right.
- 12 | Q. It might look one way but then you talk to them and you
- 13 | realize it's not?
- 14 A. I'll agree with that, yeah.
- 15 Q. So before you left the case, you interviewed Donna on June
- 16 | 16th of 2021; is that true?
- 17 A. Probably, yes.
- 18 Q. And Donna told you she took money from Andy Elliott?
- 19 A. Yes.
- 20 | Q. And she told you that Andy took advantage of her?
- 21 A. Yes.
- 22 Q. She told you only someone in the tower could have created
- 23 the invoices you were investigating?
- 24 A. I'm sure she did.
- 25 | Q. Okay. And she gave you three names of people who were in

- 1 | the tower?
- 2 A. Possibly. I don't remember this.
- 3 Q. At this point, I'm going to grab your 302 and maybe that
- 4 | will help refresh your memory.
- 5 A. Sounds good. Thank you.
- 6 MR. BEHENNA: May I approach the witness, Your Honor?
- 7 THE COURT: You may.
- 8 | Q. (BY MR. BEHENNA) Agent Lowrance, I'm going to tell you
- 9 | where I'm looking --
- 10 A. Sure.
- 11 Q. -- but feel free to read anything.
- 12 | A. Okay.
- 13 Q. I'm going to be looking here and that first paragraph.
- 14 A. Got it. Thanks.
- 15 Okay.
- 16 Q. Very good.
- 17 So I think the last question I posed to you is she told
- 18 | you there were three people in the tower, correct?
- 19 A. That's correct.
- 20 Q. And that's Nick Peterson, correct?
- 21 A. Yes.
- 22 Q. Bentley Redburn?
- 23 A. Yes.
- 24 Q. And Andy Elliott?
- 25 A. That's correct.

- 1 | Q. And then she told you that Andy Elliott was the general
- 2 | manager?
- 3 A. Yes, she did.
- 4 Q. And she told you that the only person in the tower during
- 5 | the entire time the loans with Tinker Federal Credit Union were
- 6 | done was Andy Elliott?
- 7 A. Yes.
- 8 | Q. And she told you that Andy Elliott played at her
- 9 heartstrings?
- 10 A. Yes.
- 11 | Q. And she told you that Andy told her, "Donna, no one will
- 12 | find out, no one will know."
- 13 A. Yes.
- 14 Q. And Andy would call her about loans that he was sending
- 15 her way?
- 16 A. Yes.
- 17 \mid Q. He would put "Attention Donna" on it, right?
- 18 A. Uh-huh, yes.
- 19 | Q. And he would tell Donna, "You don't get what you deserve
- 20 and I can help you out"?
- 21 A. Yes.
- 22 | Q. And Andy paid Donna between 10,000 and \$15,000?
- 23 A. That's correct.
- 24 Q. And he paid her when they ate breakfast together at a
- 25 | Bible study?

- 1 A. After -- yeah, that's correct.
- 2 Q. Just those two?
- 3 A. I guess. I don't specifically remember that.
- 4 | Q. Okay. Well, maybe we'll come back to that.
- 5 A. Sure.
- 6 Q. And Donna also told you that she deleted all of her text
- 7 messages?
- 8 A. Yes.
- 9 | Q. She -- and you asked -- because you were asking her. You
- 10 | have some text messaging of what was going on at the time,
- 11 | right?
- 12 A. Probably. I mean, I'd have to listen to the recording but
- 13 | I'm sure you're not making this up.
- 14 | Q. I'm not.
- 15 And she -- and she told you that she, as a routine,
- 16 deletes all of her text messages, right?
- 17 | A. Yes.
- 18 Q. But in truth, even if someone deletes their text messages,
- 19 | you could get stuff from the hard drive of a phone?
- 20 A. That's partially correct. Depends on how they were
- 21 deleted.
- I'm not a tech person but I've personally been involved in
- 23 cases before where phones have been deleted and they're truly
- 24 deleted, you cannot recover.
- 25 | So, again, it just -- it depends.

- 1 Q. And that's fair.
- 2 But did you look with Donna?
- 3 A. No, I don't think so.
- 4 | Q. Like, did you ask her for her phone and say, Hey --
- 5 A. Not that I remember.
- 6 Q. -- let me go see it?
- 7 And she told you that she had turned Andy Elliott down two
- 8 or three times but he was persistent?
- 9 A. Yes.
- 10 | Q. And she told you he was relentless?
- 11 A. Yes.
- 12 | Q. And she told you that he broke her?
- 13 A. Yes.
- 14 | Q. And she told you that she called Elliott right after she
- 15 | was fired?
- 16 A. Yes.
- 17 Q. And she told Andy that he got her fired?
- 18 | A. Yes.
- 19 Q. And Andy told Donna that he didn't do anything wrong?
- 20 A. That's correct.
- 21 Q. And she told him "don't lie"?
- 22 A. Yes.
- 23 | Q. And Andy laughed and denied knowing anything about
- 24 | anything?
- 25 A. Yes.

- 1 Q. Donna does not mention Chris Mayes ever contacting her
- 2 | about money?
- 3 A. Say that again.
- 4 | Q. Donna does not mention Chris Mayes ever contacting her
- 5 | about money?
- 6 A. About money, no.
- 7 | Q. She doesn't mention Chris Mayes contacting her about
- 8 | loans?
- 9 A. No.
- 10 | Q. She never mentions getting money from Chris Mayes?
- 11 A. No.
- 12 | Q. She never mentioned Chris was giving money to Andy to give
- 13 to her?
- 14 | A. No, she didn't, no, that's correct.
- 15 | Q. She never mentioned Chris wanting this to happen?
- 16 | A. No.
- 17 | Q. She never mentioned Chris knowing that this was happening?
- 18 A. No, I don't believe so.
- 19 \mid Q. The only thing she mentioned about Chris is that after she
- 20 quit she couldn't find a job, right?
- 21 A. Correct.
- 22 Q. And Chris offered her a job stating that, "You can work
- 23 until you find something else"?
- 24 A. Okay.
- 25 Q. Right?

- 1 A. I believe so, yes.
- 2 | Q. All she ever told you about the interaction with money was
- 3 between her and Andy?
- 4 A. Yes.
- 5 Q. And you -- and I know we're looking at just one 302 here
- 6 | but you had multiple interactions with Donna, right?
- 7 A. Yeah.
- 8 Q. She never says Chris gave her money?
- 9 A. I believe you. Again, I haven't reviewed all of these
- 10 | 302s.
- 11 | Q. I don't want you to just take me at my word so I'm going
- 12 to hand them all to you.
- 13 | A. Okay.
- $14 \mid Q$. And I want you to look through them and see, in any of
- 15 | your reports, do you see anything about Donna mentioning
- 16 | anything about Chris Mullins -- or Chris Mayes?
- 17 | A. Sure.
- 18 | Q. Like, 21 maybe through -- you'll see your last one.
- 19 A. Okay.
- 20 (WITNESS REVIEWS EXHIBIT BOOK.)
- 21 Q. And, Agent, just so I'm clear about the rules, I'm only
- 22 allowed to show you your 302s.
- 23 A. Sure.
- 24 | Q. You're looking at your name at the bottom, right?
- 25 | A. And your question again is if she ever talked to Chris

- 1 | about money?
- 2 Q. Yeah.
- 3 A. Okay.
- 4 | Q. I'm asking you if you ever wrote in any of your -- yeah,
- 5 | if Donna ever said that Chris gave her money, Chris Mayes.
- 6 A. Oh, no, I don't think so.
- 7 Q. Right. In any 302, right?
- 8 | A. Yeah, I don't think so. I mean, I'm still going through
- 9 | the last one, but --
- 10 Q. Go ahead.
- 11 A. No, I don't think she ever alleged that Chris was the one
- 12 | that gave her money.
- 13 Q. Right. Or was involved in?
- 14 A. Yeah, I don't think so.
- 15 | Q. But I'm making this point for a reason --
- 16 | A. Sure.
- 17 | Q. -- because yesterday I think the jury heard you say or I
- 18 | heard you say, because I wrote it down --
- 19 | A. Uh-huh.
- 20 Q. -- that Donna alluded Chris Mayes being involved.
- 21 A. I did say that. I remember saying that.
- 22 Q. That's not in any 302 that you've come up with?
- 23 A. Yeah, this happened a long time ago. If I said that and
- 24 | that's not true, I apologize.
- 25 Q. Right. To this jury?

- 1 A. Yes.
- 2 Q. Okay. Thank you for your honesty.
- 3 A. Yeah.
- 4 | Q. You agree that accepting a bribe as a bank official is a
- 5 | serious crime?
- 6 A. Yes.
- 7 Q. It's a federal crime, correct?
- 8 A. Yes.
- 9 Q. It can come with a stiff prison sentence?
- 10 A. Yes. I don't know the penalties for that particular
- 11 | statute, but --
- 12 | O. It --
- 13 A. A prison sentence would be stiff to me, yeah.
- 14 Q. I agree with you.
- And that is a case that's frequently charged, isn't it?
- 16 A. I don't know if I can comment on that. I don't know how
- 17 | frequent -- I don't know what you mean by "frequent."
- 18 Q. That's fair.
- 19 Have you ever investigated cases like that?
- 20 A. Yes, I have.
- 21 Q. Have you ever seen those cases brought by the U.S.
- 22 | Attorney's Office?
- 23 A. Yes.
- 24 | Q. Okay. Because that's a deterrent, right?
- 25 A. It is.

- 1 Q. All right. It helps protect our banking system?
- 2 A. Yes.
- 3 | Q. You don't want someone who is accepting bribes working for
- 4 banks?
- 5 A. No.
- 6 Q. Donna was not charged for accepting bribes, correct?
- 7 A. I don't know.
- 8 Q. Okay. Do you know if she still works for a bank today?
- 9 A. I have no idea.
- 10 Q. So you haven't heard that she is currently working for
- 11 | Arvest Bank?
- 12 A. No.
- 13 | Q. Would that surprise you?
- 14 A. A little bit, yes.
- 15 | Q. Are you aware she's faced no criminal penalties at all for
- 16 | her actions with Andy?
- $17 \mid A$. I am not.
- 18 | Q. Are you aware that Donna Mullins might have lied to the
- 19 | FBI?
- 20 A. Generally, I'm aware of that, yes.
- 21 | Q. Are you talking about the -- having -- or a sexual
- 22 | relationship with Chris Mayes, versus not?
- 23 A. Yes, I was unaware of all of that until the past couple of
- 24 days.
- $25 \mid Q$. And you would agree with me that that is a federal

- 1 offense, correct?
- 2 A. To lie to the FBI, yes, it is.
- 3 | Q. And you've seen that charge before?
- 4 A. I have.
- 5 | Q. And Donna hasn't been charged with that either?
- 6 A. I don't know.
- 7 | Q. Okay. All right. So this video we saw, you go to Big Red
- 8 | Sports & Imports in July of 2017, right?
- 9 A. That's correct.
- 10 Q. To interview Chris?
- 11 A. Yes.
- 12 | Q. Okay. And you have a hidden recorder on you?
- 13 | A. Yes.
- $14 \mid Q$. Is it in a bag? Or I notice that it's off to the side.
- 15 A. Yeah, it was in a device, a mug, like a Yeti mug.
- 16 | Q. Okay. Okay. And you at that point, you know that Andy
- 17 | has bribed Donna?
- 18 A. Yes.
- 19 Q. Because that's what Donna has told you?
- 20 A. Yes.
- 21 | Q. And did you say yesterday you saw Andy when you walked
- 22 | into the dealership?
- 23 A. I believe I did. I've reviewed this recording a couple
- 24 | weeks ago when I was contacted by the prosecution, and, again,
- 25 | it had been so long ago, I don't remember all of the details

- 1 about it. But I believe when I first came to the dealership, I
- 2 | had a very, very brief interaction with him, like, outside of
- 3 one of the doors, yes.
- 4 | Q. But you didn't try to talk to him about anything?
- 5 A. No, not at that point.
- 6 Q. You just go straight to talk to Chris?
- 7 A. Yes.
- 8 Q. And what we heard in the clips, the majority of your
- 9 | conversation is about Tinker lending guidelines?
- 10 A. That's correct.
- 11 | Q. All right. You talk about their pricing grid?
- 12 | A. Say it again.
- 13 Q. Yeah, their pricing grid. That sheet, the August
- 14 | quideline or the April quidelines --
- 15 A. Yeah.
- 16 | Q. -- that changed from March, like their pricing?
- 17 | A. That's correct.
- 18 Q. You guys talk a lot about that?
- 19 A. We do.
- 20 Q. You mentioned that when you were first sent this case from
- 21 | Tinker, they didn't tell you that they had changed their
- 22 | pricing grid?
- 23 A. Yes. Which very well -- that could be true. I don't
- 24 remember that as I sit here today. But I don't think they
- 25 | shared with me exactly what he had said, that they had changed

- 1 | their pricing grid.
- 2 | Q. Right. And Chris had showed you those documents
- 3 demonstrating that to you, right?
- 4 A. Yes, yeah.
- 5 | Q. And at that time, Chris explained to you what he knew
- 6 about the issue with Tinker?
- 7 A. Yes.
- 8 Q. You never asked Chris about his relationship with Donna
- 9 | Mullins?
- 10 A. About -- not really. I mean, short of what you could see
- 11 | that we spoke about in the interview, her involvement, yeah,
- 12 | but as far as his relationship with her, at that point, I don't
- 13 | think I suspected or had any idea that they had a relationship.
- 14 \mid Q. Right. Well -- and I don't mean physical relationship,
- 15 | I'm talking about his interaction -- like, you didn't say,
- 16 | "Chris, were you bribing Donna Mullins?"
- 17 | A. No. No.
- 18 Q. Or "Did you give money to Donna Mullins?"
- 19 A. I did not.
- 20 | Q. "Did you know other people were giving money to Donna
- 21 | Mullins?"
- 22 A. I did not ask that, no.
- 23 | Q. You don't ask about how she came to be employed at Big Red
- 24 | Sports & Imports after she left Tinker Federal Credit Union?
- 25 A. I do not.

- 1 | Q. All right. You didn't ask about his thought process
- 2 behind that, why she was hired there or anything like that?
- 3 A. Yeah, you're -- again, this is so long ago, I don't know
- 4 | if I knew at that point that she was employed there, maybe I
- 5 | did. I'm just not remembering it. But, no, I did not ask
- 6 about that, either way.
- 7 | Q. Right. You had talked to Donna Mullins multiple times
- 8 | before this, right?
- 9 A. Yes.
- 10 Q. Okay. And the timeline, just so we're clear, the pricing
- 11 grid that you were asking Chris about occurs in April of 2016,
- 12 | right?
- 13 A. Yes.
- 14 | Q. Donna Mullins leaves Tinker in August of 2016?
- 15 A. Yes.
- 16 | Q. You're doing an interview with Chris in July of 2017?
- 17 | A. Yes.
- 18 | Q. Just to orient the jury to this timeline, right?
- 19 | A. Sure.
- 20 | Q. Are you aware that Tinker and legal counsel for Chris
- 21 | Mayes had had dialogue through 2016 about those loans and
- 22 | invoices?
- 23 A. Say it again.
- 24 Q. Are you aware that counsel for Chris Mayes and Tinker had
- 25 | had dialogue throughout 2016 about those either invoices, their

- 1 pricing grid, things like that?
- 2 A. If you're talking about the civil suit --
- 3 Q. Yeah.
- 4 | A. -- I don't know if I was aware of that or not. I had a
- 5 | meeting with Tinker when this case -- when they first brought
- 6 this case to us, and I can't specifically remember if this
- 7 | civil suit was brought up or not.
- 8 Q. And that's fair. But in this video, it was -- Chris
- 9 | mentions --
- 10 A. Yeah, that's correct.
- 11 | Q. -- we were having a civil dispute about what was going on
- 12 | with these pricing guidelines, right?
- 13 A. Yeah.
- 14 Q. So, effectively, by the time you talked to Chris, this
- 15 | issue -- this is an issue he's been dealing a with for over a
- 16 | year --
- 17 A. Yeah.
- 18 Q. -- fair?
- 19 A. Yeah.
- 20 Q. All right. And at that time, in 2017, Chris is explaining
- 21 | to you his thoughts at that time --
- 22 A. Yes.
- 23 | Q. -- right?
- You didn't ask Chris when he became aware of the Tinker
- 25 pricing grid change?

- 1 A. No.
- 2 | Q. Or, like, when he became aware invoices were being sent?
- 3 A. No.
- 4 | Q. Right?
- 5 You were just asking, as of July of '15, what do you know
- 6 now?
- 7 A. July of 2017.
- 8 Q. Sorry, forgive me, July of '17 --
- 9 A. Yes.
- 10 Q. -- right?
- 11 So when he learned that information, how he learned that
- 12 | information, you never explored with him?
- 13 A. No.
- 14 Q. Another important point, this is just for context,
- 15 | corporations can be charged with a crime, correct?
- 16 A. That's correct.
- 17 Q. An entity can commit a criminal act --
- 18 A. Yes.
- 19 | Q. -- right?
- No corporation has been charged in this case, correct?
- 21 A. I don't know.
- 22 Q. Okay. Do you know if Chris Mayes has been charged
- 23 | individually in this case?
- 24 A. I believe so; he's sitting at the defendant --
- 25 Q. Right.

- 1 So the government is alleging that Chris is personally
- 2 | involved with these things, right?
- 3 A. That's how I would surmise it, yes.
- 4 Q. We're not dealing with did an entity like Big Red do bad
- 5 practices?
- 6 A. I don't believe so, but, again, I don't know.
- 7 | Q. Got it.
- 8 Do you agree that a witness's credibility is important?
- 9 A. Yes.
- 10 Q. It's important for determining whether a witness is
- 11 | believable?
- 12 A. Yes.
- 13 Q. Is this something that an investigator should look into?
- 14 A. Yes.
- 15 | Q. Like, how believable a witness is?
- 16 A. Yes.
- 17 | Q. Had you ever looked into a witness's background to
- 18 | determine whether they're believable?
- 19 A. Yes.
- 20 Q. Is that something you're trained to do?
- 21 A. Yes.
- 22 Q. Is that an important investigative step?
- 23 A. It can be.
- 24 Q. Because you don't want to sponsor a liar as a witness,
- 25 | right?

- 1 A. Yes. I mean, there -- yeah, in some types of cases, you
- 2 know, I worked violent crime after this and it's tough to get
- 3 | -- in some of those cases, your witnesses can be not very
- 4 | trustworthy.
- 5 Q. And I know that to be true.
- 6 A. Sure.
- 7 | Q. But I just want you to know -- I mean, agree that it is
- 8 | still important to look?
- 9 A. I agree with you, that's correct.
- 10 | Q. And you left this investigation, I think, September of
- 11 | 2017, right?
- 12 A. Yeah, right around there.
- 13 | Q. So you weren't really involved with what took place after
- 14 | that?
- 15 A. Not at all.
- $16 \mid Q$. And at the time you were involved in the case, Andy
- 17 | Elliott was a suspect?
- 18 A. Yes.
- 19 | Q. He wasn't a government witness at the time?
- 20 A. He was not.
- 21 Q. So you didn't have an opportunity to look into Andy
- 22 | Elliott's credibility?
- 23 A. No, at that point, no.
- 24 Q. Is that something you would have expected agents to do
- 25 down the road?

- 1 A. I mean, it kind of depends on how the case evolved. If
- 2 | he's a -- you know, every case is unique, and like I said, I
- 3 | don't know what happened after I left, so depending on his
- 4 | involvement in the case, yes, that could have been an important
- 5 step.
- 6 Q. Important step.
- 7 A. But, again, I don't know.
- 8 Q. Right.
- 9 If a witness made a lot of videos, either teaching or
- 10 trying to explain how to lie to people, would that be important
- 11 to know?
- 12 A. It could be.
- 13 Q. Yeah?
- 14 A. Depending on the context of what they're talking about.
- 15 | Q. No -- well, how about sales, selling, how to be a
- 16 | salesman?
- 17 | A. A car salesman?
- 18 Q. Uh-huh.
- 19 A. Teaching people how to lie?
- 20 Q. Uh-huh.
- 21 A. I guess that could be important.
- 22 Q. Right.
- 23 Would you want to obtain text messages from a cooperating
- 24 | witness -- we haven't talked about that earlier -- to see if
- 25 | their story makes sense?

- 1 | A. Yeah. Yeah, I mean, if it would corroborate what they're
- 2 talking about and they're readily available, yeah, that could
- 3 be an important step.
- 4 Q. Thank you.
- 5 Now, the last thing, I think you mentioned that you were
- 6 involved in is issuing subpoenas?
- 7 A. That's correct, yeah.
- 8 Q. Do you want to say something else?
- 9 A. I had to go back to the -- this was so long ago and I've
- 10 worked so many cases since then, but I had to go back in the
- 11 | file and look to see what I had done after this and that's when
- 12 | I found the -- I think there were two subpoenas that I sent
- 13 | out.
- 14 Q. And that was to further your investigation?
- 15 A. Yes.
- $16 \mid Q$. To see if there was anything to the allegations you were
- 17 | looking into?
- 18 | A. Yeah.
- 19 | Q. And Chris Mayes complied with those requests?
- 20 A. Oh, yeah, I'm sorry, that maybe would have been a third
- 21 | subpoena, but, yes, he did provide all the documents that we
- 22 | had asked for.
- 23 Q. He gave you everything you requested?
- 24 A. As far as I know, yes.
- 25 | Q. He didn't push back or fight any of your requests?

JUSTIN LOWRANCE - CROSS BY MR. GIFFORD

1 No. Α. 2 No lawyer fought you in court, saying "We're not going to Q. 3 show you that stuff"? 4 No. Α. 5 MR. BEHENNA: May I just have one moment, Your Honor? 6 THE COURT: Surely. 7 Nothing further, Your Honor. MR. BEHENNA: THE COURT: Cross-examination on behalf of Defendant 8 9 Gooch. 10 MR. SHANNONHOUSE: No questions of this witness, Your 11 Honor. 12 THE COURT: Cross on behalf of Defendant Wells? 13 MR. GIFFORD: Yes, Your Honor. 14 CROSS-EXAMINATION BY MR. GIFFORD: 15 16 Agent Lowrance, as part of your duties, does that include 17 to testify? 18 Α. Yes. 19 And if I counted it right, between yesterday and today, I 20 think I'm around 12 times you said you didn't remember, don't 21 recall and don't know about things that you put in your report; 22 is that correct? 2.3 Α. Could be. Did you know you were testifying in this trial? 24 I did. 25 Α.

JUSTIN LOWRANCE - CROSS BY MR. GIFFORD

- 1 Q. Did you know you were testifying today?
- 2 A. Yes.
- 3 Q. Do you have any reports that you could have prepared for
- 4 | testimony?
- 5 A. That I could have reviewed?
- 6 Q. Yes.
- 7 A. Yes.
- 8 Q. Yesterday you talked about -- you mentioned something
- 9 about an FBI policy on recording, I'm going to ask you about
- 10 | another FBI policy.
- 11 What's the FBI's policy on making reports, 302s, on
- 12 | witnesses who give statements that hurt the government's case?
- 13 A. The policy -- just you have to make the report, I mean,
- 14 | just as you would any report of anybody that you interviewed.
- 15 | Q. Okay. So if Donna Mullins told the FBI one thing and then
- 16 | later told the FBI, Yeah, I lied to you about that previously,
- 17 | why isn't there -- why is there not a 302 on that?
- 18 MR. SNYDER: Objection, Your Honor.
- 19 THE COURT: Sustained.
- 20 Q. (BY MR. GIFFORD) Now, during that video you talked about
- 21 | Tinker said something about the goals they want to meet. What
- 22 | were you referring to?
- 23 | A. Like loan goals. Like a dollar amount that they want to
- 24 | loan out every month or every quarter.
- 25 | Q. Okay. So -- so this case and Tinker -- this is about

JUSTIN LOWRANCE - REDIRECT BY MR. SNYDER

- 1 | money -- they're not meeting their goals, and you mentioned
- 2 | just a second ago that Tinker didn't share with you their
- 3 pricing grid where they changed it; is that correct?
- 4 A. Yes.
- 5 Q. Is that important?
- 6 A. That they didn't share it with me?
- 7 Q. Yes.
- 8 A. It could be.
- 9 Q. I believe that Mr. Behenna already -- I think he already
- 10 asked you about if you used the phrase "orchestrated" earlier
- 11 and I think you withdrew that statement, but one last question:
- 12 | In regards to your investigation -- I know that you rotated out
- 13 | in September of 2017, but where was Courtney Wells in your
- 14 | investigation?
- 15 A. I don't know who that is.
- 16 MR. GIFFORD: Thank you. No further questions.
- 17 THE COURT: Any redirect?
- 18 MR. SNYDER: Yes, Your Honor.
- 19 REDIRECT EXAMINATION
- 20 BY MR. SNYDER:
- 21 Q. Agent Lowrance, your interview with Mr. Mayes was on July
- 22 | 17, 2017, correct?
- 23 A. Yes.
- 24 Q. When were the two recordings done by Donna Mullins of Andy
- 25 | Elliott?

JUSTIN LOWRANCE - REDIRECT BY MR. SNYDER

- 1 A. Prior to that.
- 2 Q. So was one done the same day?
- 3 A. Yes.
- 4 | Q. And was the other one done prior to that?
- 5 A. Yeah, so one would have been done right after that, right
- 6 after the interview with Mr. Mayes.
- 7 | Q. When the one that was done prior to July 17th was done,
- 8 | did you review it right after it was made?
- 9 A. Yes.
- 10 Q. In that recording, was there anything that indicated
- 11 Mr. Mayes was involved in the bribes paid to Donna Mullins?
- MR. BEHENNA: Objection, Your Honor; that's hearsay.
- 13 THE COURT: Well, the question is whether there was a
- 14 | recording and that in and of itself is not hearsay. We'll hear
- 15 the answer to that. We'll take it one step at a time.
- 16 Overruled.
- 17 THE WITNESS: Say that again.
- 18 Q. (BY MR. SNYDER) So there was a recording made between Andy
- 19 | Elliott and Donna Mullins prior to July 17, 2017, correct?
- 20 A. Yes.
- 21 Q. Was there anything in that interview that caused you to go
- 22 | visit Mr. Mayes personally?
- 23 MR. BEHENNA: Objection, Your Honor. That calls for
- 24 hearsay of a self-serving statement from Andy Elliott.
- THE COURT: Overruled.

1	THE WITNESS: So say it again. You're asking me if
2	there was anything in the recording ask it again.
3	MR. SNYDER: Sure.
4	Q. (BY MR. SNYDER) Was there anything about the first
5	recording between Donna Mullins and Andy Elliott that led you
6	to label Mr. Mayes as a suspect, which you testified to
7	yesterday?
8	A. Yes. I mean, Chris was brought up. But I think the
9	defense was asking if she had ever alleged that Chris was the
10	one that personally paid Donna, and that was not mentioned, but
11	Chris was mentioned in the recording, yes.
12	Q. And what was that part of your motivation in going to
13	interview Chris Mayes personally?
14	A. Yeah, I mean, at this point it was still fairly early in
15	the investigation, I was just trying to figure out what was
16	going on with these loans. You know, it was still kind of a
17	bank fraud investigation involving a bribed bank employee. I
18	was just talking to people trying to figure out what was going
19	on.
20	MR. SNYDER: Your Honor, no further questions.
21	THE COURT: Any recross limited to redirect?
22	MR. BEHENNA: May I have one moment, Your Honor?
23	THE COURT: Surely.
24	RECROSS-EXAMINATION
25	BY MR. BEHENNA:

1	Q. Just one question, Agent.
2	Have you ever investigated Andy Elliott to determine
3	whether he has previously bribed a bank official?
4	A. Previously investigated him? No, not that I recall.
5	MR. BEHENNA: No further questions, Your Honor.
6	THE COURT: Redirect on behalf of Defendant Gooch
7	I'm sorry recross.
8	MR. SHANNONHOUSE: No, Your Honor.
9	THE COURT: And Defendant Wells.
10	MR. GIFFORD: No, Your Honor.
11	THE COURT: Very well. You may step down.
12	And we'll have the government's next witness.
13	Members of the jury, as I mentioned yesterday, we'll
14	typically be taking our mid-morning break in the neighborhood
15	of 10:15, but, as always, if anybody needs a break and you
16	don't sense we're coming up on a break, all you've got to do is
17	let me know and we'll take a break.
18	We'll have the government's next witness.
19	MS. ANDERSON: Yes, Your Honor.
20	The United States calls Andy Elliott.
21	THE COURT: Very well.
22	MR. BEHENNA: Your Honor, before Mr. Elliott is
23	called, can we have a bench conference?
24	THE COURT: Very well.
25	(THE FOLLOWING PROCEEDINGS WERE HAD AT THE BENCH AND OUT

```
1
    OF THE HEARING OF THE JURY.)
 2
              THE COURT:
                          Okay. Can government counsel hear me?
 3
              MS. ANDERSON:
                             Uh-huh.
              THE COURT: And can defense counsel hear me?
 4
 5
                            I can, Your Honor.
              MR. BEHENNA:
 6
              THE COURT:
                          Okay. Very well.
         I'll hear you.
 7
                            I just wanted to make a point.
 8
              MR. BEHENNA:
    going to hand the government what exhibits or videos we intend
 9
10
    to use to impeach Andy Elliott. They have not been previously
    produced.
               We don't believe there's an obligation to produce
11
12
    them, but in order to produce judicial efficiency, we want to
    do them ahead of time before cross-examination when we seek to
13
14
    introduce them as exhibits.
15
              THE COURT: Well, all you're doing is being
16
    informative, which there may be a follow-on to that that would
17
    result in additional conversation, but I take that as simply
18
    being an informative advisory and I don't know that that calls
19
    for me to do anything more at this point.
20
         What says the government?
21
              MS. ANDERSON: Your Honor, it sounds like this is
22
    information that has never previously been disclosed to the
2.3
    government, was not produced as discovery at any point, and is,
    in our view, part of defense's case in chief, if they're
24
25
    planning to use it to impeach a government witness.
                                                          I just
```

1 want to note that we don't know what's on that drive. 2 THE COURT: Well, we'll cross that bridge when we 3 come to it. 4 You may proceed with the witness. 5 (THE FOLLOWING PROCEEDINGS WERE HAD IN OPEN COURT, WITH 6 ALL PARTIES AND COUNSEL PRESENT AND WITHIN THE PRESENCE AND 7 HEARING OF THE JURY.) THE COURT: And we'll proceed with the witness. 8 9 ANDREW ELLIOTT, 10 (WITNESS SWORN.) 11 Can I remove this or keep it off? THE WITNESS: 12 THE COURT: As you testify, please remove your mask 13 and just -- you can just leave it on the table in front of you. 14 THE WITNESS: Okay. Thank you, sir. 15 DIRECT EXAMINATION 16 BY MS. ANDERSON: 17 Could you please state your full name and spell it. 18 Andrew Jeffrey Elliott, A-N-D-R-E-W, J-E-F-F-R-E-Y, 19 Elliott, E-L-L-I-O-T-T. 20 Q. Where are you from, Mr. Elliott? 21 Norman, Oklahoma, but I live in Scottsdale, Arizona, right Α. 22 now. 2.3 And where do you work right now? Q. 24 For the Elliott Group; for myself. Α. 25 0. What do you do?

- 1 A. I do sales training.
- 2 Q. What kind of sales training?
- 3 A. In the automotive.
- 4 | Q. So do you work for dealerships or individuals? How does
- 5 | it work?
- 6 A. Yeah, it's mostly salespeople, we teach salespeople the
- 7 process of how to sell cars.
- 8 Q. And so are you hired by car dealerships as a vendor to
- 9 train their employees?
- 10 A. Yes.
- 11 | Q. How long have you been doing that?
- 12 A. For two years now fully.
- 13 | Q. Are you testifying today based on an agreement?
- 14 A. Yes.
- 15 | Q. I want to direct your attention to what's been marked as
- 16 | Government's Exhibit 25 in the binder.
- 17 | A. In the binder? Would that be the Donna Mullins or is that
- 18 here? I go here. My bad.
- 19 MS. ANDERSON: Your Honor, if there are papers up
- 20 | there, may I approach and take whatever is up there?
- 21 THE COURT: You may.
- MS. ANDERSON: Thank you.
- 23 Q. (BY MS. ANDERSON) Are you looking at Exhibit 25?
- 24 A. Yes, ma'am.
- 25 Q. What's been marked as Exhibit 25, do you recognize that?

- 1 A. Yes, I do.
- 2 Q. What is it?
- 3 A. This is an agreement between my attorney, me, and the U.S.
- 4 | Attorney's Office.
- 5 Q. Okay.
- 6 MS. ANDERSON: Your Honor, the United States moves to
- 7 | admit into evidence Government's Exhibit 25 and to publish it
- 8 to the jury.
- 9 THE COURT: Any objection?
- 10 MR. BEHENNA: No objection, Your Honor.
- MR. SHANNONHOUSE: No objection, Your Honor.
- 12 THE COURT: Any objection from the Defendant Wells?
- MR. GIFFORD: No objection.
- 14 THE COURT: It will be received.
- 15 MS. ANDERSON: All right. And if we could zoom in on
- 16 | the first paragraph, please.
- 17 | Q. (BY MS. ANDERSON) According to that first paragraph, what
- 18 do you get out of this agreement with the United States?
- 19 A. To not be prosecuted, as long as I tell the truth.
- 20 Q. All right. And so the first paragraph, you won't be
- 21 prosecuted by our office for bank fraud, false statements to
- 22 banks, wire fraud, aggravated identity theft or any other
- 23 | violations associated with that stuff?
- 24 A. Yes, ma'am, that is correct.
- 25 | Q. Okay. And according to the second paragraph, what do you

- 1 have to do?
- 2 | A. I give my testimony fully and make sure that it is
- 3 accurate and it is the truth and fully cooperate.
- 4 | Q. Okay. And what does the last paragraph of that first page
- 5 say?
- 6 A. That if I lie, the agreement is no good.
- $7 \mid Q$. All right. So what happens if my office thinks that
- 8 you've given false information or incomplete information or
- 9 | misleading information?
- 10 A. Then the agreement is void.
- 11 Q. Okay. You could be prosecuted for wire fraud, bank
- 12 | fraud --
- 13 A. Yes.
- 14 Q. -- aggravated identity theft, bribery, or anything?
- 15 A. Yes, exactly.
- $16 \mid Q$. All right. And if we look at the second page of this,
- 17 | please. At the top, could you also be prosecuted for perjury
- 18 | and obstruction of justice?
- 19 A. Yes, I can.
- 20 Q. Okay. Is that your signature on this?
- 21 A. Yes, it is.
- 22 Q. Do you know someone named Chris Mayes?
- 23 A. Yes, I do.
- 24 Q. How do you know him?
- 25 | A. I started working with him in, I believe, the year of 2001

- 1 at Hudiburg Chevrolet. He hired me as a salesperson.
- 2 | Q. And about 20 years you've known him?
- 3 A. Yes.
- 4 | Q. How old were you at the time?
- 5 A. Probably 21 years old.
- 6 | Q. Had you worked in car dealerships before?
- 7 | A. Yes, I worked for one. I worked at a Nissan store that
- 8 | was down the road for about a year and a half.
- 9 Q. Do you know -- what does he do now?
- 10 A. He's the owner of Big Red, I believe.
- 11 Q. At various points over the last 20 years, have you worked
- 12 | for Chris Mayes?
- 13 A. Yes, I have.
- 14 Q. And at some point, did he own dealerships?
- 15 A. Yes. He owned Big Red and then Norman Mitsubishi and then
- 16 | Mayes Kia down in Ardmore and we also owned a Yamaha franchise.
- 17 MS. ANDERSON: Could we pull up Exhibit 29, please.
- 18 Q. (BY MS. ANDERSON) Is that Big Red where you worked at some
- 19 | point?
- 20 A. Yes, it is.
- 21 MS. ANDERSON: And could we pull up Exhibit 30,
- 22 please.
- 23 | Q. (BY MS. ANDERSON) Is that Norman Mitsubishi?
- 24 A. Yes, it is.
- 25 Q. And when you worked at those dealerships, what kind of

- 1 customers did they have?
- 2 A. Mostly special-finance customers, mostly.
- 3 Q. What does that mean?
- 4 | A. People with less-than-perfect credit, or bad credit.
- 5 | Q. And how did the Big Red Dealerships attract those
- 6 | customers?
- 7 A. Advertised.
- 8 Q. Where did they advertise?
- 9 A. Primarily radio.
- 10 | Q. Are you familiar with those advertisements?
- 11 A. Yes, I am.
- 12 | Q. Let me direct to you what's been marked as Government
- 13 | Exhibit 20. Look through it. Make sure you know everything
- 14 | that's in there.
- 15 A. Yes, I do.
- 16 Q. Do you recognize that?
- 17 | A. Yes.
- 18 | Q. What is it?
- 19 A. It looks like a bill from the radio station and roughly
- 20 | what ad they were going to run for that month on the radio.
- 21 Q. And is there a disk in there?
- 22 A. Yes, there is.
- 23 Q. Have you listened to that disk?
- 24 | A. Yes, I have listened and I initialed the disk.
- $25 \mid Q$. Okay. And you were -- when you were working at the Big

1 Red Dealerships, you were aware of the advertisements that ran 2 at the time; is that right? 3 Α. Yes, ma'am. 4 And was this one that ran while you were working there? 0. 5 Yes, it was. Α. 6 Okay. And --0. 7 MS. ANDERSON: Your Honor, the United States moves to admit Government Exhibit 20 and to publish it. 8 9 THE COURT: Any objection? MR. BEHENNA: Your Honor, we would object as to 10 He didn't create the ad, he doesn't know the 11 hearsay. 12 requirements of dealerships that they have to go into to make 13 ads like that, disclosures that have to be made, so we would 14 object. It's hearsay. 15 THE COURT: Any other defendants object? 16 MR. SHANNONHOUSE: I would make the same objection, 17 Your Honor. 18 MR. ADLER: Objection as to foundation on behalf of 19 Ms. Wells, Your Honor. 20 THE COURT: Well, the hearsay objection is without 21 It's not even articulated as a hearsay objection. merit. 22 it's otherwise overruled. It will be received. 2.3 MS. ANDERSON: Could we play that, please? (EXHIBIT NUMBER 20 PLAYED FOR THE COURT AND JURY.) 24 25 0. (BY MS. ANDERSON) All right. I think you said you first

- 1 started working for Chris Mayes in about 2000; is that correct?
- 2 A. Yeah, 2001.
- 3 Q. And where was that?
- 4 A. At Hudiburg Chevrolet.
- 5 | Q. Okay. And what was his job at the time?
- 6 A. Used car manager.
- 7 Q. Okay. And at some point, did Mr. Mayes leave Hudiburg?
- 8 A. Yes, he purchased Big Red.
- 9 Q. About when was that, if you know?
- 10 A. I believe it was '05, I think.
- 11 Q. Around 2005?
- 12 A. Yeah, 2005, 2006, something like that, because that was
- 13 | when he left.
- 14 | Q. All right. And what did you do?
- 15 A. I was a used car manager when he left.
- 16 | Q. Okay. And did you stay at Hudiburg?
- 17 A. Yeah, for about another year and a half.
- 18 \mid Q. And at some point, did you go work for Mr. Mayes?
- 19 A. Yes, I came back December 6th of 2012.
- 20 Q. Okay. Why did you go to work for Mr. Mayes at that time?
- 21 A. So I had a sales training company, I started it in 2011,
- 22 and I was training Big Red one day a week, and I would travel
- 23 down and I would train them. After about six months of
- 24 | training, maybe four months of training them, I was offered a
- 25 job to be the GM.

- 1 Q. Who offered you the job?
- 2 A. Chris Mayes.
- 3 | Q. And at the time, how many dealerships were there?
- 4 A. Just one.
- 5 Q. Okay. And that was Big Red Sports & Imports?
- 6 A. Yes, ma'am.
- 7 | Q. Okay. And in time, you mentioned there were others?
- 8 A. Yes, there was.
- 9 Q. Okay. And who owned all of them, if you know?
- 10 A. Chris owned them all. When we bought Norman Mitsubishi,
- 11 | there was a bunch of little 5 percent owners, that we all put
- 12 our money in to try to partner up and buy a store together, and
- 13 | that was in 2014, I believe.
- 14 | Q. And so in 2014, you ended up with 5 percent of Norman
- 15 | Mitsubishi?
- 16 A. Yes, ma'am.
- 17 Q. And did Mr. Mayes also have 5 percent?
- 18 A. No, he was primary. I didn't see the whole contract but
- 19 I'm quessing he was the one who owned most of it.
- 20 Q. Okay.
- 21 A. There was, like, five or six other people that had 5
- 22 | percent, I believe.
- 23 Q. Okay. And when all of them were operational, who was in
- 24 | charge of them?
- 25 A. Chris Mayes.

- 1 | Q. And were there any employees that worked at multiple
- 2 | dealerships or over multiple dealerships?
- 3 A. What does that mean again? Sorry.
- 4 | Q. So, for example, the accounting, was there a separate
- 5 | person in charge of accounting at each of the dealerships or
- 6 | was there anyone who was in charge of all of it?
- 7 | A. So we had one centralized place that handled all
- 8 | accounting for all the entities, everything.
- 9 Q. Okay. All right. And what about -- was there ever a
- 10 | compliance officer?
- 11 A. There was one in the beginning; it was Chuck Gooch.
- 12 | Q. Okay. And which employees or which dealerships was he
- 13 over?
- 14 A. All of them.
- 15 | Q. Okay. And I think you mentioned the accounting, there was
- 16 a controller, who was that?
- 17 A. Courtney Wells.
- 18 Q. And so she was over all of the dealerships?
- 19 | A. Yes.
- 20 Q. All right. And when you were a general manager, you were
- 21 | hired as general manager at Big Red Sports & Imports?
- 22 A. Yes, ma'am.
- 23 Q. As a general manager, did you have any control over what
- 24 | happened at the other dealerships?
- 25 A. No, not without Chris's supervision.

1 All right. When you got to Big Red in December 2012, how 2 did it compare to what you had experienced in other dealerships 3 before you got there? So the easiest way to explain it was it was plug-and-play, 4 5 which means -- like the radio commercial you just played, we 6 brought in a lot of bad credit customers, those people came in, 7 a lot of these people have shopped around at different companies, they've tried to purchase vehicles, a lot of them 8 could not all the way purchase because of something, maybe they 9 10 had an open trade-in, maybe they didn't make enough money, maybe they didn't have a down payment, and at Big Red, we could 11 12 just really fill in the dots with whatever they needed to make 13 that deal happen. 14 How did you fill in the dots? 15 By inflating income on customers who didn't make income, 16 you know, just basically you could change a credit app to 17 whatever you needed it to fit, as long as the bank didn't ask 18 for proof of that. Fake down payments daily. 19 If somebody came in with a trade-in, there was something 20 called a "repo close," it was where we would kick the 21 customer's car when they came in to trade it because they would 22 owe ten grand more than it was worth, they went across the 2.3 street, they couldn't trade that car in because they had ten grand in negative equity, but then they would come to our store 24 25 and then we could just put it out in the field or tell them to

- 1 give to it someone else or give it back to the bank and we
- 2 | would just sell them another car.
- 3 Q. You said you could inflate their income unless the bank
- 4 | asked for documentation; is that right?
- 5 A. Yes, ma'am.
- 6 Q. What if the bank asked for documentation?
- 7 | A. We would make it in some cases. In a lot of situations,
- 8 | when I first got there in 2012, December, on every computer a
- 9 | lot of the finance people would have where they could make pay
- 10 stubs. I mean, it was common that first year.
- 11 Q. So they were making fake pay stubs?
- 12 A. Yes, ma'am.
- 13 | Q. What about utility bills?
- 14 A. Every day, yes, ma'am.
- 15 Q. "Every day" what?
- 16 | A. We would make utility bills because you would have two
- 17 people and we would need to join them together sometimes and we
- 18 | would need to say they lived at the same address, even though
- 19 they didn't, so we would need to adjust the utility bill to
- 20 match the address or the dates.
- 21 | Q. Okay. And so you lied?
- 22 A. Yes, ma'am.
- 23 | Q. And when you got there, is that something you had ever
- 24 | done before?
- 25 | A. I had done things -- I had never changed a pay stub, I had

- never changed a utility bill. You know, we have had somebody
 not trade in a vehicle before, right? Like, told them they
 owed too much and they need to give it back to the bank.
- But wherever I worked, it was at Hudiburg, you know,

 before then, then David Stanley and then Carter County Dodge -
 I mean, that wasn't something that happened very often. This

 was a daily event at Big Red.
- 8 Q. And you participated in it?
- 9 A. Yes, ma'am.
- 10 Q. Did -- why?
- 11 A. It was the company culture and it was easy to just fit
- 12 right in. It never seemed easier to sell cars. You know,
- working at a lot of dealerships, it always seemed like you were
- 14 | just one document away from a deal, you know.
- So we're at a dealership where you're trying to put
- 16 everything together all the time, you have customers going home
- 17 looking for, you know, utility bills and everything. This was
- 18 an opportunity where you could just make it in this store and
- 19 we could sell cars that our competition couldn't.
- 20 Q. And so what part of the market did you capture?
- 21 A. Bad credit or people that had good credit but maybe that
- 22 didn't have income or something like that and we could alter
- 23 | that.
- 24 Q. Okay.
- 25 THE COURT: Let me know when you get to a convenient

```
1
    stopping point, we'll take our mid-morning break.
 2
              MS. ANDERSON: Your Honor, I think we could stop
 3
    here.
              THE COURT: Very well. You may be seated.
 4
 5
         Members of the jury, we'll take our mid-morning break at
 6
    this time.
 7
         Since you haven't heard me give it yet today, I'll give
    you the full version of my very important usual admonition, and
 8
 9
    that is not to discuss the case with anyone for any purpose
10
    until it has been given to you for your deliberations and
    verdict, not to undertake any form of independent investigation
11
12
    of any aspect of the case, and not to reach any conclusions
13
    about the case until it has been given to you for your
14
    deliberations and verdict.
         We'll resume here in the courtroom at 10:30.
15
16
         Again, I commend the jury assembly room to you for your
17
    use because that is your space.
         All persons will please remain seated while the jury
18
19
    departs.
20
         Oh, by the way, before I forget it, one week from today is
21
    Thursday, right, Lori? She knows those things.
22
    Veterans Day and we won't have court one week from today for
2.3
    your planning purposes. I wanted to remember to tell you that.
24
         So all persons will please remain seated while the jury
25
    departs.
```

```
1
         (JURY EXITS THE COURTROOM.)
 2
              THE COURT:
                          Okay.
                                 I want to see if we can get -- to
 3
    the CSOs, let me tell you, I apologize. I apparently have hit
    the duress alarm again. I'm just renting this courtroom.
 4
 5
    not used to it. And, apparently, I hit it yesterday.
                                                            As far
 6
    as I'm concerned, you can disconnect it. It's right --
 7
              COURTROOM DEPUTY:
                                 They can't do that.
              THE COURT:
                          Okav.
                                 It's placed differently than what
 8
 9
    I've been used to for 20 years. So, anyway, I apologize.
                                                                And
10
    whatever you all can do about that -- I'll try not to hit it,
    but I have not been under duress so far today, nor was I
11
12
    yesterday. But, anyway, I do apologize.
13
         A couple of other things I want to touch on while I'm
14
    thinking of it before we take our mid-morning break.
15
         I very confidently, and I remain confident about that,
16
    overruled an objection to a question to Agent Lowrance about
17
    the lack of a 302 relating to Donna Mullins changing her story.
18
    I don't want anyone to think that my thinking was any broader
19
    than it was.
20
         My thinking in overruling that objection, quite simply,
21
    was that my sense was that there were not quite enough facts
22
    woven into the question in terms of the factual context in
2.3
    which that situation arose, and that was the basis upon which I
    sustained the objection to that question.
24
25
         One other matter, this came up yesterday. I don't know
```

1 how likely it is to arise again, but we had -- we received in 2 evidence, I think, perhaps might have been one of the very 3 first exhibits, Exhibit 191, a pricing grid, and it -- in the 4 upper right-hand corner, it had some notations that were not 5 made in the ordinary course of business, which of course raises 6 an issue as to whether at least that part of it would come in 7 under the business records rule. Those notations I easily concluded were innocuous and 8 that's the reason that I really wasn't all that worried about 9 10 receiving that exhibit with those notations that may not have been made in the ordinary course of business. 11 12 But I would ask the government to take a look at any other 13 exhibits that may have any such notations. I don't want to put 14 unnecessary burdens on anyone on either side, but that deserves 15 a look so that we can, if possible, avoid those problems as we 16 go. 17 Court will be in recess until 10:30. 18 (A RECESS WAS HAD, AFTER WHICH THE FOLLOWING PROCEEDINGS WERE HAD IN OPEN COURT AND WITHIN THE PRESENCE AND HEARING OF 19 20 THE JURY.) 21 THE COURT: Welcome back, members of the jury. 22 Ms. Anderson, you may continue. 2.3 MS. ANDERSON: Thank you, Your Honor. (BY MS. ANDERSON) I think before our break we were talking 24 25 about how and why you participated in the conduct going on at

- 1 Big Red.
- 2 When you worked there in that first stretch in -- starting
- 3 | in December 2012, what was your title?
- 4 A. GM.
- 5 Q. And who did you report to?
- 6 A. Chris Mayes.
- 7 | Q. As a general manager at Big Red, how did you get
- 8 | compensated?
- 9 | A. I got paid off a salary and I got paid off of commission.
- 10 | Q. Okay. And how was your commission calculated?
- 11 | A. By how much the dealership would put up in profit.
- 12 Q. And so you got a percentage of the profits of the Big Red
- 13 | Dealership?
- 14 A. Yes, ma'am.
- 15 Q. And how much was your percentage?
- 16 | A. I honestly don't remember. I want to say, like, 5 percent
- 17 | but maybe 3 percent, I don't remember. I can -- I can get that
- 18 | answer.
- 19 Q. Based on what you recall, 3 to 5 percent or somewhere in
- 20 | that ballpark?
- 21 A. Yes, ma'am.
- 22 Q. Okay. And who got the rest of the profits?
- 23 A. It would go to the company.
- 24 Q. And who owned the company?
- 25 A. Chris Mayes.

- 1 | Q. Okay. And when you were a general manager at Big Red
- 2 | Sports & Imports, were you also the general manager at Norman
- 3 | Mitsubishi?
- 4 | A. In the beginning, no, I wasn't. It was -- there was
- 5 | another -- there was a GM over there, there was a couple
- 6 different people when we first opened it.
- 7 | Q. Okay. And were you ever the general manager at Mayes Kia?
- 8 A. No. There was a time where I was a platform GM, kind of
- 9 over all of them, I had the title, but Chris was in charge.
- 10 | Q. Okay. Do you remember about when that was?
- 11 A. I believe that was 2016 -- 2016. It had to have been
- 12 | 2016.
- 13 Q. Okay. That's to the best of your recollection?
- 14 A. I believe, yes, ma'am. And it was only for, like, a
- 15 | six-month period.
- $16 \mid Q$. Were you ever a signatory on any of the bank accounts for
- 17 | the dealerships?
- 18 | A. No, ma'am.
- 19 Q. And I think you mentioned at one point in time you owned a
- 20 | 5 percent interest in Norman Mitsubishi?
- 21 A. Yes, ma'am.
- 22 Q. Did you ever have an ownership interest in any of the
- 23 other dealerships?
- 24 A. No, ma'am.
- 25 | Q. When you -- and we're talking about that first period of

- 1 | time when you worked there, starting in December 2012, about
- 2 | how much time did you spend with Chris Mayes?
- 3 A. In the beginning, I would spend a little bit of time.
- 4 | Maybe, you know, like, one hour a week. We wouldn't spend a
- 5 | lot of time. My first run there, we didn't get to spend a lot
- 6 of time together. It was my second time back that we spent all
- 7 our time together.
- 8 Q. Did you consider him a friend?
- 9 A. Absolutely.
- 10 Q. Did you consider him a mentor?
- 11 A. Yes.
- 12 | Q. Earlier, you mentioned Charles Gooch as compliance
- 13 officer. Who is he, generally? How do you know him?
- 14 A. Well, so Chuck worked with us back at Hudiburg a long time
- 15 ago and then he moved to Big Red with Chris at some point in
- 16 | time, I don't remember, but he went and joined Chris.
- 17 When I got there, Chuck was kind of like a jack-of-all-
- 18 | trades. He handled, you know -- normally, he was in finance
- 19 but he would handle all kinds of stuff for Chris.
- 20 Q. All right. Was he vice president over the dealerships, if
- 21 | you know?
- 22 A. Not that I know of. He did a lot of things behind the
- 23 | scenes. I was selling cars on the front, and the first time
- 24 | there in 2014, 2012 to 2014, I really didn't know what he did,
- 25 | he just did stuff for Chris. When I came back, he was the

- 1 | compliance manager and then took on different positions.
- 2 | Q. And when he was the compliance manager, that was over all
- 3 of the dealerships; is that right?
- 4 A. Yes.
- 5 Q. And what does that mean?
- 6 A. That means that any deal that would go to the finance
- 7 office after it would be -- well, when it was booked, it would
- 8 | go to accounting and Chuck would have to sign off on every deal
- 9 or review every deal before it could be sent to the bank.
- 10 Q. And what was -- if you know, what was he looking for when
- 11 he was signing off on it before it went to the bank?
- 12 A. Just making sure that there was nothing like -- that
- 13 | wasn't supposed to go to the bank that was in there. And then,
- 14 | secondly, just to make sure that all the compliances that we
- 15 were supposed to have were in there, all signatures. If there
- 16 was ever a signature missed, you know, he would send it back
- 17 down to the sales department and we'd have to get it.
- 18 | Q. Okay. And so who set the standards for what Mr. Gooch was
- 19 looking for in all these deals?
- 20 A. Chris Mayes.
- 21 | Q. And I think, before, you mentioned Courtney Wells?
- 22 A. Yes.
- 23 Q. Who is she?
- 24 A. She was the controller and she basically was Chris Mayes'
- 25 | kind of right-hand person in accounting for anything and

- 1 everything that had to do with money.
- 2 | Q. Okay. And was she over all the dealerships?
- 3 A. Yes, ma'am.
- 4 | Q. Okay. And how much control did she have over the money in
- 5 Mr. Mayes' businesses?
- 6 A. She had all control that I was aware of, because anytime
- 7 | Chris needed something, she was the one handling it.
- 8 Q. Anytime involving money?
- 9 A. Yes.
- 10 Q. And when did you first meet her?
- 11 A. In 2012, when I started there.
- 12 | Q. Could you walk us through the sale of a car?
- So a customer walks in and what happens?
- 14 A. So -- at Big Red, is that what you mean?
- 15 Q. Yes.
- 16 A. Okay. So at Big Red, a customer comes in, we say "hi, how
- 17 | are you doing." Obviously 99 -- or forget percentages -- most
- 18 of the business is subprime, which is less-than-perfect credit
- 19 people, so we could ask a question, like, "Hey, how do you rate
- 20 | your credit, one to ten, one being the worst, ten being the
- 21 | best."
- 22 THE COURT: I'm going to ask you to slow down just a
- 23 | bit, please.
- 24 THE WITNESS: Okay. Sorry, sir.
- 25 So we would ask a question to the customer, like, "How do

- 1 | you rate your credit from one to ten, like, one being the
- 2 | worst, you know, ten being the best, where are you." It's a
- 3 | very common question. We ask it 100 percent of the time,
- 4 almost, because of the radio ads we ran.
- 5 And so we would say -- they would say, like, "I'm a five."
- 6 | We're, like, "Okay, no problem. Let's save you some time."
- 7 I would say, if ten people pulled up, probably seven or
- 8 | eight of them went right inside, we would sit them down at a
- 9 table and we would do an immediate credit application. That
- 10 | way, we could figure out what was the next move, you know, how
- 11 | much money did they make, how long have they been on their job,
- 12 | how much cash down did they have, the car they pulled up in, is
- 13 | it theirs, are they upside down, you know. But that was -- we
- 14 | would qualify them.
- 15 | Q. Okay. And so I just want to make sure we slow down a
- 16 | little bit.
- 17 A. Yes, ma'am. Sorry.
- 18 \mid Q. So you would sit down and do a credit application with
- 19 | them?
- 20 A. Yes, ma'am.
- 21 | Q. And you said you found out how much cash down they had?
- 22 | A. Uh-huh.
- 23 | Q. If they had a vehicle to trade in?
- 24 A. Yes, ma'am.
- 25 Q. And where they worked?

- 1 A. Yes, ma'am.
- 2 Q. And what they made?
- 3 | A. Uh-huh.
- 4 | Q. And did you run their credit score -- yeah, when did that
- 5 | happen?
- 6 A. Right then.
- 7 Q. Right then?
- 8 A. Yeah, we wanted to know what we had.
- 9 Q. Okay. And then what did you do with that information that
- 10 | you got from them?
- 11 | A. We would go to the sales managers. I was a sales manager,
- 12 | but the salespeople would go to the sales managers, and then we
- 13 | would look at the credit, the credit application, and sometimes
- 14 | just submit it upfront to see what the bank would tell us that
- 15 we needed, so we would know what direction to go because we
- 16 | didn't want to waste any time.
- 17 | Q. When you say you submit it "upfront," what does that mean?
- 18 A. That means we'll basically submit it over to the bank on
- 19 | a, like, fake vehicle, because we don't know what car they're
- 20 going to buy yet. We're just plugging in, like, a 2017 Ford
- 21 | Focus, 20,000 miles, or maybe even a brand-new car, depending
- 22 on how much they make, just to see what the bank would
- 23 | collateral us back at and how much money they would loan them,
- 24 | whether it would get approved or maybe even declined.
- $25 \mid Q$. Okay. And even simpler, how does the information get from

- 1 | you to a bank?
- 2 | A. Okay. So there's a Dealertrack screen and we will go in
- 3 | and manually -- if that's what you're asking -- we'll manually
- 4 | put down how much cash they have done, if they have a trade-in,
- 5 | who the payoff is with, how much the trade-in is worth.
- Is that the question?
- 7 Q. Yes.
- 8 And so Dealertrack is on a computer?
- 9 A. Yes, ma'am.
- 10 Q. And is that over the Internet?
- 11 A. Yes, it is.
- 12 Q. Okay. And when you insert information into Dealertrack,
- 13 | where does it go? Does it go to one bank or one lender or
- 14 | where does it go?
- 15 A. So it can go to as many lenders as you want it to. When
- 16 | you hit "submit," there will be a list of banks over here on
- 17 the side and you can just click what banks you want it to go
- 18 | to.
- 19 And we had a pretty good general idea about what banks to
- 20 send it to and what banks not to based off the credit score and
- 21 | then we would just shotgun it, just submit it.
- 22 Q. Okay. And when you're in that process and something comes
- 23 | back from a lender, then what do you do next? I mean --
- 24 A. Well, so, like, let's say -- they say that you need 1,500
- 25 | down and/or maybe they hit us with proof of income, right?

- 1 Like, the bank requires proof of income, it's on their
- 2 | stipulations list, they're, like, we need POI on this customer.
- 3 | Sometimes you can get a trade-in and we don't have one yet but
- 4 | we need to go find one, because we can get around it because we
- 5 know this customer really doesn't make that kind of money that
- 6 | we put on the application.
- 7 So we would try to find how much money down we really
- 8 | needed to try to put the deal together and then we would go --
- 9 number one, we would start working the customer for cash down.
- 10 | Q. Okay. So your first step is to work the customer for cash
- 11 down?
- 12 A. Yes, ma'am.
- 13 | Q. Okay. And did you submit -- as you're looking at the
- 14 | screen and it has all the different inputs that you can put
- 15 | in --
- 16 A. Uh-huh.
- 17 \mid Q. -- is it a one time you put it in or can you tinker with
- 18 | it?
- 19 A. Yeah. So one banks -- or some banks, you get one time.
- 20 | So, like, with that bank, you would want to definitely submit
- 21 it with some cash down, even if they didn't, because you want
- 22 to get your approval. Because some banks you can rehash, and
- 23 | like you said, tinker with it, you can mess with it, and some
- 24 banks you can't.
- 25 There are banks that you can go in and there's a real-time

- 1 refresh, where you can just keep changing the numbers and the
- 2 approval will move around.
- And then some banks, you have to pick up the phone and
- 4 | call.
- 5 Q. Okay.
- 6 A. So your goal is to try to avoid the phone call.
- 7 | Q. Okay. So your goal is to get an approval?
- 8 A. Yes, ma'am.
- 9 Q. And beyond getting an approval, do you have any other
- 10 | goals in terms of what the numbers look like?
- 11 | A. As far as structure?
- 12 O. Yes.
- 13 A. Okay. So you're trying to figure out whatever vehicle it
- 14 | is you're going to sell to the customer, you want to try to
- 15 | figure out what kind of structure -- and what a "structure"
- 16 | means is, you have a car and it's worth X amount of money, what
- 17 | will the bank loan, compared to what it's worth, and we want to
- 18 | find that number out so we can decide whether we sell them a
- 19 | new one or a used one or where we're going to go. Because you
- 20 | have tons of cars so you're trying to land them on the one that
- 21 | fits the collateral quidelines.
- 22 | Q. Okay. And are there some deals that are -- even once you
- 23 | get past an approval, are there some deals that are better for
- 24 | the dealership than others?
- 25 A. Absolutely.

- Q. And why is that?
- 2 | A. Well, so some deals you can, you know, just move the
- 3 numbers around to try to get yourself a higher advance carry
- 4 | and that will make more profit for the dealership.
- 5 And sometimes if you have more cash down, you can make a
- 6 | lot more money, especially on subprime credit, people with
- 7 | less-than-perfect credit, cash down on a contract really makes
- 8 | a big difference on getting those deals approved.
- 9 | Q. Okay. And so does it -- is there a fee that lenders have
- 10 or a discount they apply to the loan proceeds for different
- 11 | deals?

1

- 12 A. Yeah. So it's really common on most of your deals to have
- 13 | a bank fee every time, if not a large bank fee as you get into
- 14 | worse credit.
- 15 | O. Okay. And by changing things on the screen, are you able
- 16 to change the --
- 17 A. The bank fee.
- 18 Q. -- the bank fee?
- 19 A. Absolutely, yeah.
- 20 So if a customer did not have a trade-in, let's say they
- 21 | did not, and they drove up with their grandma, if they had had
- 22 | a trade-in, we could have probably, number one, made a deal
- 23 | where it wasn't a deal without one, like it just wasn't a deal
- 24 | at all, or we could have actually made money just by placing
- 25 that trade-in on the contract, it changed the way the bank

- 1 perceives the loan, that the customer isn't walking, they have
- 2 a car.
- 3 | Q. It bumps them to a different category?
- 4 A. Whole different category.
- 5 | Q. So after you get the approval from an indirect lender,
- 6 | what happens next?
- $7 \mid A$. At that point, we would go work the customer for how much
- 8 cash down we had, you know, if there was a trade-in, and then
- 9 | we would try to go find them a vehicle to go sell them.
- 10 And then once we land them on that vehicle, before
- 11 obviously everything was finalized, we would need to make sure
- 12 that everything that the bank asked for we had, so that when it
- 13 | went to the bank it would fund.
- 14 | Q. Okay. And so you get an approval from the lender over
- 15 Dealertrack with the specifics of what --
- 16 | A. Yeah.
- 17 | Q. -- you have and the vehicle and all of those things?
- 18 A. The stipulations, yeah.
- 19 | Q. Okay. And then what sorts of documents are created?
- 20 A. So the common thing is going to be obviously insurance,
- 21 | that's not a big deal, but it's going to be -- proof of
- 22 residence is very common for special finance deals, proof of
- 23 | income is very common, but sometimes with cash down and a
- 24 trade, you can really get around that, so that was important.
- 25 | You know, obviously, most banks require a driver's license.

- 1 | Q. Okay. And is there a contract signed?
- 2 A. Yes, there is.
- 3 | Q. Okay. So a retail purchase agreement --
- 4 A. Yes.
- 5 Q. -- with the customer?
- 6 And then there's a retail installment sale contract; is
- 7 | that right?
- 8 A. Yes, ma'am.
- 9 Q. Okay. And are there a bunch of other documents that are
- 10 | signed at Big Red?
- 11 A. Oh, yeah, tons.
- 12 Q. Okay. And then so all the documents are signed and you
- 13 have your package and the customer leaves with their car?
- 14 A. Yeah, the customer leaves with their car after they sign
- 15 | all their paperwork and then the loan would obviously -- it
- 16 | would go to the -- the packet would be booked by a finance guy,
- 17 | go to accounting, and then accounting would send it to the
- 18 | bank, and then that deal would be put on a list where we would
- 19 | need to now collect the money from the bank, so we would --we
- 20 | would try to fund the loan.
- 21 | Q. Okay. So all the documents are put together and signed,
- 22 | it goes to accounting?
- 23 A. Yes.
- 24 O. Mr. Gooch reviews it?
- 25 A. Yes.

- 1 Q. And signs off on it?
- 2 A. Yes.
- 3 | Q. Is that what we talked about earlier?
- 4 And then that package goes to the lender?
- 5 A. Yes.
- 6 Q. Okay. And then does the lender reach out to the customer
- 7 or have a direct contact with the customer?
- 8 A. Yes. So sometimes we -- there's -- depending on what bank
- 9 | it is, we know which banks are going to do customer interviews
- 10 and which ones aren't, so if -- you know, if something is --
- 11 | we've altered anything on a contract, we need to make the
- 12 customer aware of it and we need to tell them that when the
- 13 | bank calls that, you know, they can be sure to say X, Y and Z
- 14 or else they'll have to bring their car back.
- 15 | Q. Okay. And so you prepare the customer for the bank
- 16 | calling and you tell them what they need to tell the bank or
- 17 | they -- you tell them they're going to have to bring the car
- 18 | back?
- 19 A. Yes, that was a common -- in the finance office, that was
- 20 commonly handled before the customer left for delivery.
- 21 | Q. Okay. And then after the lender gets the package of
- 22 documents, what happens?
- 23 A. Well, if they have everything in there and it just looks
- 24 | like it's okay and they're not a customer interview bank, then
- 25 | they'll pay the dealership and it funds.

- If it is a bank that needs to do a customer interview,
- 2 | then they will reach out to the customer, they will ask them a
- 3 | series of questions, and if they answer everything correctly,
- 4 | then they will push the button to fund the loan.
- 5 | Q. Okay. And so they fund the loan and the total amount
- 6 comes to the dealership?
- 7 | A. Uh-huh.
- 8 | Q. And then what if the customer doesn't make the payments?
- 9 A. Then the car would get repo'd.
- 10 | Q. And does that -- oh, when we were talking before about the
- 11 | contract -- I'm sorry. Strike that.
- 12 When we were talking before about the contract, does it
- 13 | also include back-end things?
- 14 | A. Yeah. So whenever you're in the finance office, anything
- 15 that they purchase, like an after-market product, warranty or
- 16 | gap insurance, those things would be included on the contract.
- 17 | Q. Okay. And so then that amount also gets -- that's part of
- 18 | the loan proceeds that come into the dealership?
- 19 | A. Yes.
- 20 | Q. Are you familiar with something known as "King Cash"?
- 21 A. Yes, I am.
- 22 | O. What is it?
- 23 A. Okay. So in 2012, when I started, December 6th, it was
- 24 | something where -- and that's kind of how -- you asked me what
- 25 | was the sales process like, when we ask a customer how much

6

7

8

9

10

11

12

13

14

15

16

17

18

19

- money down they have, you know, when we would kind of figure
 out where we're at on the deal, if that bank approval would
 come back at, like, 1,500 down and let's say your customer did
 not have any money down, well, we would still put \$1,500 on the
 contract.
 - And, basically, we could still sell that customer a car, and then in the finance office, we would just give them a receipt showing that they gave us 1,500 down, make a copy of it, put it in the deal, the loan will fund.
 - We would tell the customers that if you tell the bank you didn't put the money down, obviously you're not going to have a car because you're going to need to bring it back, but we're helping you out, so we're putting 1,500 down for you in the contract because that's what the banks need, and that was called King Cash, and it was fake cash down and it would allow us to sell more cars when customers didn't have cash.
 - And we would put it in the back screen on every deal "King Cash" and that means that it was just fake money, it didn't exist, the customers never gave it to us.
- 20 Q. Why was it called "King Cash"?
- 21 A. I don't know. I just know that was the name of it.
- 22 Q. Is cash important to deals and to lenders?
- A. Extremely important, especially on subprime credit which is people with less-than-perfect credit.
- 25 Maybe it's -- there's a saying in the car business that

1 goes "cash is king," which means cash down sells more cars, and 2 maybe that's why they called it "King Cash," but I just know 3 without it, we would have been in big trouble. 4 And did you come up with the idea? 0. This idea was already in place when I got there. 5 No. Α. 6 You mentioned on the back screen you would put in "king," Ο. 7 why did you need to track King Cash? Because it wasn't real -- it wasn't real profit, it wasn't 8 real money. And if -- let's say that customer didn't pass that 9 customer interview, right, like, we deliver the car, we coached 10 him, you know, we told him, hey, Mr. Customer, you put 1,500 11 12 down, just know that when the bank calls, you need to say you 13 did. 14 And they call and the customer is, like, oh, I didn't put any money down, and, you know, just forgot about it. Well, the 15 16 bank calls and they're, like, hey, we're not funding this loan. 17 So we go get the car or we call the customer and say you 18 need to bring your car back now. 19 But we needed to know, because we had a receipt in the 20 deal that said 1,500 down, we needed to know that they didn't 21 put that money down, number one. 22 Number two, we didn't want to pay the salesmen off of fake 2.3 money because it wasn't real commission, it wasn't real profit. That 1,500 down wasn't real money that the customer put down. 24

So we needed to code it in the back screen on Reynolds &

25

- 1 Reynolds that it was fake money.
- 2 | Q. Okay. And so you said if the customer doesn't pass the
- 3 | interview and you have to go get the car, you want to know if
- 4 | it was fake money, and that's because, if it was real money,
- 5 | they would get that refunded to them?
- 6 A. Yeah, most of the time, yeah.
- 7 | Q. And you didn't want to give them \$1,500?
- 8 A. Right.
- 9 Q. I want to direct your attention to what's been marked as
- 10 | Government's Exhibit Number 26. If you could flip through the
- 11 pages and make sure you know what it is.
- 12 | A. Yes, I know what this is.
- 13 Q. All right. What is it?
- 14 A. It's a screenshot of a Reynolds & Reynolds screen,
- 15 | starting with purchase price, you know, how much cash they put
- 16 down. Basically, the retail installment deal is on the first
- 17 | page, showing the structure of the whole loan and what the
- 18 | monthly payment is with the customer.
- 19 Second one is the customer's name, who purchased the
- 20 | vehicle.
- 21 The last one is going to be the back screen, which is
- 22 where I was telling you we could code everything in. We could
- 23 | code it in on the "we owe" line, and as you can see on this
- 24 one, this one has a 1528 bank fee -- earlier we were talking
- 25 about bank fees.

- 1 Q. And let's -- if we can pause just a second.
- 2 A. Okay.
- 3 | Q. And is this a document that came from Big Red Sports &
- 4 | Imports?
- 5 A. Yes, it did.
- 6 Q. All right. And how did you get this?
- 7 A. I printed it.
- 8 Q. Okay. And what's the date on it?
- 9 A. November 2, 2015.
- 10 Q. And is this something that's created in the ordinary
- 11 | course of working at Big Red Sports & Imports?
- 12 A. Is it something that's normally printed?
- 13 Q. Or is normally created, maintained, at Big Red Sports &
- 14 | Imports?
- 15 A. So this was -- sorry, ask your question one more time.
- 16 | Q. Is Reynolds & Reynolds a system used?
- 17 | A. Oh, yeah, we use Reynolds & Reynolds every single day for
- 18 | every deal.
- 19 Q. Okay. And it's a way to document every deal?
- 20 A. Yes, it is.
- MS. ANDERSON: Your Honor, the government moves to
- 22 | admit Government's Exhibit 26.
- 23 THE COURT: Any objection?
- MR. BEHENNA: No objection, Your Honor.
- 25 MR. SHANNONHOUSE: No objection.

- 1 MR. ADLER: No objection on behalf of Ms. Wells, Your
- 2 Honor.
- 3 THE COURT: It will be received.
- 4 Q. (BY MS. ANDERSON) So on the top left, what's the date of
- 5 | this one?
- 6 A. November 2, 2015.
- $7 \mid Q$. And is that during a time period when you were working at
- 8 | Big Red Sports & Imports?
- 9 A. Yes, it was.
- 10 Q. Okay. And in line 2, is that -- says "deal date," what
- 11 does that mean?
- 12 A. The deal date would be the date that the deal was done.
- 13 | That was the date the customer contracted on this car.
- $14 \mid Q$. Okay. Now, do you recall, were you working at the
- 15 dealership on July 30, 2014?
- 16 | A. July? I believe I was let go in June, so I was not there
- 17 | in July.
- $18 \mid Q$. Okay. So this is a deal that happened when you were not
- 19 | at Big Red Sports & Imports?
- 20 A. Yes, ma'am.
- 21 | Q. Okay. But once you were -- when you were there again,
- 22 | it's something you printed off their system?
- 23 A. Yes, ma'am.
- 24 Q. Okay. And so on this particular deal, in the middle
- 25 | column, on line 14, what does that have?

- 1 A. Line 14 -- oh, cash down, a thousand dollars.
- 2 | Q. Okay. And on line 11, what is that showing?
- 3 A. That shows a trade-in.
- 4 | Q. So a value of \$1,000 assigned to some vehicle being traded
- 5 | in?
- 6 A. Yes.
- $7 \mid Q$. Okay. On the left side in -- on line 4, what is that
- 8 | showing?
- 9 A. The price of the vehicle.
- 10 Q. All right. And then on the far right side, the amount
- 11 | financed?
- 12 | A. 13,759.
- 13 | Q. Okay. And does that include some other --
- 14 A. Yeah, it has a doc fee and the negative equity.
- 15 | O. Okay. So let's turn to 26.2, please. What's on this
- 16 | page?
- 17 A. That would be all the customer information that -- who
- 18 purchased the vehicle.
- 19 | Q. And for this one, it's somebody -- Mr. White?
- 20 A. Yeah, Leamon White.
- 21 Q. And let's go to 26.3, please.
- 22 All right. On this page, it has a price on the top left,
- 23 | what does that mean?
- 24 | A. That would be the sale price, which was line 4, I believe,
- 25 on the front page.

- 1 Q. Okay. What's line 1, "Cost"?
- 2 | A. That's actually what the vehicle shows that they own it
- 3 | for in the system, which is Reynolds & Reynolds.
- 4 Q. And what's line 2, "Pack"?
- 5 A. "Pack" is just an additional money that we put in the back
- 6 | screen to offset the salesperson's commission.
- 7 | Q. It's some component of the sales price that's reserved for
- 8 | the dealership?
- 9 A. Yeah, it's just a reserve for the company.
- 10 | Q. Okay. And is there -- is the cost -- is there anything
- 11 else that's factored into the cost line, line 1?
- 12 | A. Yeah, so, like, when you -- when you bought this car, it
- 13 | may have been purchased for \$7,000, it could have had \$1,616 in
- 14 | reconditioning, like a detail service, stuff like that, so that
- 15 | could be the 616.
- 16 And then 2,000 could be a dealer pack, but that's not on
- 17 | this screen and we don't put those on this screen. So whatever
- 18 | the pack was at this time, it could have been a thousand, it
- 19 could have been 2,000, it could have been 3,000, you know, I
- 20 | don't know at this time what it was, but that would be included
- 21 | in that cost.
- 22 | Q. There's a standard pack, a dollar amount that is added
- 23 | into the cost of a vehicle on the internal documents?
- 24 A. To offset salesmen compensation.
- 25 Q. To exclude that from the commission calculation?

- 1 A. That's right.
- 2 | Q. So there's two packs included, the one that's a line item
- 3 | and then part of that cost; is that right?
- 4 A. Yeah. Yeah.
- 5 Q. Okay. And as we go down to lines 24, 26 and 28, what is
- 6 that?
- $7 \mid A$. So 24, that was something that got put on every car. It
- 8 | was always in the back screen. I'm not sure if we really put
- 9 etch on every car or if that was just a reserve again, another
- 10 | way to offset profit, you know. I didn't see the back-end of
- 11 | where that 650 gets paid out to, but, again, that will offset
- 12 the salesperson's commission. It would be line 24.
- 13 Line 26 would be the bank fee, which means the banks did
- 14 | the loan but they said we need \$1,528 in a bank fee for doing
- 15 | this loan because the guy doesn't have very good credit.
- 16 And then on line 28, that's where we would plug in the
- 17 thousand dollars that was on the front end of the retail
- 18 | installment contract, where the customer -- we know they did
- 19 | not put any money down, so we just would put that in the back
- 20 | screen and everybody would be aware that it was a fake down
- 21 | payment.
- 22 Q. Okay. So it says "king" next to that \$1,000?
- 23 A. Yes.
- 24 Q. To show that the cash down on the first screen was King
- 25 | Cash?

- 1 A. Yes.
- 2 Q. And that meant it was fake?
- 3 A. Yes.
- $4 \mid Q$. And those amounts down there are amounts being subtracted
- 5 from the amount -- the amount financed or the amount that's
- 6 coming in from the bank so that it doesn't get factored into
- 7 | commission?
- 8 A. Yeah. So if you look at the top right-hand corner, do you
- 9 | see where it says "vehicle gross 348," right?
- 10 Q. Uh-huh.
- 11 A. If you guys can see that.
- 12 That salesperson, if they got paid 25 percent commission,
- 13 they were getting paid 25 percent of 348.
- 14 So when you look at the cost, the price, everything that's
- 15 down on line 24, 26 and 28, it's showing your vehicle gross was
- 16 | \$348. That was what the salesmen was able to get paid off
- 17 of -- or, actually, my bad, gross pay, if you look down under
- 18 | line 35, you see where it says "gross pay"?
- 19 | O. Yes.
- 20 A. That was actually a negative 101, so this deal we actually
- 21 | reported it as losing money so the salesman would have not made
- 22 any money on this deal at all.
- 23 | Q. Was there a minimum commission that salesmen --
- 24 A. A hundred dollars most times. This would be a hundred
- 25 dollar mini.

- 1 Q. So although it says it's a loss of \$101.50 --
- 2 A. It still pays.
- 3 Q. -- the salesperson would get a hundred-dollar commission?
- 4 A. Yes.
- 5 Q. Why did you use King Cash?
- 6 A. Well, if somebody didn't have money down and the bank
- 7 | required them to have money down, it was just not a deal, we
- 8 | would have had to let the customer leave.
- 9 So if we put it down on the contract that they did have
- 10 money down, then they bought a car. So it was how we picked up
- 11 | the market share, where other stores couldn't sell these
- 12 customers, we could.
- 13 Q. Right.
- So your market share was based on lies?
- 15 A. Yeah.
- 16 Q. What happened to King Cash?
- 17 | A. So in 2014, we had a big kind of blowup in the dealership,
- 18 where a bank had found out about a lot of King Cash and we
- 19 ended up -- it ended up getting kind of shut down, where it
- 20 was, like, no more King Cash whatsoever, so that went away.
- 21 Q. So let's start at the beginning.
- 22 How did the bank get involved here?
- 23 A. So in June of 2014, I was let go. June of 2014, I was let
- 24 | go from Big Red. And when I was let go, it was because there
- 25 | was a company that had kind of found out, because we had an

1 employee that worked for us and she knew about some of the 2 stuff that was going on in our company that we were able to 3 keep under the table for a long time. 4 Well, this company went to go work for a direct competitor 5 of ours and the guy's name was Joe Cooper and the girl's name 6 And when she went over there to work, she took a 7 bunch of documents that were upstairs that were fraudulent, and there was fraudulent everything, but she took some specific 8 9 ones that literally caused a big problem. And when it did, we felt like we were going to have, you 10 know, the FBI come in or, you know, like, we were going to get 11 12 shut down, you know, because it was out in the open now. 13 Like, so that was where -- that was where it ended. 14 that bank was called Peak Acceptance, the main bank, the main 15 There was lots of banks that it was done on, but the bank. 16 main bank that had the problem was called Peak Acceptance, and 17 what started out as a total loss letter that they found out 18 there were some problems with ended up turning into, hey, we 19 found out that it's much bigger than a total loss letter. 20 There's fake cash down on every one of these contracts you've 2.1 been sending us. And there was a lawsuit. 22 I want to step back a second. 23 So before you talked about King Cash and other fake documents are created --24 25 Α. Uh-huh.

- 1 Q. -- was it just you who created those?
- 2 A. No.
- 3 Q. Who else did them?
- 4 | A. So everybody in the dealership that would be in upper
- 5 | management was a part of it.
- 6 Q. Who is in upper management at the dealership?
- 7 A. At this time -- at this time?
- 8 Q. Yes.
- 9 A. Okay. I mean, it would be Corey Harris, it would be Steve
- 10 | Griffith, it would be anybody and everybody that worked in the
- 11 | finance office. You know, Richard Howard.
- 12 | It -- it would really be anybody that was labeled in --
- 13 | anybody in management from 2012 to 2014. If an ethical person
- 14 | came in to Big Red to work, they didn't last, they left within
- 15 a week, they were gone.
- 16 | Q. And when you say "anybody in management," is that just
- 17 | managers or does it go above managers who knew about this
- 18 | stuff?
- 19 A. Oh, everybody knew about it. I mean, Chris Mayes knows
- 20 about it, Chuck Gooch knows about it, anybody -- Courtney Wells
- 21 knows about it. I mean, anybody in the company knew what was
- 22 going on inside of our company. I mean, everybody was in it.
- 23 It started before I got there, but I know this, when I --
- 24 as I became involved in it that it was something that everybody
- 25 | did.

- 1 Q. How do you know that Mr. Mayes or Mr. Gooch or Ms. Wells
- 2 | knew about it? Did you talk to them about it?
- 3 | A. I talked to Chris about it all the time. We talked about
- 4 | fake income, you know, how much is too much, how much is not
- 5 | enough, you know, like, what does a really bad deal look like
- 6 that we just want to stay away from, you know, what is
- 7 | acceptable, you know.
- 8 If a lady doesn't have a job at all, you know, can we give
- 9 her a job, does it show that she has a job on her credit
- 10 application.
- 11 You know, it's, like, we had to play it smart so we didn't
- 12 end up getting in trouble. So we communicated all the time
- 13 together.
- 14 Q. Okay. And was Mr. Gooch ever involved in that?
- 15 A. Absolutely.
- 16 Q. And how do you know?
- 17 A. Because he was in the conversations with us.
- 18 Q. All right. What about Ms. Wells?
- 19 A. Courtney wasn't so much into a lot of those conversations
- 20 | because she was in accounting, but she's very aware of it.
- 21 | Anytime there was trouble, she was right there with us.
- 22 Q. And you said if an ethical person came in to work at the
- 23 dealership, they didn't last. What happened to them?
- 24 | A. Well, so somebody would come in and if they started
- 25 | questioning, like, what we do -- it's, like, when I came in, I

- 1 fell prey to making good money in this store, it's my fault. I
- 2 | went with the flow and I started doing bad fraudulent stuff. I
- 3 | was making more money than I ever made. I made really bad
- 4 decisions.
- 5 Someone else comes in, and I was talking about ethical,
- 6 they're not going to sell their standards for money, then
- 7 | they're, like, this is messed up, this isn't right.
- 8 And then we're, like, we need this person out of here
- 9 | because we're going to get in trouble or he's going to rat us
- 10 | out.
- 11 | Q. So did they get fired or what happened to them? How did
- 12 | they leave?
- 13 A. We would either just fire them or we would just run them
- 14 off.
- 15 Q. How did you run them off?
- 16 A. Just by probably treating them bad.
- 17 | Q. Now, you were talking about the thing with Peak Acceptance
- 18 and you mentioned fraudulent total loss letters?
- 19 | A. Yes.
- 20 Q. What's that?
- 21 A. Okay. So as you heard on the radio commercial and it
- 22 | said, like, you know, you're approved, you're upside down on
- 23 | your car, bring it in.
- So all the buy-here-pay-here places, which is normally,
- 25 like, The Key -- The Key -- there's a dealership called The Key

1 in Oklahoma City, there's Express Credit Auto, there's a bunch 2 of Joe Cooper Easy Credit Auto, there's just a bunch of places 3 that do these buy-here-pay-here, kind of, where the owners kind 4 of do the self-funding their own. Well, these people would come in and they would have a 5 6 \$2,000 car that they owed 12 grand on, because in order for 7 these people to buy from those places, I mean, those places just make up prices to sell these people cars because they 8 9 don't have one, so what we would do is we would just tell them, 10 well, your car is worth 2 grand and you owe 12 and it has 180,000 miles on it, you can give it back to the bank and then 11 12 we can just sell you a brand-new one, but when we submitted it 13 to the bank, the bank would want proof of an open -- open 14 auto -- there would be an open auto loan on the credit. 15 would say that they would owe Express Credit Auto \$12,000. 16 So what we would do is that we would make a letter that 17 would say that the vehicle that they owned was totaled. And 18 that's it. 19 And we would tell the bank that, hey, this customer, they 20 did have that car, you can see they paid it good on their 21 credit, but they totaled it out so they don't have it anymore 22 so we can sell them another one. 23 And we would put that document, which is what we called a total loss letter, into the deal packet to fund the loan. 24 25 0. So is a fake document from a purported insurance company?

- 1 A. Yes.
- 2 | Q. And I think you said it started with that, with Peak; is
- 3 | that right?
- 4 | A. Yes. So when the LeAnne girl left from accounting, she
- 5 took a bunch of those letters with her, which means it's not
- 6 now that somebody is saying that something was done in our
- 7 | store, it's like she -- we think she took some letters with
- 8 her. And that means she would know what customer it went to,
- 9 | what deal.
- 10 And the crazy thing is she went to work for Joe Cooper and
- 11 | a lot of those cars that we convinced those people to repo were
- 12 from Joe Cooper's store. So now that guy has got proof that,
- 13 | like, we're like repo'ing his cars and how we're getting them
- 14 approved on our end.
- 15 And that was how it came to be with the Peak Acceptance
- 16 total loss letters.
- 17 | Q. Okay. And so somehow Peak and the Big Red dealerships had
- 18 | a dispute; is that what happened?
- 19 A. Yeah. So what happened is Chris attorneyed up really
- 20 | hard. I believe it was McAfee & Taft back then. He says,
- 21 | like, hey, I'm going to get you powerhouse lawyers, everything
- 22 | is going to be okay, I'm going to handle it.
- Next thing you know, he's, like, fire half the staff.
- 24 | fired half the staff right away. He's, like, we got to look
- 25 | like there was some rogue bad people in here and we just got

- 1 | rid of them all. That's the plan.
- 2 He's my mentor, he's our boss, he's telling us what we're
- 3 | going to do, so we just start letting people go left and right.
- 4 | And it starts being total chaos.
- 5 I'm told -- if I'm going to handle this, I'm told: Make a
- 6 | confession, say that you're responsible for these letters and
- 7 | I'll protect you.
- 8 Q. Who told you that?
- 9 A. Chris Mayes.
- 10 Q. He told you to make a confession?
- 11 A. Yeah, make a confession, which Jarrod Cunningham recorded.
- 12 | I make the confession, the next day I'm fired and I get a
- 13 | \$10,000 check and they tell me to disappear for six months, and
- 14 when things cool off, they'll call me back.
- 15 | Q. And where did you go to record your confession?
- 16 A. In Jarrod Cunningham's office.
- 17 | O. Okay. Where was Jarrod Cunningham's office?
- 18 A. Over at the Mitsubishi store. It was over -- it was where
- 19 Chris was currently at and they were having their daily
- 20 attorney meetings.
- 21 | Q. Okay. And who was Jarrod Cunningham?
- 22 A. Jarrod Cunningham was Chris's lawyer at that time.
- 23 | Q. And so you went over to the Mitsubishi store, you recorded
- 24 | a confession?
- 25 A. Yes, I did.

- 1 Q. Why did you do that?
- 2 | A. Because I truly felt that -- I had never been in trouble
- 3 | before and that, like, all this was going down but Chris said
- 4 he'll protect me. He's, like, you don't have anything to worry
- 5 | about. Just do what I say and you'll be fine.
- 6 And we did exactly what he said. And next thing you know,
- 7 | I was let go the next day.
- 8 | Q. I'm going to direct your attention to what's been marked
- 9 as Government Exhibit Number 27. Do you recognize that
- 10 | document?
- 11 A. Yes, this is an ATM receipt where I deposited the ten
- 12 | grand that I was given.
- 13 | Q. Okay. What's the -- and how do you know this --
- 14 | A. I gave you -- I gave you this receipt. It was on 6/17 of
- 15 | '14, which would have had to have been a couple days after I
- 16 was let go -- well, here on the next page, sorry, it says what
- 17 day the check was cut. 6/16, it looks like, I was given the
- 18 | check.
- 19 MS. ANDERSON: Your Honor, the government moves to
- 20 admit Government Exhibit 27 and to publish.
- 21 MR. BEHENNA: No objection, Your Honor.
- 22 MR. SHANNONHOUSE: No objection, Your Honor.
- 23 MR. ADLER: No objection.
- 24 THE COURT: It will be received.
- 25 Q. (BY MS. ANDERSON) It's a little hard to read but is that

- 1 your name on this, on the right side?
- 2 A. Yes, it is.
- 3 Q. Okay. So this is a deposit ticket. Where did you do your
- 4 | banking?
- 5 A. Tinker Credit Union.
- 6 Q. Okay. And the date on this deposit is, with an arrow, can
- 7 | you read that?
- 8 A. Yes, 6/17.
- 9 Q. 2014?
- 10 A. 2014, sorry.
- 11 Q. And at the bottom, you're depositing -- an arrow -- is
- 12 | that your handwriting?
- 13 | A. Yes, that is my handwriting.
- $14 \mid Q$. Okay. And so you drew that arrow at the bottom that says
- 15 | "check received" and what's the amount?
- 16 A. \$10,000.
- 17 Q. And let's go to 27.2.
- 18 All right. And this is showing the backup for that Check
- 19 | Number 1201 -- is that what that is?
- 20 A. Yes.
- 21 Q. Okay. And who created it?
- 22 A. Courtney Wells.
- 23 Q. And the date on that is -- on the top right?
- 24 A. 6/16 of 2014.
- 25 | Q. Okay. And total is \$10,000?

- 1 A. \$10,000.
- 2 | Q. So you said the next day you got this \$10,000 check, who
- 3 | gave that to you?
- 4 A. Jarrod Cunningham.
- 5 Q. And then what did he say?
- 6 A. He said: I know you don't want to hear this, but we are
- 7 | letting you go and Chris doesn't want to do this but he has to
- 8 do this and you need to lay low for six months, keep your mouth
- 9 | shut, if anybody contacts you, you contact me, and if you say
- 10 | something, you have enemies, and if you don't, then we'll talk
- 11 | to you, we'll reach out.
- 12 Q. All right. Did they reach out?
- 13 A. Yeah, they reached out.
- 14 Q. And when was that?
- 15 | A. Jarrod called me multiple times and it was -- it was
- 16 pretty crazy. I mean, we were getting threatened constantly by
- 17 | Jarrod, you know, that -- because we were getting calls from
- 18 | banks to my phone and Jarrod would say, you know, you better
- 19 | not answer that call, you need to tell me what's going on. You
- 20 know, we can burn you, we have a recording of you, don't you
- 21 | forget that. And --
- 22 Q. Did you go meet with a bank?
- 23 A. Yes, I did.
- 24 Q. Who did you meet with?
- 25 A. I met with Bob, who was my buyer at Peak Acceptance. When

1 this all happened, I sat home for two months, literally -- or a 2 month, didn't know -- just didn't know what the hell to do, you 3 know. I heard through all the banks that Chris and Richard 4 Howard had went to all the banks --5 MR. ADLER: Objection to hearsay. 6 THE COURT: Overruled. 7 You may continue. THE WITNESS: That Chris and Richard Howard had went 8 to every bank and told them it was my fault, I did everything, 9 10 I was a roque employee, they just found out about it. apologized, they tried to make it right with them on that end. 11 THE COURT: It's better now at this point to go by 12 13 Q-and-A, rather than narrative. 14 THE WITNESS: So I drove down --15 Okay. Next question. Wait for the next THE COURT: 16 question, please. 17 (BY MS. ANDERSON) You drove down and you met with somebody 18 named Bob? 19 Yeah, I drove down to Dallas and met with Bob at Peak. Α. 20 Q. And what did do you there? 21 And I started talking to Bob about I apologized for being 22 a part of all of this because, you know, it just was awful. 2.3 And he said, "No problem." He started asking about the 24 down payments. He said we're investigating all these down 25 payments. And we started talking about fake cash down.

- And at that point, he was, like, I don't have a problem
- 2 | with you, go back home.
- 3 Q. Okay.
- 4 A. And that was it.
- 5 | Q. And what did you tell him about fake down payments?
- 6 A. I told him that there was King Cash.
- 7 | Q. And you told him how King Cash worked?
- 8 A. Yeah.
- 9 Q. And six months after you were fired -- so you were fired
- 10 | in June 2015?
- 11 A. Yes -- 2014.
- 12 Q. Sorry, June 2014?
- 13 A. Yes, ma'am.
- 14 Q. Thank you.
- Did you go back to Big Red in January 2015?
- 16 A. I went back to Big Red January 2015.
- 17 | Q. And why did you go back?
- 18 A. I needed to make sure my date is right, but there was -- I
- 19 | believe I gave you some documentation on what happened before.
- 20 | Can I see that or is that in here?
- 21 Q. Let me ask a different question.
- 22 A. Okay.
- 23 Q. So earlier you said they asked -- they told you to wait
- 24 | six months --
- 25 A. Yes.

- 1 Q. -- for the smoke to clear?
- 2 And so six months later, you went back to work for them?
- 3 A. Yes. Chris had called me on the phone, and he had said:
- 4 | Hey, we've reached a settlement or an agreement and, you know,
- 5 | we may be able to slowly start working you back into the store.
- 6 | And I think I started back, like, training.
- $7 \mid Q$. And what did he say? Did he explain anything that had
- 8 happened?
- 9 A. He said that they settled over King Cash, over cash down.
- 10 Q. Did he reprimand you for what had happened?
- 11 A. No. He just -- well, yes, he said that -- that the
- 12 | business has been massively hurt because of the King Cash deal,
- 13 | like, they had to buy a bunch of loans back or they had to
- 14 | stand behind the loans of these ones that had been done and
- 15 | that was it. So I got to come back in and I just started
- 16 | training.
- 17 | Q. Did he apologize to you --
- 18 | A. No.
- 19 Q. -- for having forced you out?
- 20 A. No. He did tell me, though, he said, "We will always
- 21 | stick together after this. I'm sorry," he goes, "My attorneys
- 22 | told me to leave your side and I listened to them." He goes,
- 23 | "I should have stayed by your side. Sorry I fired you."
- 24 Q. All right. And so you went back to work there?
- 25 A. Yes, I did.

- 1 Q. And let me direct your attention to what's been marked as
- 2 | Government Exhibit 243. Do you recognize that document?
- 3 A. 243?
- 4 Q. Maybe in the other binder?
- 5 A. Okay. Sorry, I'm coming here.
- 6 243. Yes, I do recognize -- or recommend this -- or
- 7 | recognize this, I'm sorry.
- 8 Q. And what is it?
- 9 | A. It is a -- it is a pay -- it's a check to me, paid out of
- 10 Big Red.
- 11 Q. And this is a check that you got and provided to the
- 12 | government?
- 13 A. Yes.
- 14 Q. All right.
- 15 MS. ANDERSON: Your Honor, the government moves to
- 16 admit into evidence Government's Exhibit 243.
- 17 MR. BEHENNA: No objection, Your Honor.
- 18 MR. SHANNONHOUSE: No objection, Your Honor.
- 19 MR. ADLER: No objection.
- 20 THE COURT: It will be received.
- 21 | Q. (BY MS. ANDERSON) All right. I think you just testified
- 22 that you came back to work for Big Red Sports & Imports in
- 23 | January 2015; is that right?
- 24 A. That is correct.
- 25 | Q. Okay. And is this a check that you got once you had

- 1 | started back up again?
- 2 A. Yes.
- 3 Q. Okay. So once you started back in January 2015, how long
- 4 | did you stay?
- 5 A. I stayed until sometime during October. I believe I left
- 6 at the end of October of that year, 2015 of October.
- 7 Q. And why did you leave?
- 8 | A. Chris's dad was in the hospital and he was just really
- 9 angry and everybody was working open-to-close all day long, all
- 10 | night long. I mean, if a finance guy didn't have his deal
- 11 | booked, he had to come in on Sunday.
- 12 I mean, it was just crazy, everybody was exhausted, we
- 13 | were tired and we were getting mother-F'd every single day.
- 14 | And when you work for Chris, you work for Chris because of the
- 15 | relationship you have with him. It's -- it's -- it's -- at
- 16 | that point, he got cold, felt like he hated everybody. We all
- 17 | just wanted to leave, so I quit, and about four or five other
- 18 | people quit with me.
- 19 | Q. And did you go work at another dealership?
- 20 A. Yes, I did.
- 21 | Q. How long did you stay at another dealership?
- 22 A. I only stayed there for two months and I returned back to
- 23 | Mitsubishi.
- 24 Q. I'm going to direct your attention to what's been marked
- 25 as Government Exhibit 28. Do you recognize that document?

- 1 A. Yeah, this was a hand-delivered letter that I got.
- 2 | Q. Okay. And it's a letter that you got from Big Red Sports
- 3 & Imports' attorneys?
- 4 A. Yes. Well, it was from McAfee -- yeah, McAfee & Taft,
- 5 | yeah.
- 6 Q. And it was from November 25th of 2015; is that right?
- 7 A. Yes.
- 8 | Q. And it's in this time period when you weren't at the
- 9 | dealership?
- 10 A. Right.
- MS. ANDERSON: Your Honor, government moves to admit
- 12 | and publish Government Exhibit 28.
- MR. BEHENNA: No objection, Your Honor.
- 14 MR. SHANNONHOUSE: No objection, Your Honor.
- 15 MR. ADLER: No objection.
- 16 THE COURT: It will be received.
- 17 | Q. (BY MS. ANDERSON) When you quit Big Red Sports & Imports
- 18 | in October, what happened Big Red Sports & Imports?
- 19 A. Whenever I quit, I went to work at Bob Howard and there
- 20 was a bunch of demand letters that were sent out to everybody
- 21 | who quit. The people who walked out and quit, they --
- 22 | everybody -- like --
- MR. BEHENNA: Objection, Your Honor; that would be
- 24 | pure hearsay.
- 25 | THE COURT: Well, I haven't heard enough to be able

1 to rule one way or the other. 2 Why don't you reask the question, we'll take it one step 3 at a time. 4 (BY MS. ANDERSON) All right. So after you left in October 5 and you were working at Bob Howard, what happened? 6 Demand letters were mailed to me and the other people that 7 quit. Your Honor, I object him saying what 8 MR. BEHENNA: anybody else got. 9 10 THE WITNESS: Okay. Demand letters --THE COURT: Wait, wait, wait. 11 12 We have to have enough of a question and then I have to 13 hear enough of the answer to know whether your objection would 14 be good or not. So please have a seat. 15 Reask the question, we'll take it one step at a time. 16 (BY MS. ANDERSON) When you left, went to Bob Howard, what Q. 17 happened? I received a demand letter. My little niece that quit 18 19 with me, she received a demand letter. 20 MR. BEHENNA: Objection. The only way he would know that would be someone telling him, Your Honor. It's hearsay. 21 22 THE COURT: Let's skip that part. That will be 2.3 sustained. The jury is admonished to disregard the part about the niece. 24

25

Next question.

- 1 | Q. (BY MS. ANDERSON) Is this a demand letter that you
- 2 | received?
- 3 | A. Yeah, this was a demand letter that I received that said
- 4 | that I owe the dealership \$750,000 for the damages of what
- 5 | happened with Peak Acceptance and --
- 6 Q. Okay. Let's take it step by step.
- 7 At the first paragraph, what does that say?
- 8 A. "As a former employee, you are" --
- 9 Q. You're required to indemnify the company for losses you
- 10 | caused it to suffer --
- 11 A. Yes.
- 12 Q. -- is that right?
- 13 And it says the losses include amounts paid by the company
- 14 | to settle claims that arose because of your conduct --
- 15 A. Yes.
- 16 Q. -- is that right?
- 17 | A. Yes.
- 18 | Q. And let's get to paragraph 2. And in the middle of that,
- 19 | what does it say?
- 20 A. It says, "You admitted your involvement in the lead role
- 21 | in several situations that caused Peak to file a lawsuit
- 22 against Big Red and when you returned to Big Red you agreed to
- 23 work for a lower salary to assist Big Red in saving money it
- 24 necessarily spent on settlement because of your conduct."
- 25 | Q. Okay. And when it says "you admitted your role," why do

- 1 | you think it says that?
- 2 | A. Because that's the recording that I made with Jarrod that
- 3 | I spoke previously of.
- 4 | Q. Okay. And then the third paragraph?
- 5 | A. It says it could make a full claim for the full amount of
- 6 | the settlement but they're willing to release liability.
- 7 | Q. Okay. And what did you have to do for them to release
- 8 liability?
- 9 A. Pay \$750,000.
- 10 Q. Did you have \$750,000?
- 11 A. No.
- 12 | Q. Okay. And the next paragraph, towards the bottom of that,
- 13 | it said they were going to initiate a lawsuit with a claim to
- 14 | the indemnification, plus -- what's that last part about -- as
- 15 | well as claims --
- 16 A. -- to which the company is entitled, as well as claims
- 17 seeking redress for losses occasioned by the recent departure
- 18 of.
- 19 Q. And then the next page, if we could?
- 20 A. You and other employees from Big Red of which you're
- 21 advised Chris Mayes via text message while he was in the
- 22 | hospital with his father.
- 23 Q. Okay. So you understood that you needed to pay them
- 24 \$750,000 or they would sue you for the larger settlement amount
- 25 | plus they would sue you for leaving the dealership and other

- 1 employees leaving the dealership --
- 2 A. Yes.
- 3 Q. -- is that right?
- 4 Okay. And you said you didn't have \$750,000; is that
- 5 | right?
- 6 A. That's right.
- 7 | Q. Did you make good money as a car salesman?
- 8 A. Yeah.
- 9 Q. Yeah?
- 10 Did you make that kind of money?
- 11 | A. In 2014, I made 700 grand.
- 12 Q. When you were at --
- 13 A. Big Red -- or, wait, 2013, I believe, or 2014, I'm sorry.
- 14 | One of those dates.
- 15 Q. Okay.
- 16 \mid A. Maybe it was 2013 because I was there all year.
- 17 | Q. Okay. Did you have -- but you didn't have \$750,000 to pay
- 18 | them?
- 19 | A. No.
- 20 Q. And did you see any other letters that were sent by the
- 21 | Big Red dealerships?
- 22 A. Yes, I saw my niece's letter, and that's my sister's
- 23 | daughter, and she was bawling every day. And we got her an
- 24 attorney, and I had an attorney, and I made -- well, I'm
- 25 | sorry -- Jeremy Silva was another person who quit with me, he

- 1 | got a letter. Marty Peterson was another person who quit with
- 2 | me, he got a letter. I saw those letters.
- 3 Q. And what did you do?
- 4 | A. Nothing. It seemed like everybody was just getting
- 5 threatened, so I made a deal to go back and work for Chris at
- 6 | Mitsubishi and he dropped everything with everybody.
- 7 | Q. How did that come to be, you made a deal with Chris?
- 8 A. Yes.
- 9 Q. Did you talk to him about it?
- 10 A. Yes.
- 11 Q. What did he say?
- 12 | A. He said, if you come back to work, nobody gets messed
- 13 | with, you don't owe me the money, just -- let's go make some
- 14 money.
- 15 \mid Q. Why did he want you to come back and work with him?
- 16 | A. Maybe because I helped him make a lot of money. I was a
- 17 | really hard worker and I did whatever he asked.
- 18 Q. And so you went back to the dealerships?
- 19 | A. Yes.
- 20 Q. Do you recall about when that was?
- 21 A. Yeah, it was in January of 2016, I went back and worked
- 22 for him.
- 23 | Q. And which dealership did you work at that time?
- 24 A. I went to the Mitsubishi/Yamaha dealership, which was
- 25 | across the street from Big Red.

- 1 Q. And so you started back in January of 2016, how long did
- 2 | you stay that time?
- 3 A. I stayed the entire time until roughly the summer of 2019,
- 4 and then I continued to buy cars through late in the year of
- 5 2019, so for three full years.
- 6 THE COURT: When you say you continued to "buy cars,"
- 7 | what do you mean by that?
- 8 THE WITNESS: I would get paid to just go to the
- 9 auction and buy cars. And I didn't get paid a salary anymore
- 10 or commission or profit off the dealership, they just paid me,
- 11 | like, \$200 for every car that I bought.
- 12 \mid Q. (BY MS. ANDERSON) So you said you worked as -- and tell me
- 13 | if I'm wrong -- you worked as general manager at Norman
- 14 | Mitsubishi until the summer of 2019?
- 15 A. Yes.
- 16 | Q. Okay. And then when did you quit or stop being general
- 17 | manager?
- 18 | A. I went to Mexico and took off, like, 30 days during either
- 19 June or July, and then when I came back, I decided to start my
- 20 | training. And everything was so chaotic and crazy with the FBI
- 21 and all this stuff, that I just wanted to do something
- 22 different, so I bought cars, Chris would pay me to buy cars.
- 23 | Q. Okay. But you quit your formal employment in --
- 24 A. In June or July.
- 25 | Q. Sometime after your trip to Mexico?

- 1 A. Yes, the day I got back.
- 2 | Q. Okay. All right. In your whole time working for
- 3 | Mr. Mayes, did you ever work at Mayes Kia?
- 4 A. No.
- $5 \mid Q$. And when you came back that time, this is the January 2016
- 6 to summer 2019, were you the GM at Norman Mitsubishi the whole
- 7 | time?
- 8 A. Yes.
- 9 Q. And is that a time when you were a platform GM for part of
- 10 | the time?
- 11 A. Yeah, for about six months, while Mayes Kia was open, our
- 12 | store was really profitable, so Chris kind of put me over the
- 13 other ones for about six months and then that was removed.
- 14 | Q. Do you know if that was at the beginning or the end or
- 15 | where that fell in your --
- 16 | A. It had to have been within a couple months of when I came
- 17 back, I'm quessing.
- 18 Q. Okay. So early 2016?
- 19 A. Yeah, because once Donna came to work with us, that didn't
- 20 | happen after that.
- 21 Q. Okay.
- 22 A. It happened before.
- 23 | Q. Okay. Are you familiar with Norman Pawn & Gun?
- 24 A. Yes.
- 25 Q. What's that?

- 1 | A. Norman Pawn & Gun was an entity that was created to
- 2 | basically -- King Cash went away, it didn't exist anymore, but
- 3 our business was suffering because, you know, bad-credit
- 4 | customers don't have cash down, without cash down, there's no
- 5 | deals, no profit, so Norman Pawn & Gun was made to be the
- 6 second version of King Cash, which means that now there's
- 7 | actually an entity and we could say that we would pawn
- 8 | something from somebody and that would be the cash down.
- 9 Q. Okay. So in June 2014, you got fired over total loss
- 10 | letters?
- 11 | A. Uh-huh.
- 12 Q. And Peak found out about King Cash; is that right?
- 13 A. That's right.
- 14 Q. And when did King Cash stop?
- 15 A. I believe it started -- I mean, it stopped during the year
- 16 of 2015.
- 17 Q. You got fired in June 2014 --
- 18 A. Yeah, which --
- 19 | Q. -- King Cash stopped around when you were fired or when
- 20 | did it stop?
- 21 | A. I believe that it probably -- I was gone, so I don't know
- 22 | what happened, but I believe that it probably got halted
- 23 | immediately.
- 24 | The day I got -- when the King Cash stuff was coming up, I
- 25 remember when the -- when the total loss letters, that LeAnne

- 1 girl had taken them, we were thinking about all the things that
- 2 | we could be in trouble with, so I believe accounting stayed up
- 3 removing all the back screen stuff out of Reynolds & Reynolds
- 4 on King Cash.
- 5 So I believe that it probably permanently stopped
- 6 altogether in early 2015, because I printed that one that I
- 7 | showed you in January 2015.
- 8 | Q. Let's check that -- which number was that? Exhibit
- 9 | Number -- is it 26?
- 10 | A. Yeah, actually I printed it on January 2015 but the deal
- 11 date was July, so they could have stopped it.
- 12 0. Let's check that.
- 13 Let's look at Exhibit 26. What's the date on the top
- 14 | left?
- 15 \mid A. So the date on the top left is going to be November 2,
- 16 2015, and that was the day that I printed it.
- 17 Q. Okay.
- 18 | A. But, actually, the deal date was 7/30/2014, so I'm
- 19 quessing they probably stopped doing King Cash probably during
- 20 | 2014, when the Peak deal happened, and it ended immediately.
- 21 | Q. Okay. And when you came back in January 2015, was King
- 22 | Cash still being used?
- 23 A. No.
- 24 Q. Okay. Was that a problem or was that okay?
- 25 A. Well, it hurt Big Red's business, that's for sure.

- 1 | Q. Okay. And when you started back, was Norman Pawn & Gun
- 2 | already being used?
- 3 | A. Norman Pawn & Gun in 2016 was being used, more at Big Red
- 4 | than it was at Norman Mitsubishi and Yamaha, where I was at,
- 5 | because we had a lot better credit.
- 6 | Q. Okay. Whose idea was Norman Pawn & Gun?
- 7 | A. Chris Mayes and Chuck Gooch came up with it.
- 8 | Q. And what was the relationship with -- between it starting
- 9 and King Cash going away?
- 10 A. It was a new way for us to be able to put cash down on a
- 11 | contract when the customer did not have cash.
- 12 Q. Okay. And how did it work?
- 13 | A. So I remember when it first came out during the first
- 14 | couple months, it was pretty strict: A guy would come in, he
- 15 | didn't have any money down, we would say "Do you have anything
- 16 | that you can pawn." The guy says, I've got a gun or I got a
- 17 | couch or I got something.
- 18 And then we would go to Chuck and tell him what it is that
- 19 we had and he would assess the value. He would be, like, you
- 20 | got \$300, you got \$500, he would tell us what we have.
- 21 And we was, like, well, we need a thousand, and he was,
- 22 like, no, go get something else.
- 23 And that was in the beginning stages.
- Once it started being used a lot, it just got to where,
- 25 | literally, you would ask a customer "I need something to pawn"

- 1 and they would say "I don't have anything," and he was, like,
- 2 | anything? And, like, no. And they're, like, I got this and
- 3 | you're, like, I need a thousand, put it on the paper, do the
- 4 deal.
- 5 It just became a process of doing deals again. It was the
- 6 | new-age King Cash, except for there was some documentation now
- 7 | differently. It wasn't King in back screen, it was Norman Pawn
- 8 & Gun.
- 9 | Q. So you go to Dealertrack, what would you put into
- 10 | Dealertrack?
- 11 A. How much cash down we needed to get the loan done, and
- 12 then they would give us an approval, and then if the customer
- 13 | didn't have that amount of money, we would just put the
- 14 | difference down that we needed, as, like, a pawn, but we
- 15 | wouldn't tell the bank it was a pawn, we would tell the bank it
- 16 | was cash down.
- 17 | Q. Okay. So in Dealertrack, you always put "cash down"?
- 18 | A. Yeah.
- 19 | Q. All right. And you said there were documents --
- 20 A. Uh-huh.
- 21 Q. -- for the pawn, what kind of documents?
- 22 A. So there was a pawn book in the office and basically a
- 23 | manager, if he needed something for \$1,500, he would write down
- 24 | "\$1,500," and then write down what it is. It would be, like,
- 25 | what did you pawn? And it would be, like, "Apple Watch," you

- 1 know.
- 2 And then that would go into the deal and then that would
- 3 | go to accounting and accounting would know that, again, the
- 4 | salesman wasn't getting paid off the dollar amount for the pawn
- 5 | because it wasn't real money, it was fake.
- 6 Q. So who wrote the pawn tickets?
- $7 \mid A$. So the managers a lot of the times after -- in the
- 8 | beginning, it was Chuck Gooch. He wrote every pawn slip, he
- 9 | wrote every pawn ticket, he was right there with us, it was a
- 10 | very strict system.
- Once it started being used a lot, managers would fill it
- 12 out and then put it in the deal, and then I'm guessing he would
- 13 | sign it later because he wasn't there and present during the
- 14 deal.
- 15 | Q. Okay. And was this something that happened at all the
- 16 | dealerships?
- 17 | A. Yeah. Oh, yeah.
- 18 | Q. Okay. And how was it decided what value to put on the
- 19 | pawn ticket?
- 20 A. So in the beginning, it was Chuck, you know, because Chuck
- 21 was there. But once things got really humming and going, I
- 22 mean, Chuck wasn't around anymore, it was just write what you
- 23 | need. I mean, Apple Watch, need 5,000, write "5,000."
- 24 Q. And it's if the lender needed 5,000?
- 25 | A. Yes, because we only would put what the bank was requiring

- 1 | to us have that we didn't have. Like, we didn't do it for fun,
- 2 | we did it because we needed that bank to believe that that
- 3 | customer really had that cash because they were requiring it or
- 4 | else we wouldn't have done it.
- 5 Q. And then what happened to the pawn ticket?
- 6 A. The pawn ticket would just go to accounting and they would
- 7 do whatever they do in accounting with it.
- 8 Q. Okay. And then who looks at the deal and all the
- 9 paperwork after that?
- 10 A. So after the finance, it would be accounting, which means
- 11 | it would definitely be Chuck Gooch, it could be Courtney Wells,
- 12 | it could be Faith, it could have been another woman working in
- 13 the accounting department that they had doing paperwork for
- 14 | them, but it wasn't anybody that I didn't see them break down
- 15 | the deals.
- 16 Q. Okay. And then before the packet got sent to the lender,
- 17 Mr. Gooch would review it, as compliance officer?
- 18 | A. Yes.
- 19 | Q. And so after he signed off on it, then -- on one of these
- 20 deals, what gets sent to the lender?
- 21 A. Just the things that the lender needs to see and
- 22 everything else stays in the deal jacket with the company.
- 23 Q. Okay. Does the lender get anything telling them about the
- 24 pawn?
- 25 A. Absolutely not.

- 1 Q. Is there anything in the documents that go to the lender
- 2 | that says that it's not actual cash?
- 3 | A. No. If that happened, there wouldn't be -- there wouldn't
- 4 be a car loan.
- 5 | Q. And so, then, once the lender gets the documents, what
- 6 happens?
- 7 | A. They review all the paperwork, just kind of like in the
- 8 beginning, if it was King Cash, remember how I said we would
- 9 coach the customers on what they would need to say if the bank
- 10 | called them, we would do the same thing in a pawn.
- 11 We'd be, like, hey, you tell the bank that you pawned
- 12 | something, you're not going to have a car, so you need to tell
- 13 | them that you put this down as cash down. We would coach them
- 14 | and then they would pass the interview, hopefully, when they
- 15 | got the call.
- 16 Q. Who was it that was coaching the customers?
- 17 | A. Every single person that worked in finance. And if there
- 18 was a person who, you know, wasn't a person that we could trust
- 19 to coach, it would go to specific finance people who we knew
- 20 | would handle it right.
- 21 | Q. Okay. And was this happening at every dealership?
- 22 A. Yes.
- 23 | Q. Did you ever talk to Chris about it, Chris Mayes?
- 24 A. All the time.
- 25 Q. What did you talk about?

- 1 | A. Just about what we're pawning, you know, because how -- I
- 2 | mean, most of the pawns never came in. I mean -- so when
- 3 somebody wrote something down on the pawn sheet, just because
- 4 | they said they pawned it didn't mean it got brought in. I
- 5 | mean, half the time this stuff never showed up.
- 6 So it would be, like, are we really getting our pawns, you
- 7 know, what's going on, you know, let's not get too crazy with
- 8 | it, you know, just stuff like that.
- 9 Q. Okay. And what was the answer on "Are we really getting
- 10 | our pawns"?
- 11 A. No.
- 12 | Q. And --
- 13 A. I mean, they're just busted TVs, people dropping off TVs
- 14 | in the parking lot that are shattered. I mean, most of the
- 15 | time -- I mean, occasionally you got a gun or something and it
- 16 | would go to Chris, all guns were brought to Chris or Chuck.
- 17 | Q. And so when there were pawn items brought in, where were
- 18 | they brought?
- 19 A. Just to the salesperson.
- 20 Q. And then what did they do with them?
- 21 A. They would go and we had a room, it was just like a --
- 22 | Chuck had an office and a lot of the times it was locked and he
- 23 | wasn't there so we'd just go throw them up there by his room,
- 24 or they would sit on the showroom floor for a couple of months.
- 25 | I mean, just whatever, whatever somebody brought in. But most

- 1 of the time we ended up throwing them away.
- 2 | Q. Okay. Did you ever go to an actual -- was there an actual
- 3 building, Norman Pawn & Gun?
- 4 | A. There was a bar that was owned by Chris. It was a bar.
- 5 | That was the address for the Norman Pawn & Gun. It was old, it
- 6 was shut down, and that was the address for the Norman Pawn &
- 7 | Gun, so there was never a pawn shop.
- 8 Q. Okay. And did you take the pawned items to that place?
- 9 A. No.
- 10 Q. Okay. Did you ever go into that place as a pawn shop?
- 11 A. No.
- 12 | Q. Where was Mr. Gooch working at the time?
- 13 | A. He was just wherever Chris needed him. I mean, there was
- 14 | not a pawn shop, so there was not a pawn shop.
- 15 | Q. And then what happened to that pawn ticket when the stuff
- 16 | went to the lenders?
- 17 | A. I have no idea. I'm quessing it's somewhere in
- 18 | accounting.
- 19 THE COURT: Don't quess.
- 20 Next question.
- 21 THE WITNESS: Okay.
- 22 Q. (BY MS. ANDERSON) Did you ever see a customer get cash for
- 23 | their item?
- 24 A. No.
- 25 | Q. Did you ever see a customer get a check for their item?

- 1 A. No.
- 2 | Q. Was it possible for a customer to come in, pawn an item,
- 3 | and not buy a car?
- 4 A. No.
- 5 Q. About how many of the items, just ballpark, do you think
- 6 | were legitimate items of value?
- 7 A. Maybe two out of ten.
- 8 | Q. If somebody didn't bring in their pawn item, what would
- 9 happen?
- 10 A. Nothing.
- 11 Q. Did any customers come back to get their pawned item?
- 12 A. There was, like, one or two times where somebody had come
- 13 back and bought back, like, a gun or something that they had
- 14 | given us because it was like -- I mean, one or two times.
- 15 | Q. And did you ever see the pawned items being sold?
- 16 A. Never.
- 17 | Q. I'm going to direct your attention to what's been marked
- 18 as Government Exhibit 32.
- 19 THE COURT: What exhibit number?
- MS. ANDERSON: Thirty-two.
- 21 | Q. (BY MS. ANDERSON) Do you recognize that?
- 22 A. Yeah, that's the bar. It says it's Norman Pawn & Gun.
- 23 Q. Is that the place you were just talking about?
- 24 A. Yes.
- 25 Q. All right.

- 1 MS. ANDERSON: Your Honor, the government moves to
- 2 | admit Exhibit 32 and publish it to the jury.
- 3 MR. BEHENNA: No objection, Your Honor.
- 4 MR. SHANNONHOUSE: No objection, Your Honor.
- 5 MR. ADLER: No objection, Your Honor.
- THE COURT: It will be received.
- 7 Q. (BY MS. ANDERSON) All right. This is the place that you
- 8 | mentioned was the address that was on the pawn tickets?
- 9 A. Yes, I believe so.
- 10 | Q. Okay. Did you ever go there?
- 11 A. We drove by it a couple times, but we just knew it was the
- 12 old bar.
- 13 | Q. Did you ever go inside?
- 14 | A. Like, one time. It was just all closed down.
- 15 | Q. Okay. If you recall, were there ever cars out there or
- 16 people around there?
- 17 | A. No.
- 18 \mid Q. Did you ever know of anyone who worked at the -- this
- 19 | building, this pawn shop?
- 20 A. No. Except for when it was a bar, Chuck used to work
- 21 there.
- 22 | Q. Okay. I'm going to direct your attention to what's been
- 23 | marked as Government Exhibit 18. If you could flip through and
- 24 | make sure you're familiar with it.
- 25 A. Yes.

- 1 Q. Do you recognize this?
 2 A. Yes, I do.

3

Q.

- 4 A. These are the pawn slips that we've been speaking about.
- 5 | Q. Just a group of 15 or so pawn slips?
- 6 A. Uh-huh, yes, ma'am.

What is this?

- 7 | Q. All right. And these are the types of things that were
- 8 | being created at the dealerships when Norman Pawn & Gun was
- 9 being used?
- 10 A. Yes.
- 11 Q. In the ordinary course of business at those dealerships at
- 12 | the time?
- 13 | A. Yes.
- MS. ANDERSON: Your Honor, the government moves to
- 15 | admit Government Exhibit 18 and to publish it to the jury.
- MR. SHANNONHOUSE: No objection.
- 17 MR. BEHENNA: I think there's a stipulation to this
- 18 | already, Your Honor, but may I have a moment to look at that?
- 19 THE COURT: Well, is there an objection right now?
- 20 MR. BEHENNA: As long as it's the same ones we
- 21 | stipulated to before, then, no, Your Honor.
- MR. ADLER: Same announcement.
- 23 THE COURT: Okay. Is it covered by the stipulation,
- 24 Ms. Anderson?
- MS. ANDERSON: Your Honor, I believe it is. I think

- 1 all of the Norman Pawn & Gun records are in a stipulation and
- 2 | there's a stipulation as to authenticity and business records
- 3 exhibits, and admissibility.
- 4 MR. BEHENNA: And admissibility, Your Honor.
- 5 THE COURT: It will be received.
- 6 MS. ANDERSON: Thank you.
- 7 Q. (BY MS. ANDERSON) At the top of this one, is that the
- 8 | address that we were talking about, if you know?
- 9 A. Yes.
- 10 Q. It says "Norman Pawn & Gun" and then it has a customer
- 11 | name, who would that be?
- 12 | A. Crystal Bustillos.
- 13 | Q. Is that somebody buying a car?
- 14 | A. That is somebody buying a car.
- 15 | Q. Okay. And then there's a spot for a stock number, do you
- 16 | know what that corresponds to?
- 17 A. Yeah, that would be the stock number of the car that this
- 18 pawn is a part of.
- 19 | Q. Okay. And then what's the collateral on this one?
- 20 A. A One Touch; looks like a little iPad or something.
- 21 Q. Is it Alcatel One Touch?
- 22 A. Looks like a phone.
- 23 | Q. Okay. A phone. And it says -- what's the description, if
- 24 | you can read it?
- 25 A. It says, "Super nice, Chuck, you'll love it."

- 1 Q. All right. And on this one, was that collateral received?
- 2 A. It says "Yes."
- 3 Q. Okay. And you see the signatures on the bottom, do you
- 4 | recognize either of those signatures?
- 5 | A. One of those looks like it's Chuck's signature.
- 6 Q. The one on the top or the one on the bottom?
- 7 A. The broker signature.
- 8 Q. Okay. And what's the appraisal value for this Alcatel One
- 9 | Touch phone?
- 10 A. \$500.
- 11 Q. What's that marked to the right?
- 12 A. That's a check number. It looks like -- looks like a
- 13 | check that they issued out of accounting, or that was a number
- 14 attached to a check.
- 15 Q. Okay. Let's go to the next page.
- 16 So for this one, what's the collateral that's being
- 17 offered?
- 18 | A. Alcatel One Touch Android phone.
- 19 | Q. All right. And what's the value at the bottom?
- 20 A. Thousand dollars.
- 21 Q. Okay. Go to the next page.
- 22 What's the description of this pawn item?
- 23 A. It's a BB gun.
- 24 Q. All right. And the price -- there are a couple prices up
- 25 | there, what are those? Can you tell us?

- 1 A. Yeah, I was looking here. It looks like it's either 4,500
- 2 or 2,250.
- 3 | Q. Okay. And you don't know which one was used?
- 4 A. Huh-uh.
- 5 THE COURT: Let me know when you get to a convenient
- 6 stopping point, we'll take our midday break.
- 7 MS. ANDERSON: Thank you, Your Honor.
- 8 Q. (BY MS. ANDERSON) Let's flip to the next one.
- 9 Same name of customer as the last one; is that right,
- 10 | Cuesta Irvin?
- 11 A. Yeah, I see now. It looks like there was two pawns on
- 12 this one, or at least it looks like it, but it's the same name.
- 13 This one is a Mitsubishi TV for 2,250.
- 14 Q. Okay. And let's go to the next one.
- 15 What's this pawn item?
- 16 | A. A PlayStation 3 for \$4,700.
- 17 Q. Okay. How about the next one?
- 18 | A. A flash programmer -- looks like a programmer for a car
- 19 for \$5,500.
- 20 Q. And the next one?
- 21 \mid A. This is a weed eater for \$4,700.
- 22 | O. The next one?
- 23 A. Ozark Trail outdoor equipment, looks like a tent. It's a
- 24 tent for \$6,000.
- 25 Q. Okay. And the next one.

- 1 A. This is an iPhone, black iPhone, for \$2,000.
- 2 Q. And on that "Received collateral" --
- 3 A. It says "No."
- 4 Q. Okay. And let's see the next one.
- 5 A. This is a fax machine for \$7,940.
- 6 Q. Okay. Do you recognize that signature at the bottom of
- 7 | that one?
- 8 A. That looks like Chuck Gooch.
- 9 Q. And let's look at the next one.
- 10 What's this -- what's the pawn item on this one?
- 11 A. It's a controller to a Play Station for \$6,000.
- 12 Q. Is it PlayStation 4 and controller?
- 13 A. Oh, silver PS4 and a black controller for \$6,000.
- $14 \mid Q$. Okay. And let's go to the next page, which is 18.12.
- 15 A. Cell phone for 2,750, \$2,750.
- 16 Q. All right. And the next one, 18.13.
- 17 | A. A Springfield XD9 subcompact. Looks like a 9mm. Says on
- 18 | the model, it says "9mm" for \$2,000.
- 19 Q. Okay. And I just have two more left.
- Is the next one a chainsaw?
- 21 A. Yeah, 16-inch chainsaw for \$3,300.
- 22 Q. And the next one?
- 23 A. This is a DVD player, a Progressive DVD player for \$3,900.
- 24 Q. Do those prices surprise you, based on your experience
- 25 | with the Norman Pawn & Gun pawn tickets?

1	A. No.
2	MS. ANDERSON: Your Honor, I think we're at a good
3	stopping place.
4	THE COURT: Very well.
5	Members of the jury, we'll take our midday break at this
6	time. I think an hour and 20 minutes will be sufficient, so
7	let's plan on resuming here in the courtroom at 25 minutes
8	after 1:00.
9	During this break, please do remember my usual admonition,
10	which I will not repeat at this time. I hope you have a good,
11	relaxing lunch.
12	All persons in the courtroom will please remain seated
13	while the jury departs.
14	(JURY EXITS THE COURTROOM.)
15	THE COURT: Okay. Could somebody okay, that door
16	closed.
17	Anything we need to take up before we take our midday
18	break?
19	What says the government?
20	MS. ANDERSON: No, Your Honor.
21	THE COURT: What say the defendants?
22	MR. BEHENNA: No, Your Honor.
23	MR. SHANNONHOUSE: No, Your Honor.
24	MR. ADLER: No, Your Honor.
25	THE COURT: Very well.

- 1 Court will be in recess.
- 2 (A RECESS WAS HAD, AFTER WHICH THE FOLLOWING PROCEEDINGS
- 3 WERE HAD IN OPEN COURT AND WITHIN THE PRESENCE AND HEARING OF
- 4 THE JURY.)
- 5 THE COURT: Welcome back, members of the jury.
- 6 We're resuming in United States of America v. Bobby Chris
- 7 | Mayes, Charles Gooch, and Courtney Wells, with the parties
- 8 present with counsel, as before.
- 9 Ms. Anderson, you may continue.
- 10 MS. ANDERSON: Thank you, Your Honor.
- 11 Q. (BY MS. ANDERSON) Before the break, we were talking about
- 12 | your first stint at Big Red Sports & Imports from December 2012
- 13 to mid 2014; is that right?
- 14 A. Yes.
- 15 | Q. June 2014.
- 16 And during that time period, you were making fake
- 17 | documents in King Cash?
- 18 | A. Yes.
- 19 | Q. Okay. And of those fake documents, who was creating
- 20 | those?
- 21 | A. They were created by everybody in management and a lot by
- 22 the finance department. It was a culture of people.
- 23 Q. So who was making the total loss letters?
- 24 | A. That would be everybody. And then also I was included in
- 25 | saying to make them, but there was a girl in accounting, her

- 1 name was LeAnne at the time, she was helping make them. There
- 2 | was a guy in RT and finance.
- 3 All the documents together were made -- the total loss
- 4 | letters were by anybody and everybody who had access to a
- 5 template.
- 6 Q. And who knew about it?
- 7 A. Everybody.
- 8 Q. Did Chris Mayes know?
- 9 A. Yes.
- 10 Q. And in that time period, you were a general manager?
- 11 A. Yes.
- 12 | Q. And you mentioned before the break that in 2013 you made
- 13 | how much money?
- 14 | A. 700 grand.
- 15 | Q. Okay. And how much of that was your salary?
- $16 \mid A$. My salary was 20 or 25 grand a month. I think it was 20
- 17 or 25, so...
- 18 Q. Okay. So help me with the math.
- 19 A. I had about a 400 grand to a 450 salary.
- 20 Q. And the rest was that percentage of profits?
- 21 A. Yes.
- 22 Q. And it was -- so about \$300,000 was the --
- 23 A. Commission.
- 24 Q. -- commission?
- 25 And that's 3 to 5 percent of the dealership's profits?

- 1 A. Yeah, what I got paid off of.
- 2 | Q. Okay. And so in 2013, the dealership made a lot of
- 3 profits; is that fair?
- 4 A. Oh, yeah.
- 5 | Q. And that at the time -- or I guess Big Red was owned by
- 6 Chris Mayes --
- 7 A. Yes.
- 8 Q. -- is that right?
- 9 Anyone else own it at the time?
- 10 A. No, he said he had a partner in the beginning, but I don't
- 11 know the behind-the-scenes stuff.
- 12 | Q. Okay. I direct your attention to what's been marked as
- 13 | Government Exhibit 50.
- Do you recognize that document?
- 15 A. Yes, I do. That is a -- it's a -- an approval.
- 16 Q. All right. An approval on Dealertrack?
- 17 A. Yeah, a Dealertrack bank approval.
- $18 \mid Q$. Okay. And is this something that was part of all the
- 19 deals that you worked while employed at Big Red Sports &
- 20 | Imports?
- 21 A. Yes, every single deal had to have one of these in it to
- 22 get booked and go to accounting.
- 23 Q. All right.
- MS. ANDERSON: Your Honor, the government moves to
- $25 \mid admit Government Exhibit 50 and to publish it to the jury.$

1 THE COURT: Any objection? 2 Again, Your Honor, previously admitted MR. BEHENNA: 3 by stipulation. 4 MR. SHANNONHOUSE: No objection, Your Honor. 5 MR. ADLER: No objection. 6 THE COURT: On these documents that are covered by 7 the stipulation, when you offer the document, if you know that it is covered by the stipulation, please make that 8 announcement, because if you make that announcement, then I'm 9 10 not going to -- I will depend on defense counsel to jump up quickly if there is an objection, otherwise, we'll just -- it 11 12 will be admitted and we'll go forward. 13 MS. ANDERSON: Thank you, Your Honor. 14 Can I have just a moment? 15 (BY MS. ANDERSON) All right. Now, this is a Dealertrack 16 document. Which lender does this one relate to? 17 Global Lending Services. 18 And can you tell who the customer name is -- who the 19 customer is? 20 Α. Tony Clanton. 21 Okay. And on this one, in particular, what's the total 22 amount that's approved for financing? 2.3 19,067 for the front end. Α. 24 And is that just front end or does that include Okay.

tax, title and license and other fees?

25

- 1 | A. That just means that whatever you're going to include, it
- 2 | needs to include all of that because the bank won't loan more
- 3 | than 19,057 on this specific vehicle.
- 4 | Q. And what's the vehicle that Mr. Clanton was buying?
- 5 A. A 2016 Kia Forte.
- 6 Q. Okay. And what cash down does the lender see that he's
- 7 | putting?
- 8 A. One thousand.
- 9 Q. And who provides this information that's over here on the
- 10 | right on the financing?
- 11 A. The dealership.
- 12 Q. Okay. And then what's the trade-in?
- 13 A. \$200.
- 14 | Q. All right. Is there also a rebate in this one?
- 15 A. \$2,000.
- 16 | Q. Okay. And so the dealer provides this information and
- 17 | then was this one -- were these terms accepted by Global
- 18 | Lending Services?
- 19 | A. Yes.
- 20 Q. And how do you know that?
- 21 A. Because it says that it's approved. It says "amount
- 22 approved" at the top, and then down at the bottom, it says
- 23 | "Comments from credit analyst." It just says that everything
- 24 | is good, you get a flat.
- 25 And then under "stipulations," if you'll look in the

- 1 | middle, it says what it will need to actually fund. But the
- 2 | structure of the numbers, they're approved.
- 3 Q. Okay. So the structure on the top right is approved, and
- 4 | before the money gets sent to the dealership, the stuff in the
- 5 | stipulations has to be satisfied in that package that gets
- 6 | sent?
- 7 A. Yes, ma'am.
- 8 Q. Okay. And so some of those stipulations are they need
- 9 | references, proof of residence, and pay stubs?
- 10 A. Yes.
- 11 Q. Okay. All right. I'm going to direct you to Exhibit 51,
- 12 | which I believe is admitted by stipulation.
- 13 THE COURT: It is received.
- 14 Q. (BY MS. ANDERSON) What's this document?
- 15 A. That is the retail purchase agreement. It's basically a
- 16 | bill of sale with all the numbers.
- 17 | Q. And does this one get generated before or after the last
- 18 | document we looked at where the lender approved the deal?
- 19 A. This one gets generated after.
- 20 Q. Okay. So are the terms here the same terms that had been
- 21 approved by the lender in terms of the cash down, net trade-in,
- 22 | total amount financed?
- 23 A. Yeah. The only thing that's different is the extended
- 24 | service plan is on there for \$500 -- or for 2,500.
- 25 | Q. Okay. And that's over on the right side, right?

- 1 A. Yes.
- 2 Q. Okay. So we have top left, this is for Tony Clanton, same
- 3 | guy?
- 4 A. Yes.
- 5 Q. All right. And then on the middle of the left side,
- 6 that's the car he's buying; is that right?
- 7 A. Yes.
- 8 Q. All right. And then let's look at the right side.
- 9 So on the top right, what's the cash price for that 2016
- 10 | Kia Forte?
- 11 A. \$22,108.
- 12 Q. Okay. And on this one, what is -- for the down payment,
- 13 | in lines 10 and 11, what's the down payment shown on this
- 14 | contract?
- 15 A. The trade allowance is 200 and then the partial down
- $16 \mid \text{payment deposit is } 1,000, \text{ so it puts a total of } $1,200 \text{ down.}$
- 17 | Q. Okay. And on "deposit receipt," what does that mean, in
- 18 | the middle of that right side?
- 19 A. Deposit receipt? Sorry, I just don't see it.
- 20 MS. ANDERSON: Karen, can you zoom into that deposit
- 21 | receipt that's on the right side?
- 22 THE WITNESS: Oh, I'm sorry, I see it now.
- 23 The dealer hereby acknowledges the receipt of \$1,000 that
- 24 | they did put their money down for the vehicle.
- 25 | Q. (BY MS. ANDERSON) Okay. And if we zoom out and then zoom

- 1 in the little box below that, "trade-in record," what does it 2 say Mr. Clanton was trading in for that \$200 trade-in 3 allowance? 4 A 2004 Dodge. Α. 5 All right. I direct you to what has been previously Q. 6 admitted as Government Exhibit -- or previously stipulated to 7 as Government Exhibit 52. MS. ANDERSON: And, Your Honor, just to check my 8 bases, is this -- we want to offer this into admission and ${\tt I}$ 9 10 believe there's a stipulation that it's admissible. THE COURT: I've heard no objection, and with these 11 12 ones that you represent to the Court and the jury and counsel 13 to be covered by the stipulation, I will rely on defense 14 counsel to set us straight if that's not so. And in the 15 absence of a prompt objection, it will be received. 16 It is received.
- 17 MS. ANDERSON: Thank you, Your Honor.
- 18 Q. (BY MS. ANDERSON) What is a retail installment sale
- 19 | contract, like this one you see here?
- 20 A. So that's going to have basically the car they're buying,
- 21 | all the numbers that go with the deal, front end and back, if
- 22 | there's any back-end products.
- It's going to have an interest rate, it's going to have a
- 24 term, it's going to have a monthly payment, it's going to have
- 25 | the total number of payments, the amount financed. It's going

- 1 to have everything.
- 2 | Q. And so for this one, it's Mr. Clanton at Big Red Sports &
- 3 | Imports at the top, right?
- 4 A. Yes.
- 5 Q. Okay. And then if we see this itemization of amount
- 6 | financed on the left side in the middle, that big box, are
- 7 | those the same numbers we've seen before?
- 8 A. Yes.
- 9 Q. Okay. And that's includes --
- 10 MS. ANDERSON: Can we zoom in on the itemization of
- 11 amount financed, please.
- 12 Thank you.
- 13 A. (BY MS. ANDERSON) So for this, we have the cash price in
- 14 | line 1; is that right?
- 15 | A. Yes, ma'am.
- 16 | Q. And then the down payment. What's shown as the down
- 17 | payment?
- 18 | A. 200 -- or wait, down payment is 1,000.
- 19 Q. Okay. Let's break that down.
- 20 So there's a trade-in amount --
- 21 A. -- of 200.
- 22 0. -- \$200?
- 23 And then what's the cash?
- 24 A. Cash, 1,000.
- 25 Q. And then there's a line for "other"; is that right?

- 1 A. Yes, and that will be manufacturer rebates for 2,000 and
- 2 | this will put a total of 3,200 total with the trade, the down
- 3 payment and the rebates, total amount.
- 4 | Q. And with all the back-end stuff below that, you get to the
- 5 amount financed of -- at the bottom of that, 22,367; is that
- 6 | right?
- 7 A. Yes.
- 8 Q. All right. And then if we go up above that, under this
- 9 | "Federal Truth in Lending disclosures," so in the top third,
- 10 under the description of the vehicle --
- MS. ANDERSON: To the left side, please. Just the
- 12 top part. There we go.
- 13 Thank you.
- 14 Q. (BY MS. ANDERSON) All right. So for this one, how many
- 15 payments is Mr. Clanton going to have to make?
- 16 A. Seventy-two months.
- 17 | Q. Okay. And with the -- how much were those payments were
- 18 | supposed to be?
- 19 | A. 553.
- 20 Q. Okay. And so the total amount financed is above that,
- 21 | 22,367; is that right?
- 22 A. Yes, ma'am.
- 23 | Q. Okay. And then what's the total finance charge, if you
- 24 take the 72 times the 553.60?
- 25 A. 39,859.

- 1 Q. Okay. And so that's -- sorry, I think you're looking at
- 2 | the total of payments?
- 3 A. Oh, that was total of payments, sorry.
- 4 Q. So that's the amount financed, plus the 21 percent APR and
- 5 | the finance charge; is that right?
- 6 A. Yes.
- $7 \mid Q$. Okay. So this ends up being for Mr. Clanton a \$39,000
- 8 | contract?
- 9 A. Yes.
- 10 Q. And for this one --
- MS. ANDERSON: Will you zoom out again? Sorry.
- 12 | Q. (BY MS. ANDERSON) At the very bottom, who is the lender on
- 13 | this?
- 14 A. Global Lending Services.
- 15 | O. Okay. Is that the same lender we saw on Exhibit 50, that
- 16 | Dealertrack?
- 17 A. Yes, ma'am.
- 18 | Q. Okay. I'm going to direct your attention to what's been
- 19 | stipulated as admissible, which is Government Exhibit 53.
- 20 THE COURT: It is received.
- 21 Q. (BY MS. ANDERSON) What's this?
- 22 A. That is the down payment for the Tony Clanton deal.
- 23 | Q. Okay. And what did Mr. Clanton provide as his down
- 24 | payment?
- 25 A. It says an Xbox 360 that wasn't received.

- 1 Q. Okay. And what's the dollar amount for that Xbox 360 that
- 2 | wasn't received?
- 3 A. \$1,000.
- 4 | Q. Okay. And, next, I'm going to direct you to what I think
- 5 | has been marked as Exhibit 55 and there's a stipulation as to
- 6 admissibility.
- 7 THE COURT: It is received.
- 8 Q. (BY MS. ANDERSON) Now, what is this?
- 9 A. This is what's called a "deal recap sheet" and it says a
- 10 | "car cost sheet."
- Basically, it will have the stock number, the name, the
- 12 | salesperson who sold the vehicle, the date.
- 13 At the top right, it will have the deal number.
- 14 Under "we owe," it would have the bank fee. You can see
- 15 where it says "fee 1975" and basically it goes down all the
- 16 | numbers on the left side.
- 17 At the bottom, as far as sales price, all the stuff that
- 18 | we've already gone over. The only addition that we would see
- 19 is it says "plus ACV." It says "\$1." That would be what they
- 20 | valued the vehicle at, what they gave the customer for the
- 21 | vehicle. That's what they would put on there.
- 22 | O. For the traded-in vehicle?
- 23 A. Yeah, for the traded-in vehicle.
- 24 | Q. Okay. So the trade allowance is \$200 above that, but the
- 25 | dealership is treating it as \$1.

- 1 A. One dollar.
- 2 Q. Does this sheet go to the lender?
- 3 A. No.
- $4 \mid Q$. So this is an internal document that shows that the trade-
- 5 | in is actually worth a dollar?
- 6 A. Yes, ma'am.
- 7 | Q. Okay. And can you tell on the marked-out sales price over
- 8 | there what happened between marking it out and putting
- 9 different numbers in?
- 10 A. They just inflated the price by \$200.
- 11 Q. Okay. And so the trade allowance before, before it got
- 12 | marked out, was what? Zero dollars?
- 13 A. Yeah, zero dollars.
- 14 Q. And so when they added a \$200 trade --
- 15 A. -- they raised the sales price.
- 16 \mid Q. -- they raised the sales price to account for that?
- 17 A. Yes, ma'am.
- 18 Q. I'm going to direct you to Government Exhibit 58, which
- 19 has been -- we have a stipulation as to admissibility.
- 20 THE COURT: It is received.
- 21 Q. (BY MS. ANDERSON) What is this document?
- 22 A. This is a dealer participation form. And what it's saying
- 23 | is that the dealership -- the standard rate is 2 percent, is
- 24 | what you could make on markup, and it just kind of shows how
- 25 | much spread markup on the rate the dealership is getting.

- 1 And on this one, it says -- I think it says right here,
- 2 | "zero percent," and then it is signed by the compliance
- 3 officer.
- 4 Q. Okay. So on this one, it has Tony Clanton at the top,
- 5 | right?
- 6 A. Yes, ma'am.
- 7 | Q. And then the lender is Global Lending; is that right?
- 8 A. Yes, ma'am.
- 9 Q. It says, "Standard dealer participation rate 2 percent,
- 10 | final dealer participation rate zero percent." What does that
- 11 | mean?
- 12 A. That just means that they didn't mark up the rate on this
- 13 one, whether they didn't have the opportunity to do it and the
- 14 | bank didn't allow it because it was a bad deal, like a deal
- 15 | they didn't want profit to be made on. It means, we just
- 16 | basically sold the rate to the customer at the rate the bank
- 17 | gave us.
- 18 Q. Okay. And so you weren't able to --
- 19 | A. -- mark it up.
- 20 Q. -- add interest for the dealership on this one?
- 21 A. Yeah. Like, if it was 21 percent on this deal, we
- 22 | couldn't mark it to 23 percent.
- 23 Q. Okay. And there's a reviewer on the right side, who
- 24 | reviewed this one?
- 25 | A. Chuck Gooch, from compliance.

- 1 Q. Okay. I'm going to direct you to Government Exhibit 60,
- 2 | which has been stipulated to its admissibility.
- 3 What's this document?
- 4 | A. This is a deal jacket cover sheet. This would be the
- 5 packet that's going to go to the finance office. This is the
- 6 | sheet that is on top of that folder so that everybody will know
- 7 | what's in that folder.
- 8 And then it's signed off on, which means this deal would
- 9 have gone through accounting and Chuck would have signed off on
- 10 it, that it's okay to book it -- or send it.
- 11 Q. And so that big red mark is Mr. Gooch's initials or
- 12 | signature?
- 13 A. Yeah, that's his initials.
- 14 \mid Q. Okay. And so this is on top of a physical file folder --
- 15 A. -- of all the documents.
- $16 \mid Q$. -- of all the documents and this is saying Gooch has
- 17 | signed off on this; is that right?
- 18 A. Yes, ma'am.
- 19 Q. Okay. All right. And after this paperwork is done and
- 20 things are sent, what documents get sent to the lender?
- 21 A. The retail installment, the payment form that has all the
- 22 payments on it. Basically, there's probably 10 or 15 forms
- 23 | that are -- that the banks want that are all contracts but
- 24 | there's some front-end paperwork that the dealership requires
- 25 | the customer to sign that never leaves the store, it just stays

- 1 | with us, and those could be like hail waivers, we-owes,
- 2 | anything that protects the dealership.
- 3 Q. Okay. And so for this one, did the pawn ticket -- would
- 4 | the pawn ticket be sent to the lender?
- 5 A. No, the pawn ticket would not be sent to the lender, that
- 6 | would stay back.
- 7 | Q. So what the lender sees in terms of what was provided for
- 8 this deal is on Exhibit 52; is that right, in the middle of 52,
- 9 where it says \$1,000 in cash and \$200 in trade-in?
- 10 A. Yes. And -- yes, that's right.
- 11 Q. Okay. I'm going to direct you to Government Exhibit 65,
- 12 | which we have a stipulation as to admissibility.
- 13 THE COURT: And it is received.
- 14 | Q. (BY MS. ANDERSON) All right. What's this one?
- 15 A. This is an approval for Shaniece Ormand.
- 16 | Q. Okay. And what kind of car is Shaniece Ormand buying?
- 17 A. 2006 Honda Accord with 165,000 miles.
- 18 | Q. Okay. And what's the down payment that Ms. Ormand is
- 19 | making?
- 20 A. 3,700.
- 21 | Q. And how is that divided up?
- 22 What has the lender approved for the components of that
- 23 down payment?
- 24 A. It shows it's about 30 percent down, roughly. The --
- 25 | basically the collateral value of the vehicle is 6,800 at the

- 1 top, but it says that the sales -- the sales price is 9,447.
- 2 | Q. Okay. And the down payment, is it cash or what is it, on
- 3 | this, as far as the lender knows?
- 4 A. It is cash.
- 5 Q. Okay. So this one is approved with a \$3,700 cash down
- 6 payment; is that right?
- 7 A. Yes; no trade-in.
- 8 Q. No trade-in. Okay.
- 9 And if we turn to the next page of that one.
- 10 This one is another Dealertrack document?
- 11 A. Yes, ma'am.
- 12 0. And does it show that it was funded?
- 13 A. Yes.
- 14 | Q. Let's go to Government Exhibit 66, which we have a
- 15 | stipulation as to admissibility.
- 16 THE COURT: And it is received.
- 17 | Q. (BY MS. ANDERSON) Is this the retail purchase agreement
- 18 | for Shaniece Ormand's purchase of a 2008 Honda Accord?
- 19 A. Yes.
- 20 Q. And on -- is this something that goes to the lender?
- 21 A. Yes, this is.
- 22 Q. Okay. And what does it have for the down payment on this
- 23 | contract?
- 24 A. 3,700.
- 25 | Q. And is that both on line 11 on the right side; is that

- 1 | where you're getting that?
- 2 | A. Yeah, line 11, deposit or partial payment, 3,700.
- 3 | Q. All right. And then is there also a deposit receipt
- 4 | section?
- $5 \mid A$. Yes, there is. It says 3,700.
- 6 | Q. Okay. And that says -- if I read it, it says, "Dealer
- 7 | hereby acknowledges receipt of the sum of \$3,700 as a deposit";
- 8 | is that accurate?
- 9 A. Yes, ma'am.
- 10 Q. Okay. And at the bottom of these, who signs these?
- 11 A. The bottom of these would normally be the finance manager.
- 12 Q. Okay. And then the customer?
- 13 A. And, of course, the customer, yes, ma'am.
- 14 | Q. Let's go to Government Exhibit 67, which is we have a
- 15 | stipulation as to admissibility.
- 16 THE COURT: And it is received.
- 17 MS. ANDERSON: All right. If we could zoom in on
- 18 | that middle box, the itemization of amount financed.
- 19 | Q. (BY MS. ANDERSON) And, actually, I should have checked, is
- 20 | this the Shaniece Ormand --
- 21 A. Yes.
- 22 | O. -- retail installment sale contract?
- 23 A. Yes.
- $24 \mid Q$. Okay. And does this also show the same numbers, \$3,700 in
- 25 | a cash down payment?

- 1 A. Yes, \$3,700 cash down payment.
- 2 | Q. Okay. Let's look at what's been marked, and I believe we
- 3 have a stipulation as to admissibility, Government Exhibit 68.
- 4 THE COURT: It is received.
- 5 Q. (BY MS. ANDERSON) What is this?
- 6 A. Authorization for a payoff form. It just means that if
- 7 | somebody has a loan on a car, that we have authority to call
- 8 and get the payoff because sometimes they won't give it to us.
- 9 And then, obviously, if somebody does trade in a car, we need
- 10 to have a ten-day payoff on here when we do the loan.
- 11 | Q. And had Ms. Ormand traded in a car or had a payoff?
- 12 A. No.
- 13 Q. So why is that signed?
- 14 A. It's front-end paperwork. A lot of stuff, even if
- 15 | somebody didn't have anything that had anything to do
- 16 | pertaining to their deal, we would still have them sign it.
- 17 | Q. Okay. And then what's the bottom of that document? Says
- 18 | "power of attorney"?
- 19 A. Yeah, it's just a power of attorney for the customer.
- 20 Q. Okay. And what does it say? It says, "I, Shaniece
- 21 Ormand, do hereby appoint" -- is there somebody that they're
- 22 appointing with power of attorney?
- 23 A. I guess it's Big Red -- or nobody -- it looks like it's
- 24 | not filled in.
- 25 Q. So there's not a person that's --

- 1 A. No.
- 2 | Q. -- named the power of attorney; is that right?
- 3 A. That's right.
- 4 | Q. Okay. And it's to sign any and all papers in connection
- 5 | with the sale and transfer of the following -- is that part
- 6 | completed?
- 7 A. No.
- 8 Q. Okay. Why is this in the file?
- 9 A. So there's a series of documents even -- like, if a car --
- 10 | if somebody bought a car and it didn't have hail damage on it,
- 11 | we would have them sign a form that said, "I acknowledge my car
- 12 | has hail damage."
- 13 Like, there was lots of different forms that people still
- 14 | sign and it's just part of the paperwork that Chris would want
- 15 | everybody to sign on every deal.
- 16 | Q. Okay. I direct you to Government Exhibit 69; we have a
- 17 | stipulation as to admissibility.
- 18 | THE COURT: And it is received.
- 19 Q. (BY MS. ANDERSON) What's this?
- 20 A. That's a Pawn & Gun, it's a pawn slip for Shaniece Ormand.
- 21 Q. Okay. And what did she pawn?
- 22 A. An iPhone 5 and an Amazon tablet for \$3,700.
- 23 Q. Okay. And is that \$3,700 listed as the appraisal value?
- 24 A. Yes.
- 25 Q. Does this document go to the lender?

- 1 A. No.
- 2 | Q. I'm going to direct you to Government Exhibit 71; we have
- 3 | a stipulation as to admissibility.
- 4 THE COURT: And it is received.
- 5 Q. (BY MS. ANDERSON) This document.
- 6 A. This is a deal recap sheet. This is -- stays in the file
- 7 | for the accounting office that shows all commissions paid and
- 8 | how much the deal made and everything.
- 9 Q. Okay. And is this for Shaniece Ormand?
- 10 A. Yes, ma'am.
- 11 Q. And her name is in the bottom left corner, right?
- 12 A. Yes.
- 13 Q. Okay. And the lender is American Credit Acceptance; is
- 14 | that right?
- 15 A. Yes, ma'am.
- $16 \mid Q$. And on the right side, it has at the top the selling price
- 17 of 12,988; is that right?
- 18 A. Yes, ma'am.
- 19 | Q. And in the down payment section, what does it say?
- 20 A. It says "3,700" and then it has "NPG" initialed next to
- 21 | it, Norman Pawn & Gun.
- 22 Q. And why is that here?
- 23 A. Sometimes they would label, you know, that it's -- that
- 24 | it's Norman Pawn & Gun money and then sometimes they wouldn't.
- 25 | Q. Why would they initial it as Norman Pawn & Gun money?

- 1 A. Because it's fake money, so it's not really receiptable
- 2 money.
- 3 Q. Okay. And so if -- if this deal didn't go through, would
- 4 Ms. Ormand get \$3,700?
- 5 A. No.
- 6 Q. And so earlier we saw documents from Reynolds & Reynolds
- 7 | where it said "King." Is this "NPG" serving the same purpose?
- 8 A. Yeah, it's just a replacement.
- 9 Q. And so can you walk us through the bottom half of this
- 10 | document? What is this showing?
- 11 So on the left bottom, where there's that corner, it has a
- 12 description of the 2008 Honda Accord; is that right?
- 13 A. Yes.
- 14 | Q. And then below that, it has the price of the vehicle in
- 15 | there; is that right?
- 16 A. Yeah, 12,988.
- 17 | 0. And then the cost of the vehicle?
- 18 A. 4,700. 4,700.
- 19 Q. And does that include a pack?
- 20 | A. That would include a pack.
- 21 | Q. Okay. And then is there an additional pack listed here?
- 22 A. Yeah. So it says "pack" and "we owe" and that looks like
- 23 | that could either be a bank fee or a pack or both, combined.
- 24 | Which if you look over to the right, at the bottom, you see
- 25 | where it says "pack 450" and then it says "we owe," line 1,

"750." 1 2 THE COURT: Excuse me. 3 Just generically say again what "pack" means. 4 THE WITNESS: It's just to offset the compensation to 5 the salesperson, so they add money on top of the cost of a 6 vehicle so that the salespeople don't get paid off of it. It's 7 basically just an additional reserve to the dealer. THE COURT: All right. 8 9 (BY MS. ANDERSON) So in that cost of the vehicle, that Q. 10 \$4,700, that's inflated so that the profit on the deal is smaller when they calculate commissions; is that right? 11 12 Right. Right. 13 Okay. And on this particular one, you have the left-hand 14 side which has a profit and it has a commission listed there. 15 What's the commission? 16 Α. The commission is \$1,220. 17 And so the dealership, correct me if I'm wrong, 18 would get the difference between that commission and the profit 19 in that bottom left corner; is that right? 20 Α. Yeah. You see where there's a payable gross, you see 2.1 that? 22 Yes. 0. 2.3 Α. I think that says "4,880"; is that right? 24 Q. Yes. 25 So that's the payable gross, the 5,000. Α.

- 1 Q. Okay. And then all this stuff on the top and to the
- 2 | right, what is that stuff?
- 3 Sorry. I just meant in the part that we were still
- 4 | looking at.
- 5 A. On the reserve?
- 6 Q. Yeah. So there's the -- there's a finance reserve and a
- 7 | physical damage and a service contract of \$3,000, there's a
- 8 premium column, a cost column, what are those?
- 9 A. So the finance reserve of, like, a hundred dollars, that's
- 10 probably the flat that the bank paid us to do the loan with
- 11 | them.
- I know that the net F&I reserve, it looks like they sold a
- 13 | \$3,000 warranty, so the profit -- looks like it was, like,
- 14 | 1,600, so it was probably like a \$1,400 warranty or something.
- 15 | Q. So, actually, when we look at "service contracts," it has
- 16 a premium, \$3,000, and at cost, \$1,882?
- 17 \mid A. There we go, yeah, so that would be the cost, was 1,882.
- 18 | Q. And that's what the dealership pays for the service
- 19 | contract; is that right?
- 20 A. Yes, ma'am.
- 21 | Q. Okay. And when you subtract them out, the dealership is
- 22 | making \$1,118 in profit off of the extended service contract?
- 23 A. Yes, ma'am.
- 24 Q. And that's on the far right side?
- 25 A. Yes.

- 1 Q. Okay. And so on the far right side, is that a calculation
- 2 of additional profits to the dealership --
- 3 A. Yes.
- 4 | O. -- on this car sale?
- 5 A. Yes.
- 6 Q. So they're making money off of the car itself and that's
- 7 | where a commission for the salesperson is calculated, that's
- 8 | the bottom left; is that right?
- 9 A. Yes, ma'am.
- 10 Q. And then you add to that the F&I stuff to get more money
- 11 | for the dealership?
- 12 A. Yeah, 6,952.
- 13 Q. Okay. And then there's a net profit figure, which I
- 14 | haven't done the math, but is that subtracting out the
- 15 | commission to the salesperson?
- 16 \mid A. It looks like it's \$1,200 and it looks like the \$1,200
- 17 commission is the salesperson, so it looks like that is the
- 18 | net, yes, ma'am.
- 19 | Q. Okay. Does this deal recap go to the lender?
- I may have asked that and I can't recall.
- 21 A. No, ma'am.
- 22 Q. And I'm going to direct you to Government Exhibit 72,
- 23 which we have a stipulation as to admissibility.
- 24 THE COURT: And it is received.
- 25 Q. (BY MS. ANDERSON) Is this the cover sheet that was on the

- 1 outside of the deal jacket for Shaniece Ormand?
- 2 A. Yes.
- 3 Q. And does it show Mr. Gooch signed off on it?
- 4 A. Yes, ma'am.
- 5 Q. All right. And is that his initials in the top middle?
- 6 A. Down at the bottom right, it looks like "RTB," ready to
- 7 book.
- 8 Q. Okay. The bottom right. Is that also his at the top
- 9 | middle?
- 10 A. Yes, booked by -- or at the top by the deal number, I'm
- 11 | sorry, above the ACA.
- 12 Q. And his initials here means he has looked through this
- 13 | whole deal and approved it; is that right?
- 14 A. Yes, ma'am.
- 15 | Q. Let's go to Government Exhibit 105; we have a stipulation
- 16 as to admissibility.
- 17 | THE COURT: And it is received.
- 18 Q. (BY MS. ANDERSON) Who is the customer on this one?
- 19 A. Mandi Chambers.
- 20 Q. And for Ms. Chambers, who is the lender that approved this
- 21 | one?
- 22 A. Santander.
- 23 Q. What kind of car was she buying?
- 24 A. 2012 Dodge Journey.
- THE COURT: A Dodge what?

- THE WITNESS: Journey, J-O-U-R-N-E-Y, Journey.
- 2 | Q. (BY MS. ANDERSON) And on this one, what is Ms. Chambers'
- 3 down payment made up of?
- 4 A. \$500 cash down.
- 5 | Q. And that's what the lender agreed to, based on this
- 6 Dealertrack page?
- 7 A. Yeah, that's what their approval was for.
- 8 Q. Okay. Government Exhibit 106, which we have a stipulation
- 9 as to admissibility.
- 10 THE COURT: It is received.
- 11 Q. (BY MS. ANDERSON) Is this the retail purchase agreement
- 12 for Ms. Chambers?
- 13 A. Yes, ma'am.
- 14 | Q. And this would go to the lender too; is that right?
- 15 A. Yes, ma'am.
- 16 | Q. And what does it show her deposit amount?
- 17 | A. \$500.
- 18 Q. Okay. And go to Government Exhibit 107, which we have a
- 19 | stipulation as to admissibility.
- 20 THE COURT: It is received.
- 21 MS. ANDERSON: Could you please zoom in on the
- 22 | itemization of amount financed.
- 23 | Q. (BY MS. ANDERSON) On this retail installment contract for
- 24 Ms. Chambers, does it show a cash down payment?
- 25 | A. \$500, yes.

- 1 Q. And this went to the lender?
- 2 A. Yes, ma'am.
- 3 Q. All right. And if we look at that Truth in Lending
- 4 disclosure above it, for this one, Ms. Chambers' total amount
- 5 of payments would be \$15,468; is that right?
- 6 A. Yeah, 15,968 -- or, yeah, 468, yes, ma'am.
- 7 | Q. Okay. And the lender got this; is that right, with the
- 8 packet that came from the dealership?
- 9 A. Yes, ma'am.
- 10 Q. All right. Let's go to Government Exhibit 108, we have a
- 11 | stipulation as to admissibility.
- 12 THE COURT: It is received.
- 13 Q. (BY MS. ANDERSON) What is this?
- 14 | A. A Norman Pawn & Gun sheet that we fill out and it says
- 15 | that they traded in an Apple iPad for \$500 value.
- 16 Q. All right. And is this for Ms. Chambers?
- 17 A. Yes, ma'am.
- 18 | Q. Does it say whether or not the iPad was ever received?
- 19 A. It says it was never received.
- 20 Q. Would this have been sent to the lender?
- 21 A. No, ma'am.
- 22 Q. Let's go to Government Exhibit 110, which I believe we
- 23 have a stipulation as to admissibility.
- 24 THE COURT: It is received.
- 25 Q. (BY MS. ANDERSON) What's this document?

- 1 A. It shows it's a deposit, but I have never seen this form
- 2 before.
- 3 | Q. Okay. All right. It's a cash receipts inquiry on
- 4 Ms. Chambers?
- 5 A. Yeah, for \$500, so...
- 6 Q. Okay. And let's go to Government Exhibit 112; we have a
- 7 | stipulation as to admissibility.
- 8 THE COURT: It is received.
- 9 Q. (BY MS. ANDERSON) This is the deal recap for Ms. Chambers?
- 10 A. Yes.
- 11 | Q. And over on the right side, where it shows a cash deposit,
- 12 does it have a notation next to it?
- 13 A. Yeah, "Norman Pawn & Gun."
- 14 | Q. Okay. And, again, would this deal recap be sent to the
- 15 | lender?
- 16 A. No, ma'am.
- 17 | Q. Did the lender -- did you send anything to the lender that
- 18 | said "pawn" on it?
- 19 | A. No.
- 20 Q. Okay. Go to Government Exhibit 120, which we have a
- 21 | stipulation as to admissibility.
- 22 THE COURT: It is received.
- 23 Q. (BY MS. ANDERSON) A deal recap for a deal with a customer
- 24 | named Fermin Avila; is that right?
- 25 A. Yes, ma'am.

- 1 Q. And who is the lender on this one?
- 2 A. American Credit Acceptance.
- 3 | Q. On this one, what's the total down payment shown on this
- 4 | -- the structure of this deal with American Credit Acceptance?
- 5 A. Total down payment would be \$8,300, 8,300. It shows here
- 6 a trade-in of 5,500 and cash of 2,800.
- 7 | Q. Okay. At the bottom of this one, there's this chart with
- 8 tiers.
- 9 A. Uh-huh.
- 10 Q. Tier 1 base, Tier 1 total, Tier 2 base, Tier 2 total.
- 11 | What is that?
- 12 | A. So you can -- you can alter the numbers inside of the
- 13 computer to see what can get you the biggest net check.
- 14 If you look at the bottom of the top right, under
- 15 | "financing information," you'll see a net check number, and
- 16 | you'll actually move these numbers around and it will tell you
- 17 how much down you have to have on the trade-in, how much cash
- 18 to get the biggest net check.
- 19 So you'll play with it until you can max out your net
- 20 check. So it's a scale chart showing you some of the numbers,
- 21 | the different tiers.
- 22 | Q. Okay. And, earlier, when we were talking about tinkering
- 23 with Dealertrack and the numbers in that, is this one way that
- 24 | you would tinker with the numbers?
- 25 A. Yes, ma'am.

- 1 Q. And for this quy, Mr. Avila, based on the net check at the
- 2 | top right, the structure of the deal, is it the option with the
- 3 | highest net check that was elected here?
- 4 A. Yes.
- 5 | Q. Let's go to Government Exhibit 121; we have a stipulation
- 6 as to admissibility.
- 7 THE COURT: It is received.
- 8 Q. (BY MS. ANDERSON) Now, on Mr. Avila's retail purchase
- 9 | agreement, what kind of car was Mr. Avila buying?
- 10 A. A 2010 Chevy Malibu with 70,000 miles.
- 11 | Q. And this is in January of 2017; is that right?
- 12 A. Yes, ma'am.
- 13 | Q. All right. On the top right side, does it show -- what
- 14 | does it show as his trade-in allowance?
- 15 | A. It says that his trade-in allowance is \$5,500.
- 16 Q. Okay. And his cash down payment?
- 17 A. \$2,800.
- 18 Q. Okay. And in the deposit receipt section, does it show
- 19 | the dealership received \$2,800?
- 20 A. Yes, ma'am.
- 21 | Q. And then on the trade-in record, which is a little below
- 22 | that --
- 23 A. Yeah, 5,500.
- 24 Q. On the right side, towards the middle bottom, what kind of
- 25 | vehicle was Mr. Avila trading in, according to this contract?

- 1 A. A 1997 Buick Le Sabre with 201,000 miles.
- 2 Q. Okay. And the allowance he was given?
- 3 A. 5,500.
- 4 Q. Does that sound right to you?
- 5 A. No.
- $6 \mid Q$. Why not?
- 7 A. Because it's just the number they needed to put the deal
- 8 | together, so they made it that number.
- 9 Q. How do you know that?
- 10 A. Because they put that on the Dealertrack when it was
- 11 submitted that it has a \$5,500 value.
- 12 Q. Let's go to Government Exhibit 122; we have a stipulation
- 13 as to admissibility.
- 14 THE COURT: It is received.
- 15 | Q. (BY MS. ANDERSON) Does this have the same information we
- 16 | saw on the contract with the trade-in and 2,800 in cash?
- 17 A. Yes, ma'am.
- 18 Q. And at the top of this one, above that, in the federal
- 19 | Truth in Lending, is Mr. Avila ultimately supposed to pay
- 20 | \$26,745 for this 2010 Chevy Malibu?
- 21 A. Yes, ma'am.
- 22 Q. Okay. Let's go to Government Exhibit 123; we have a
- 23 | stipulation as to admissibility.
- 24 THE COURT: It is received.
- 25 Q. (BY MS. ANDERSON) What is this?

- 1 A. That would be a receipt that shows the customer putting
- 2 | money down.
- 3 Q. And how much -- does it show how much cash he put down?
- $4 \mid A$. \$500 is what it says.
- 5 Q. Okay. And when someone brought actual cash, how was that
- 6 documented?
- 7 | A. Sometimes we would take a copy of it -- like, we would --
- 8 like, put the cash on a copy machine and literally just copy it
- 9 or we would give them a receipt just like this.
- 10 Q. Okay. Let's go to Government Exhibit 124; we have a
- 11 | stipulation as to admissibility.
- 12 THE COURT: It is received.
- 13 Q. (BY MS. ANDERSON) Is this a pawn ticket for Mr. Avila?
- 14 A. Yes, for \$2,300.
- 15 | Q. For \$2,300, what did Mr. Avila provide according to this
- 16 | document?
- 17 | A. A Sony PlayStation 4.
- 18 | Q. Okay.
- 19 A. Or a video game console, I'm sorry. It says "Description
- 20 of item sold," it says "video game console" for 2,300.
- 21 | Q. And is that what a Sony PlayStation 4, a video game
- 22 | system?
- 23 A. Oh, sorry, yes.
- $24 \mid Q$. And so if we add those together, the \$500 cash receipt and
- 25 | the \$2,300, does that make up the \$2,800 cash down payment paid

- 1 on the contract?
- 2 A. Yes, ma'am.
- 3 Q. Let's go to Government Exhibit 126, which we have a
- 4 | stipulation as to admissibility.
- 5 THE COURT: It is received.
- 6 O. (BY MS. ANDERSON) Is this the vehicle that Mr. Avila
- 7 purchased, if you can tell?
- 8 A. Yes, it's a 2010 Chevy Malibu with 70,000 miles, the same
- 9 car, and it has a trade-in value of the vehicle -- or the
- 10 | value.
- 11 | Q. Okay. And so the car he's purchasing, what did the
- 12 | dealership value that car at?
- 13 A. So this book shows that NADA valued it at \$7,125.
- 14 | Q. Okay. And if we look back at Government Exhibit 121, how
- 15 | much was -- Mr. Avila sold the Chevy Malibu for?
- 16 | A. 19,200.
- 17 | Q. I'm going to direct you to Government Exhibit Number 127,
- 18 | we have a stipulation as to admissibility.
- 19 THE COURT: It is received.
- 20 Q. (BY MS. ANDERSON) It's the deal recap sheet for Mr. Avila?
- 21 A. Yes.
- 22 | Q. And does it show the same information there?
- 23 A. Yes, ma'am.
- 24 | Q. Okay. And how much is it showing as a profit on this sale
- 25 | for the salesperson?

- 1 A. \$100.
- 2 Q. Okay. And on the left side of this one, at the bottom,
- 3 | where it has the trade-in allowance of \$5,500 --
- 4 A. Yes, ma'am.
- 5 Q. -- what's that "ACV of trade" underneath it?
- 6 A. It's the actual cash value of that vehicle for \$1.
- 7 | Q. Okay. Does that mean that the dealership did not believe
- 8 | that Mr. Avila's 1997 Buick Le Sabre with 200,000 miles on it
- 9 was worth \$5,500?
- 10 A. Right. Yes, ma'am.
- 11 | Q. It was just worth a dollar?
- 12 | A. One dollar.
- 13 Q. Okay. And did the bank -- would you send the pawn ticket
- 14 or any records relating to the pawn to the lender?
- 15 A. Absolutely not.
- 16 | Q. Okay. And why not?
- 17 A. Because they wouldn't fund the loan.
- 18 Q. How do you know that?
- 19 A. Because if it's not cash, I mean, they're going to kick
- 20 the deal back, or else we would have just sent the pawn sheet
- 21 down.
- 22 | Q. Let's look at Government Exhibit 130. And we have a
- 23 | stipulation as to admissibility.
- 24 THE COURT: It is received.
- 25 Q. (BY MS. ANDERSON) Is this a Dealertrack sheet for

- 1 Mr. Brandon Clark?
- 2 A. Yes, ma'am.
- 3 Q. For this one, what does it show as his cash down?
- 4 A. It's \$1,000.
- 5 Q. And was this approved?
- 6 A. Yes, it is.
- 7 | Q. Let's go to Government Exhibit 131, which we have a
- 8 | stipulation as to admissibility.
- 9 THE COURT: It is received.
- 10 Q. (BY MS. ANDERSON) Is this Mr. Clark's retail purchase
- 11 | agreement?
- 12 A. Yes, ma'am.
- 13 Q. What was he buying?
- 14 | A. A 2013 Hyundai Accent.
- 15 | Q. Okay. And according to this contract, how much cash down
- 16 | did Mr. Clark have?
- 17 A. \$1,000.
- 18 Q. All right. And signed by the dealer also?
- 19 A. Yes, ma'am.
- 20 Q. Okay. And the deposit receipt on the right side is
- 21 | completed to show the dealer received \$1,000?
- 22 A. Yes, ma'am.
- 23 Q. Go to Government Exhibit 132; we have a stipulation as to
- 24 | admissibility.
- 25 THE COURT: It is received.

- 1 Q. (BY MS. ANDERSON) On this retail installment sales
- 2 | contract -- let's see, this one is --
- 3 What's going on here?
- 4 So this one -- this is a retail installment sales contract
- 5 | for Mr. Clark?
- 6 A. Yes, ma'am.
- 7 | Q. All right. And on this one, does it show any cash down
- 8 payment or trade-in?
- 9 A. No, it does not.
- 10 Q. Okay. Direct you to Government Exhibit 133, which we have
- 11 | a stipulation as to admissibility.
- 12 THE COURT: It is received.
- 13 Q. (BY MS. ANDERSON) Is this a different retail installment
- 14 | sale contract for Mr. Clark?
- 15 A. Yes, it is.
- 16 | Q. Okay. Is it for the same purchase of a 2013 Hyundai
- 17 | Accent?
- 18 | A. Yes, ma'am.
- 19 0. With the same VIN number?
- 20 A. Yes.
- 21 | Q. Okay. And on the second one, does it show a cash down
- 22 payment?
- 23 A. Yes, it does, of \$1,000.
- 24 Q. Why do you think there are two different retail
- 25 | installment sales contracts?

- 1 MR. ADLER: Objection; calls for speculation.
- THE COURT: Answer if you know.
- THE WITNESS: The bank required cash down.
- 4 | Q. (BY MS. ANDERSON) In your experience, did you ever have a
- 5 | deal go to a lender and then get kicked back?
- 6 A. Yes, ma'am.
- 7 | Q. All right. And when that happens, what would you do?
- 8 A. Get the car back or readjust the numbers to fit the bank.
- 9 Q. Okay. And if you readjusted the numbers, you would then
- 10 | send the retail installment sale contract back to the bank?
- 11 A. Yes, ma'am.
- 12 | Q. And on this one, at the bottom of 133, can you tell who
- 13 | this lender is?
- 14 A. Global Lending Services.
- 15 \mid Q. Okay. And if we go back to 132, who is the bank on that
- 16 | one?
- 17 A. Prestige Financial Services.
- 18 \mid Q. Okay. And when we looked at 130, we looked at the
- 19 Dealertrack for Global Lending Services; is that right?
- 20 A. Yes, ma'am.
- 21 | Q. Okay. So the one that ultimately got funded, you tell me
- 22 | if I'm wrong on this, looks like it's the one shown in 133?
- 23 A. Yeah, Global Lending Services.
- 24 Q. Okay. I direct you to Government Exhibit 134; we have a
- 25 | stipulation as to admissibility.

- 1 THE COURT: It will be received.
- 2 | Q. (BY MS. ANDERSON) Is this a pawn ticket for Mr. Clark?
- 3 A. Yes, ma'am.
- 4 | Q. And what does it say he pawned?
- 5 A. An Internet WiFi hotspot for \$1,000.
- 6 | Q. The initials over \$1,000, can you tell who those are?
- 7 A. Chuck Gooch.
- 8 | Q. Let's look at Government Exhibit 136; we have a
- 9 stipulation to admissibility.
- 10 THE COURT: It is received.
- 11 Q. (BY MS. ANDERSON) We've looked at one of these before. Is
- 12 this a dealer participation certification form for Mr. Clark?
- 13 A. Yes, ma'am.
- 14 | Q. And who is signing off on this one on the right side?
- 15 A. Chuck Gooch.
- 16 | Q. Let's look at Government Exhibit 137; we have a
- 17 | stipulation for admissibility.
- 18 THE COURT: It is received.
- 19 | Q. (BY MS. ANDERSON) It's the deal recap statement for
- 20 Mr. Clark?
- 21 A. Yes, ma'am.
- 22 Q. And on the top right, does it show a down payment of
- 23 | \$1,000?
- 24 A. Yes, it does.
- 25 | Q. And let's go to Government Exhibit 138; we have a

- 1 stipulation as to admissibility.
- THE COURT: It is received.
- 3 Q. (BY MS. ANDERSON) This cover sheet for Mr. Clark was --
- 4 | did Mr. Gooch sign off on this deal?
- 5 A. Yes, ma'am.
- 6 Q. And can you see in the middle what's happening there where
- 7 | it has "Prestige" with a line through it and then it has
- 8 | "Global Lending"?
- 9 A. Yes, it means it got kicked back from the bank and we
- 10 | switched lenders.
- 11 | Q. And ended up going through the deal with Global Lending?
- 12 A. Yes, ma'am.
- 13 Q. I have to switch my books.
- 14 Look at Government Exhibit 145, which we have a
- 15 | stipulation to admissibility.
- 16 THE COURT: What was that number again?
- MS. ANDERSON: 145.
- 18 THE COURT: It is received.
- 19 | Q. (BY MS. ANDERSON) It's a Dealertrack form for a car sale
- 20 | with Ms. Brittany Cox?
- 21 A. Yes, ma'am.
- 22 Q. And how much cash down did Santander approve this deal
- 23 | for?
- 24 A. \$1,500.
- 25 | Q. Let's go to Government Exhibit 146; we have a stipulation

- 1 as to admissibility.
- THE COURT: It is received.
- 3 Q. (BY MS. ANDERSON) Ms. Cox -- what kind of car was she
- 4 | buying here?
- 5 A. A 2014 Mitsubishi Outlander.
- 6 Q. And on this contract, does it show that she made a \$1,500
- 7 cash down payment?
- 8 A. Yes, ma'am.
- 9 Q. All right. And it has an acknowledgement on the right
- 10 | side that the dealer hereby acknowledges receipt of \$1,500?
- 11 A. Yes, ma'am.
- 12 Q. Okay. And like the others, is it signed by the customer
- 13 | and the dealer?
- 14 A. Yes, ma'am.
- 15 Q. And this would be sent to the lender?
- 16 A. Yes, ma'am.
- 17 | Q. Let's look at Government Exhibit 147; we have a
- 18 | stipulation as to admissibility.
- 19 THE COURT: It is received.
- 20 | Q. (BY MS. ANDERSON) Is this the retail installment sales
- 21 contract for Ms. Cox and her Mitsubishi Outlander?
- 22 A. Yes, ma'am.
- 23 Q. Does it also show a \$1,500 cash down payment?
- 24 A. Yes, ma'am.
- 25 Q. Go to Government Exhibit 148, which we have a stipulation

- 1 as to admissibility. I'm sorry.
- THE COURT: It will be received.
- 3 Q. (BY MS. ANDERSON) What is this?
- 4 | A. A Norman Pawn & Gun form and it's -- a 32-inch TV was
- 5 | received for \$1,500 -- or it was -- sorry -- it was not
- 6 received, but it was valued at \$1,500.
- 7 Q. Okay. And this is the pawn that got her her \$1,500 down
- 8 | payment; is that right?
- 9 A. Yes, that's right.
- 10 Q. And do you recognize those initials at the bottom?
- 11 A. Yes; Chuck Gooch.
- 12 Q. And that indicates he approved \$1,500 for this 32-inch
- 13 | television?
- 14 A. Yes, ma'am.
- 15 | Q. Government Exhibit 150, which we have a stipulation as to
- 16 | admissibility.
- 17 THE COURT: It is received.
- 18 | Q. (BY MS. ANDERSON) And on this dealer participation
- 19 certification form, who signed off on it on the right side?
- 20 A. Chuck Gooch.
- 21 Q. And that's for Brittany Cox?
- 22 A. Yes, ma'am.
- 23 Q. And Government Exhibit 151; we have a stipulation as to
- 24 admissibility.
- 25 THE COURT: It is received.

- 1 Q. (BY MS. ANDERSON) On this document, on the right side,
- 2 | what does it show for the cash deposit or the down payment?
- 3 A. 1,500 NPG.
- 4 | O. And that notation means what?
- 5 A. Norman Pawn & Gun, that it's a pawn.
- 6 Q. Okay. And does this sheet with the "NPG" on it go to the
- 7 | lender?
- 8 A. No, ma'am.
- 9 Q. All right. And let's look at Government Exhibit 152,
- 10 which we have a stipulation as to admissibility.
- 11 THE COURT: It is received.
- 12 Q. (BY MS. ANDERSON) Based on this cover sheet, did Mr. Gooch
- 13 | sign off on Ms. Cox's deal?
- 14 A. Yes, ma'am.
- 15 | Q. Okay. And this cover sheet, does that go to the lender?
- 16 | A. No.
- 17 | Q. I think we spoke about it before, but Mr. Mayes knew about
- 18 | the pawn shop?
- 19 A. Yes, ma'am.
- 20 Q. And whose idea was it?
- 21 A. Chris Mayes and Chuck Gooch.
- 22 Q. And how do you know?
- 23 A. Because whenever they rolled it out to everybody, they
- 24 | explained to us that this is how we're going to start selling
- 25 | more cars again because we had did away with King Cash.

- 1 | Q. Okay. And did you have any understanding of how the pawn
- 2 | shop was doing this?
- 3 | A. In the beginning, it just seemed like they opened a pawn
- 4 shop. It was really tight for the first month or two. Chuck
- 5 | was there in the tower every day, "I want to see the pawns,"
- 6 and then it just became the next King Cash.
- 7 Q. And did Ms. Wells know about it?
- 8 A. Yes.
- 9 Q. What happened to the pawn shop?
- 10 A. We -- someone had sent out a bunch of bank packets to all
- 11 | the banks that had information about fake down payments, et
- 12 cetera, stuff like that, and it was a panic; we thought that
- 13 the pawn shop had gotten out. We started getting cut off by
- 14 | some banks and that was the beginning of it.
- 15 | Q. How do you know that someone sent out packets to banks?
- 16 A. Because Chris told me.
- 17 | O. And what did he do?
- 18 | A. We tried to call all the banks that it had happened with
- 19 and try to build relationships with them because we were
- 20 getting cut off by some.
- 21 And we slowed down on the pawn shops. Chuck tightened up
- 22 again. He got back involved, more than he was than just
- 23 | signing on folders. And then it -- that was the beginning of
- 24 | it descending down.
- 25 Q. At some point, did the pawns stop, you stopped using the

- 1 pawn shop?
- 2 | A. Yeah, eventually once the FBI lingo started running
- 3 | through the whole dealership, it -- it became (sic) to a halt.
- 4 | Q. Before that happened, when you were tightening things up
- 5 | with the pawn shop or when Mr. Mayes was tightening things up
- 6 or Mr. Gooch was tightening things up, what did that mean?
- 7 | A. So while Big Red and Mayes Kia and Norman Yamaha at one
- 8 | point were -- Norman Mitsubishi were all just doing as many as
- 9 they could, you know. It was very freely. Nobody even had to
- 10 | have a pawn to get a pawn sheet. It went back to where
- 11 | somebody had to have a couch if you're going to receive a
- 12 | thousand dollars, where they wanted to see the pawns start
- 13 | coming back in the store.
- $14 \mid Q$. Okay. And at any point, did people go to that building we
- 15 looked at earlier?
- 16 I think it was Exhibit 32; is that right?
- 17 | A. No.
- 18 Q. No one went to that building?
- 19 Did Mr. Mayes send anybody to that building?
- 20 A. Whenever it got really tight, Chuck Gooch did go and open
- 21 | the building up and put some shelves in there and sat down.
- 22 And Chris told him to occupy that building, because the FBI,
- 23 | banks, whoever, is going to be going to that location because
- 24 | the pawn shop is out in the open now.
- 25 Q. And when the pawns stopped, who made the decision to stop

- 1 | using pawns?
- 2 A. Chris.
- 3 Q. And how did he get the word out?
- 4 A. He told everybody, the managers, me, to -- no longer will
- 5 | we use pawns again.
- 6 Q. All right. Did that affect the business at all?
- 7 A. Absolutely.
- 8 Q. How so?
- 9 A. Well, we didn't have the down payment that we used to have
- 10 for customers that needed it.
- 11 Q. Okay.
- 12 A. So before a deal would be a deal with down payment, but
- 13 | now if they didn't have money down, it's not a deal. And we
- 14 | could use trade-ins, but no more pawn and gun.
- 15 THE COURT: Roughly, when was that?
- 16 THE WITNESS: I believe it was in 2017.
- 17 | Q. (BY MS. ANDERSON) Are you familiar with something called
- 18 | an "in-and-out transaction" or a "dollar buyback"?
- 19 A. Yes, ma'am.
- 20 Q. What is that?
- 21 A. That's what I was talking to you about. It started with
- 22 | King Cash, then it went to Norman Pawn & Gun, and then it went
- 23 to more of a trade-in.
- 24 It was -- cash down is really important, but now since
- 25 | cash couldn't be used, we used a trade-in. If somebody has a

- 1 car on if you showed the bank that somebody had a car, if it
- 2 | showed that it was paid off, well, you could still put it on a
- 3 contract and it would make it look like they had all that money
- 4 down.
- 5 And "in-and-out" is where someone actually does not have a
- 6 trade-in, but we are treating it like they have a trade-in,
- 7 | like, if they had a car that was paid off and it was worth a
- 8 dollar sitting in a field, we could show it worth ten grand on
- 9 | the contract and then we would just tell them we'll sell it
- 10 back to them for a dollar.
- 11 Q. Okay. And when you did that, what does the lender see
- 12 | happening for a down payment?
- 13 A. They just see a paid off trade-in and the dollar amount we
- 14 | give for it.
- 15 Q. And the value.
- 16 So when you just mentioned you could say it was worth
- 17 | \$10,000 --
- 18 | A. Yes, ma'am.
- 19 Q. --- the lender would see a \$10,000 trade-in?
- 20 A. Yes, ma'am.
- 21 | Q. And then you said you would sell it back to the customer
- 22 | for a dollar?
- 23 A. Yes, so that's what we would tell them. If, you know,
- 24 | they had a car, like, we don't really need it, we just need it
- 25 | for the deal, so if you can use it as a trade-in.

1 And then a lot of the times people didn't even have trade-2 ins and we would put -- I mean, multiple times there's cars 3 that didn't have VIN numbers on them, people say, yeah, I think 4 I got a car, and you would just put that on there. 5 Okay. How does that conversation go with a customer? Q. 6 We need money down, you don't have it. I need a trade-in. 7 You know, you think you got one? Let's just say you do. Maybe they do have one and it's in a field and they're, 8 9 like, look, I had this car ten years ago, I don't even know 10 where it's at. Well, see if you can get me a VIN number later, and we'll 11 12 just assume, do the deal and send it out. And that was how we 13 would show money on the contract. 14 Sometimes there was a real car, sometimes there wasn't. 15 And so did the car need to be brought to the dealership? Q. 16 Α. No. 17 What did the dealership need to do one of these? 18 Just a year, make, model. 19 Now, they needed a VIN number. Towards the end, it got 20 really tight. They started tightening up. We needed VIN 21 numbers, we needed titles, you know, they wanted ownership 22 paperwork. 23 Once again, the FBI deal got tighter and tighter, Faith needed more documents in order to process these deals. But in 24

the beginning, it was anything. You get a VIN number, you got

25

- 1 a deal.
- 2 | Q. And you said "Faith needed more documents," who is Faith?
- 3 A. Faith was in accounting. She was an accounting lady,
- 4 | accounting manager.
- 5 | Q. Okay. And so did the dealership need, like, odometer
- 6 readings for the trade-in?
- 7 | A. Yeah. What they wanted was just proof of registration or
- 8 | a copy of the title and proof that it was paid off towards the
- 9 end. So we'd call the tag office and get faxes back just to
- 10 | show that it was actually in this person's name that was
- 11 trading it, but in the beginning, that was irrelevant.
- 12 Q. In the beginning, you didn't check their ownership?
- 13 A. No.
- 14 Q. In the beginning, did you check the odometer?
- 15 A. No.
- 16 | Q. Did -- for an in-and-out, did the dealership assess the
- 17 | condition of the car or do an appraisal?
- 18 A. No, we never saw most of them.
- 19 | Q. Did Mr. Mayes know about in-and-outs?
- 20 A. Absolutely.
- 21 | Q. How do you know that?
- 22 A. Because we talked about them.
- 23 Q. And what do you mean? What did you talk about?
- 24 A. Like, whenever things started getting really tight, he
- 25 | was, like, make sure you guys get your paperwork showing these

- 1 customers -- these are actually their cars now.
- 2 Q. And before that, did he know about it?
- 3 A. Yes.
- 4 Q. How do you know?
- 5 A. Because we did all of our deals and we spoke about it.
- 6 Q. And you were friends with him at the time?
- 7 A. Absolutely.
- 8 Q. And I think earlier you said that in that 2012-to-2014
- 9 | time period, you didn't see him that much?
- 10 A. No, during that time, maybe an hour a week. It was -- on
- 11 this time, we were spending four or five hours a day together.
- 12 | Q. Okay. What did you do together?
- 13 A. Every day, we had the same routine. It was we'd wake up,
- 14 | work out, I spent most of my day with him.
- 15 Q. Okay.
- 16 A. We'd go to work, we'd hang out on the weekends, we were
- 17 | together all the time.
- 18 \mid Q. And was that true when the pawn shop was operating?
- 19 A. Yes, ma'am.
- 20 Q. And so did you talk about the pawn shop in those days that
- 21 | you spent with him?
- 22 A. Yes.
- 23 | Q. And then you guys were still spending that time together
- 24 when the in-and-outs were revving up?
- 25 A. Yes, ma'am.

- 1 Q. Okay. And you were talking about the in-and-outs as those
- 2 | were replacing the pawn shop; is that --
- 3 | A. Yeah, not really that they're replacing, but it was just a
- 4 | new form way to get deals done on special-finance customers.
- 5 Q. Okay. Thank you.
- I direct your attention to Government Exhibit 40, which we
- 7 | have a stipulation as to admissibility.
- 8 THE COURT: It will be received.
- 9 Q. (BY MS. ANDERSON) Is this a Dealertrack call-back sheet
- 10 | for a customer named Tamia Gray?
- 11 A. Yes, ma'am.
- 12 Q. And on this, who is the lender?
- 13 | A. Global Lending Services.
- 14 \mid Q. And on the right side, are those the terms of the deal
- 15 | approved by Global Lending Services?
- 16 A. Yes, ma'am.
- 17 | Q. And what kind of down payment is part of this deal?
- 18 A. So there's no cash down, it's just \$1,000 for a trade-in.
- 19 | Q. Okay. Let's look at Government Exhibit 41; we have a
- 20 | stipulation as to admissibility.
- 21 THE COURT: It will be received.
- 22 Q. (BY MS. ANDERSON) On this contract for Ms. Gray, what kind
- 23 of car was she buying?
- 24 A. A 2015 Kia Soul.
- 25 | Q. And on the right side, does it show a trade-in?

- 1 A. A 1998 Honda Accord.
- 2 Q. What's the VIN number for this '98 Honda Accord?
- 3 A. It's just 17 one-digit numbers.
- 4 | Q. What does that mean to you?
- 5 | A. That just means they just entered in anything.
- 6 | Q. What's the -- what does it say the mileage is on this '98
- 7 | Honda Accord?
- 8 A. 234,000 miles.
- 9 Q. And it's a \$1,000 trade-in allowance?
- 10 A. Yes, ma'am.
- 11 Q. And this goes to the lender?
- 12 A. Yes, ma'am.
- 13 | Q. And supports the deal on that recap -- sorry -- the
- 14 | call-back sheet from Global Lending Services on Dealertrack; is
- 15 | that right?
- 16 A. Yes, ma'am.
- 17 | Q. Let's go to Government Exhibit 42; we have a stipulation
- 18 | as to admissibility.
- 19 THE COURT: It is received.
- 20 Q. (BY MS. ANDERSON) Is this Ms. Gray's retail installment
- 21 | sale contract --
- 22 A. Yes, ma'am.
- 23 Q. -- for her purchase of a 2016 Kia Soul?
- 24 A. Yes.
- 25 | Q. And on this, does it show her down payment and itemization

- 1 of amount financed?
- 2 A. Yes. This one shows trade-in of \$1,000 and then a cash of
- 3 | \$500.
- 4 Q. Okay. And these retail installment contracts, if we go to
- 5 | the second page, they're signed by whom?
- 6 A. By the finance manager and the customer.
- 7 | Q. Okay. And so this one is signed and dated January of
- 8 | 2016; is that right?
- 9 A. Yeah, January of 2016.
- 10 Q. Okay. And this goes to the lender; is that right?
- 11 A. Yes, ma'am.
- 12 Q. All right. And then let's go to Government Exhibit 43; we
- 13 have a stipulation as to admissibility.
- 14 THE COURT: It is received.
- 15 | Q. (BY MS. ANDERSON) Is this Ms. Gray's down payment of \$500?
- 16 A. Yes, yes, it is.
- 17 | Q. Okay. And does a personal check work for a cash down
- 18 | payment? Does that count as cash, in your experience?
- 19 A. Yes.
- 20 Q. Let's look at Government Exhibit 44, which we have a
- 21 | stipulation as to admissibility.
- 22 THE COURT: It is received.
- 23 Q. (BY MS. ANDERSON) What is this page?
- 24 A. It's an as-is form. And what it states is this vehicle
- 25 | sold as is, regardless of manufacturer warranty, Big Red has

- not applied a warranty onto this vehicle, so it says that it's sold as is. And all vehicles are sold as is.
- These problems can include but are not unlimited to, and
- 4 then it's complete engine failure, complete transmission
- 5 | failure, wheels and tires falling off, engine noise,
- 6 transmission noise or slipping, lemon law buy-back title, repo
- 7 | title, flood damage title, inoperable window regulators, paint
- 8 | flaws or body damage. This vehicle may have frame damage.
- 9 This vehicle may have unit body damage, interior damage, wear
- 10 and tear, and the cruise control may not work. Also, it could
- 11 | have hail damage.
- 12 | Q. Okay. And how frequently are these as-is agreements put
- 13 | into the documents signed by customers?
- 14 A. These are in every deal.
- 15 Q. In every deal.
- And who is the manager on this one?
- 17 A. It says "Chris Mayes."
- 18 | Q. Let's go to Government Exhibit 45; we have a stipulation
- 19 as to admissibility.
- 20 THE COURT: It is received.
- 21 Q. (BY MS. ANDERSON) What is this?
- 22 A. It's a vehicle extended service agreement contract.
- 23 Q. And this is also for Ms. Gray?
- 24 A. Yes, ma'am.
- 25 Q. And Number 7, how much was she paying for an extended

- 1 | service contract?
- 2 A. \$2,500.
- 3 Q. All right. And if you go up to the Number 3, what kind of
- 4 | coverage was she getting for her \$2,500 extended service?
- 5 A. Comprehensive.
- 6 Q. And on the next page, 45.2, what is included in
- 7 | comprehensive coverage?
- 8 MS. ANDERSON: If you could actually do the top third
- 9 of this, please.
- 10 | Q. (BY MS. ANDERSON) So at the bottom of that highlighted
- 11 part, it says "comprehensive coverage"?
- 12 | A. Yeah, it says -- are you asking about comprehensive
- 13 | coverage?
- 14 | Q. Yeah, does that include all the stuff above it: Power
- 15 | train, plus high-tech, plus additional stuff?
- 16 A. Yeah, it looks like it does.
- 17 | Q. So it includes -- under the power train coverage, it
- 18 | includes, like, engine failure --
- 19 A. -- transmission.
- 20 | O. -- transmission failure?
- 21 A. Yes, ma'am.
- 22 Q. Okay. And let's go back to the front page of that one, if
- 23 | we could, in the top part.
- So -- and this is for Ms. Gray's purchase of a 2015 Kia
- 25 | Soul; is that right?

- 1 A. Yes, ma'am.
- 2 | Q. With the lenders over on this, too, Global Lending
- 3 | Services; is that right?
- 4 A. Yes, ma'am.
- $5 \mid Q$. Okay. Can you explain to me: Why is there an as-is form
- 6 and also a \$2,500 extended service agreement?
- 7 A. The service agreement would be sold to make profit. The
- 8 as-is form, the car could have a mile on it, we had everybody
- 9 | sign it, because Chris wanted everybody to sign one.
- 10 Q. And what was it used for?
- 11 A. Protection.
- 12 Q. So if the engine actually failed on this, what would
- 13 | happen?
- 14 A. If they didn't have a warranty, then they're screwed.
- 15 | Q. Okay. And if they have this extended service agreement?
- 16 | A. Then they would be able to get it warrantied.
- 17 | Q. All right. And so how does that as-is agreement come into
- 18 | play?
- 19 A. It's just an additional agreement that Chris has put on
- 20 | every deal for protection against the dealer, in case he went
- 21 to court or something, he has it signed.
- 22 Q. So would that -- could that be used to say the engine
- 23 | isn't going to be fixed, for example?
- 24 A. Yeah, it could say two different things.
- 25 | Q. Let's go to Government Exhibit 46; we have a stipulation

- 1 as to admissibility.
- THE COURT: It is received.
- 3 | Q. (BY MS. ANDERSON) This is one of those dealer
- 4 | participation certification forms for Tamia Gray with Global
- 5 | Lending; is that right?
- 6 A. Yes.
- 7 Q. And who signed off on this one?
- 8 A. Chris Mayes.
- 9 Q. Okay. And that's on the bottom right?
- 10 A. Yes, ma'am.
- 11 Q. And his title?
- 12 A. Owner.
- 13 Q. Let's look at Government Exhibit 47, which we have a
- 14 | stipulation as to admissibility.
- 15 THE COURT: It is received.
- 16 Q. (BY MS. ANDERSON) What's this?
- 17 A. This is called a bill of sale. It's a wholesale bill of
- 18 | sale. And, basically, the '98 Honda Accord that the previous
- 19 | purchase order had, the '98 Accord with the 17 one-digit
- 20 | numbers, this would be that car.
- 21 And what it means is that we put a dollar on it. It's
- 22 | selling it out of our inventory, so it doesn't stay on our
- 23 | inventory sheet like we have this car in stock.
- 24 Q. Okay.
- 25 | A. So it's showing that we're selling it back to the customer

- 1 for a dollar.
- 2 | Q. Okay. And so this is a separate deal -- at the
- 3 dealership, is it a separate deal jacket?
- 4 A. Yeah, it's a separate transaction.
- 5 Q. Okay. And this one, it's Ms. Gray repurchasing from the
- 6 dealership the Honda Accord she had traded in?
- 7 A. Yeah.
- 8 Q. Okay. Now, when you did this, did you require the
- 9 customer to provide a dollar?
- 10 A. No. No, we just -- it was -- I actually don't know how it
- 11 | was handled, it just got handled in accounting.
- 12 | Q. Okay.
- 13 | A. And they -- the car disappeared off the inventory sheet.
- 14 | Q. Okay. Let's go to Government Exhibit 48; we have a
- 15 | stipulation as to admissibility.
- 16 THE COURT: It is received.
- 17 | Q. (BY MS. ANDERSON) It's the deal recap for Ms. Gray?
- 18 | A. Yes, ma'am.
- 19 | Q. All right. And over on the top right, does it show the
- 20 | \$1,000 trade allowance?
- 21 A. Yes, ma'am.
- 22 Q. Okay. And then in the middle of this, do you see those
- 23 | handwritten letters?
- 24 A. IO, for in-and-out.
- 25 Q. What does that mean?

- 1 A. That means it's not really a trade-in.
- 2 Q. And so why is that written on here?
- 3 A. Because sometimes they would document it, sometimes they
- 4 | won't. In this case, they did, so that everybody would be
- 5 | aware that there's really not a trade-in.
- 6 Q. Okay. And does this page go to the lender?
- 7 A. No.
- 8 Q. All right. So is there anything that goes to the lender
- 9 | that shows that this vehicle wasn't actually traded in?
- 10 A. No.
- 11 | Q. Why not?
- 12 A. Because then you wouldn't have a deal.
- 13 Q. Let's go to Government Exhibit 52.
- 14 We looked at this one earlier, I think.
- 15 This is the Tony Clanton retail installment sale contract;
- 16 do you remember this one?
- 17 A. Yes, ma'am.
- 18 | Q. On this one, if we zoom in on the itemization of amount
- 19 | financed, does it show a \$200 trade-in?
- 20 A. Yes, ma'am.
- 21 | Q. All right. And this went to the lender; is that right?
- 22 A. Yes, ma'am.
- 23 | Q. And let's go to Government Exhibit 59; we have a
- 24 | stipulation as to admissibility -- or we may have already
- 25 | covered this one.

- 1 MS. ANDERSON: Is this one in?
 2 THE COURT: Is 59 in?
 3 COURTROOM DEPUTY: No, it's not.
 4 MS. ANDERSON: We have a stipulation as to
 5 admissibility for Government Exhibit 59.
- 6 THE COURT: It is received.
- 7 Q. (BY MS. ANDERSON) So, earlier, we looked at Mr. Clanton's
- 8 deal and we focused on the pawn ticket.
- 9 Do you see in the top right?
- 10 A. Yes.
- 11 | Q. What does it show as Mr. Clanton's cash down payment?
- 12 A. \$1,000.
- 13 Q. And is there a notation next to that?
- 14 A. It says "Norman Pawn & Gun."
- 15 | Q. And above that, does it have a trade allowance for him?
- 16 A. For \$200.
- 17 | Q. Okay. And on the left side, does it show what his trade-
- 18 | in purportedly was?
- 19 A. A 2004 Dodge SX.
- 20 Q. Let's look at Government's Exhibit 57; we have a
- 21 | stipulation as to admissibility.
- 22 THE COURT: It is received.
- 23 Q. (BY MS. ANDERSON) What is this?
- 24 | A. That's an in-and-out for Tony Clanton on his '04 Dodge.
- 25 | Q. And so this is the paper showing that the dealership sold

- 1 that purported trade-in back to Mr. Clanton for a dollar; is
- 2 | that right?
- 3 A. Yes.
- 4 | Q. Was that disclosed to the lender?
- 5 A. No.
- 6 Q. And I think we may have previously looked at it. Did we
- 7 look at Exhibit 60?
- 8 So for Mr. Clanton on these documents, there's both a pawn
- 9 and an in-and-out; is that right?
- 10 A. Yes.
- 11 Q. And on Document 60, did Mr. Gooch sign off on
- 12 Mr. Clanton's deal?
- 13 A. Yes, ma'am.
- 14 | Q. I direct you to Government Exhibit 75; we have a
- 15 | stipulation as to admissibility.
- 16 THE COURT: It is received.
- 17 | Q. (BY MS. ANDERSON) This is the Dealertrack for Jeffrey
- 18 | Davis?
- 19 A. Yes, ma'am, its approval.
- 20 Q. And this is an approval, you said?
- 21 A. Yes.
- 22 Q. And what is shown for Mr. Davis' down payment?
- 23 A. \$3,000 in cash and \$2,000 in a trade-in.
- 24 Q. And that's the -- those are -- the structure of the deal
- 25 | that American Credit Acceptance approved?

- 1 A. Yes, ma'am.
- 2 | Q. And at the bottom, can you tell which option was chosen
- 3 | for -- of these different tiers, Tier 1 or Tier 2?
- 4 A. Yeah, they picked the top one, which is a Tier 1, because
- 5 | it got them the biggest net check.
- 6 Q. Okay. And what's the difference between that Tier 1 and
- 7 | Tier 2? What changed to get you a bigger net check?
- 8 A. Actually, 1 and 2 look the same, but -- no, I see, my bad.
- 9 | I was looking at Tier 1 and Tier 1.
- 10 Okay. The difference is \$800 in down payment.
- 11 | Q. Okay. So the bottom ones, if you add those cash down and
- 12 trade equity, it's \$4,200; is that right?
- 13 A. Right, yeah.
- 14 | Q. And the top ones get you to \$5,000?
- 15 A. That's right.
- 16 Q. Okay. And the one approved by American Credit Acceptance
- 17 | in the top right is a total down payment of \$5,000; is that
- 18 | right?
- 19 A. Right. That's right.
- 20 Q. Let's look at Government Exhibit 76; we have a stipulation
- 21 as to admissibility.
- 22 THE COURT: It is received.
- 23 | Q. (BY MS. ANDERSON) For Jeffrey Davis, what was he buying?
- 24 A. A 2011 Ford regular cab.
- 25 | Q. And on this retail purchase agreement, what ends up being

- 1 | the down payment shown on here?
- 2 A. 5,000.
- 3 Q. Okay. And how do you get to that?
- 4 A. \$4,800, it looks like.
- 5 Q. \$4,800 as a --
- 6 A. -- as a trade-in and then \$200 in cash.
- $7 \mid Q$. Okay. And that gets you to the 5,000 required on that
- 8 | Dealertrack sheet?
- 9 A. That's right.
- 10 | Q. And when you look down, how much was cash on that deposit
- 11 | receipt?
- 12 A. 200.
- 13 Q. And then what was the trade-in?
- 14 A. 4,800.
- 15 | Q. Okay. And what kind of car was it that was traded in?
- 16 | A. Oh, I'm sorry, it was a 1994 Chevrolet. Doesn't say what
- 17 | it is, aside from Chevrolet.
- 18 | Q. Let's go to Government Exhibit 77; we have a stipulation
- 19 as to admissibility.
- 20 THE COURT: It is received.
- 21 | Q. (BY MS. ANDERSON) Is this Mr. Jeffrey Davis' retail
- 22 | installment sale contract?
- 23 A. Yes, ma'am.
- 24 Q. And on the itemization of amount financed, does it show
- 25 | \$4,800 trade-in, \$200 cash?

- 1 A. Yes, ma'am.
- 2 | Q. Okay. And so this -- the lender sees this and they see a
- 3 | \$5,000 down payment; is that right?
- 4 A. Yes, ma'am.
- 5 Q. Okay. Let's go to Government Exhibit 78; we have a
- 6 stipulation as to admissibility.
- 7 THE COURT: It is received.
- 8 Q. (BY MS. ANDERSON) And what is this?
- 9 A. It's a receipt for \$200 and it looks like -- earlier, I
- 10 | was telling you how we would copy money, looks like they copied
- 11 | some money.
- 12 | Q. Okay. And that would be the \$200 component of his down
- 13 payment; is that right?
- 14 A. It looks like it.
- 15 | Q. Okay. And let's look at Exhibit 79; we have a stipulation
- 16 as to admissibility.
- 17 THE COURT: It is received.
- 18 Q. (BY MS. ANDERSON) What is this?
- 19 A. This is a -- it's a worksheet -- it's showing us
- 20 communicating with the customer about what we can work out in
- 21 terms: Down payment, monthly payment, et cetera.
- 22 Q. On the left side, can you see what he is trading in?
- 23 A. Looks like he has two trades: One of them is a '94 Chevy
- 24 | Silverado and the second one, it looks like there is an '03
- 25 | Kawasaki 500 bike.

- 1 | Q. Okay. And can you tell what's going on, on the right
- 2 | side, with this blue marker?
- 3 A. Yeah. He's saying, the manager, with the trade-in and
- $4 \mid \$3,000$, the payment -- \$3,000 cash down -- the payment will be
- 5 | 389 a month.
- And then it looks like the customer put \$200 next to the 3
- 7 grand, saying that that's where they're committed.
- 8 Q. Okay. So they could -- they couldn't put \$3,000 down in
- 9 cash, they can put down \$200 in cash?
- 10 A. Correct.
- 11 | Q. And do you remember on that Dealertrack sheet what the
- 12 | lender was requiring here?
- 13 A. 5,000.
- 14 Q. Okay. And so then we have, on the retail installment sale
- 15 contract, which was Exhibit 77 we already looked at, the trade-
- 16 | in value given to this Chevy Silverado was \$4,800; is that
- 17 | right?
- 18 | A. Yes, ma'am.
- 19 | Q. And that makes up the difference for the lack of cash?
- 20 A. Yes, ma'am.
- 21 | Q. And does \$4,800 make sense to you, as someone in the car
- 22 | industry, for a '94 Chevy Silverado with 175,000 miles on it in
- 23 | -- what's the date on this one -- what's the date on this one
- 24 | -- in 2016?
- 25 A. No, ma'am.

- 1 Q. Why would it -- why would it show \$4,800 for that?
- 2 | A. Because that's what they need for the bank approval.
- 3 Q. Okay. Let's look at Government Exhibit 80; we have a
- 4 | stipulation as to admissibility.
- 5 THE COURT: It is received.
- 6 Q. (BY MS. ANDERSON) What's this?
- 7 | A. It's a wholesale bill sheet selling this truck back to the
- 8 customer for one dollar, and then it says "INO" on it, in-and-
- 9 out.
- 10 Q. Okay. And this is in a separate deal jacket?
- 11 A. Yes.
- 12 Q. And does this get sent to the lender on the purchase of
- 13 | the other car?
- 14 | A. No, ma'am.
- 15 | Q. Let's look at Government Exhibit 81; we have a stipulation
- 16 as to admissibility.
- 17 THE COURT: It is received.
- 18 | Q. (BY MS. ANDERSON) It's one of those dealer certification
- 19 participation forms for Jeffrey Davis in this instance.
- 20 Who signed off on this one?
- 21 A. Chuck Gooch.
- 22 | Q. Let's go to Government Exhibit 82; which we have a
- 23 | stipulation as to admissibility.
- 24 THE COURT: It is received.
- 25 | Q. (BY MS. ANDERSON) And is this Jeffrey Davis' deal recap?

- 1 A. Yes, ma'am.
- 2 | Q. And on the bottom left corner, what does it show is the
- 3 actual cash value of the trade, for the trade allowance of
- 4 \$4,800?
- 5 A. One dollar -- \$2.
- 6 Q. Does it say \$2?
- 7 A. It shows \$2.
- 8 Q. Why would it show \$2?
- 9 | A. I don't know. Maybe there was another -- that bike maybe
- 10 | got traded in and they sold it back to the customer and we just
- 11 | don't see that write-up sheet. I'm not sure.
- 12 | Q. Okay. And let's look at Government Exhibit 83; we have a
- 13 | stipulation as to admissibility.
- 14 THE COURT: It is received.
- 15 | Q. (BY MS. ANDERSON) Can you tell from this whether Mr. Gooch
- 16 | signed off on Jeffrey Davis' deal?
- 17 | A. Yes, ma'am. His initials are on it.
- 18 | Q. The red mark on it?
- 19 A. Yes, ma'am.
- 20 | Q. Let's go to Government Exhibit 90; we have a stipulation
- 21 as to admissibility.
- 22 THE COURT: Okay. Is that on -- also on Mr. Davis?
- MS. ANDERSON: Ninety is not.
- 24 THE COURT: Does that put you at a convenient
- 25 | stopping point?

```
1
              MS. ANDERSON:
                             Yes, Your Honor.
 2
              THE COURT:
                          Thank you. You may be seated.
 3
         Members of the jury, we'll take our mid-afternoon break at
 4
    this time. Twenty minutes seems to be working, and if not,
 5
    Lori will work with you on that. So let's plan on resuming
 6
   here in the courtroom at 25 minutes after the hour, guided, as
 7
    always, by the clock on the wall, and, as always, please
    remember my usual admonition, which I will not repeat at this
 8
 9
    time.
10
         All persons will please remain seated while the jury
11
    DEPARTS.
12
         (JURY EXITS THE COURTROOM.)
13
              THE COURT:
                          The jury has left the courtroom.
14
         Anything we need to address before we take our
15
   mid-afternoon break?
              MS. ANDERSON:
16
                            Nothing from the government, Your
17
    Honor.
18
              THE COURT: Very well.
19
         Court will be in recess.
20
         (A RECESS WAS HAD, AFTER WHICH THE FOLLOWING PROCEEDINGS
    WERE HAD IN OPEN COURT AND WITHIN THE PRESENCE AND HEARING OF
21
22
    THE JURY.)
2.3
              THE COURT: Welcome back, members of the jury.
24
         We're resuming in United States of America v. Bobby Chris
25
    Mayes, Charles Gooch, and Courtney Wells, with the parties and
```

- 1 their counsel in place, as before.
- 2 Ms. Anderson, you may continue.
- MS. ANDERSON: Thank you, Your Honor.
- 4 | Q. (BY MS. ANDERSON) I direct you to Government Exhibit 90;
- 5 | we have a stipulation to admissibility.
- 6 THE COURT: It is received.
- 7 MS. ANDERSON: Thank you.
- 8 Q. (BY MS. ANDERSON) Now, does this one have two names on the
- 9 top left?
- 10 A. Yes, ma'am.
- 11 | Q. And who are -- who are they? What are their names?
- 12 A. Coretta Post and Charles Miller.
- 13 | Q. Okay. And this is a Dealertrack -- is this accepting a
- 14 | loan by American Credit Acceptance?
- 15 A. Yes, they did a counteroffer and this is their approval.
- 16 Q. Okay. And on this one, what does it show for the down
- 17 | payment?
- 18 \mid A. \$6,800 as a trade-in and \$2,200 as cash down, so a total
- 19 of 9,000.
- 20 Q. Okay. Let's go to Government Exhibit 91; we have a
- 21 | stipulation to admissibility.
- 22 THE COURT: It will be received.
- 23 Q. (BY MS. ANDERSON) On this retail purchase agreement, what
- 24 | were Ms. Post and Mr. Miller purchasing?
- 25 A. A 2010 F-150 with 157,000 miles.

- 1 Q. Okay. And does it show a trade-in allowance here?
- 2 A. Of \$6,800.
- 3 Q. All right. And in the trade-in record, does it have any
- 4 | information about what they were trading in?
- 5 A. No, it says "NA," which is, like, not available.
- 6 Q. Okay. And this is signed at the bottom by the dealership
- 7 and by Ms. Post and Mr. Miller?
- 8 A. Yes, ma'am.
- 9 Q. Okay. Let's look at Government Exhibit 92; we have a
- 10 | stipulation as to admissibility.
- 11 THE COURT: It will be received.
- 12 Q. (BY MS. ANDERSON) On the retail installment sale contract,
- 13 does it show a trade-in of \$6,800 on this as well?
- 14 A. Yes, ma'am.
- 15 | Q. Okay. And this one is -- at the bottom, can you tell --
- 16 or at the top, either way, top or bottom --
- 17 MS. ANDERSON: Karen, take your pick.
- 18 | Q. (BY MS. ANDERSON) Is this at -- what dealership is this
- 19 | one at?
- 20 A. Mayes Kia.
- 21 | Q. Did you work at Mayes Kia?
- 22 A. No, ma'am.
- 23 | Q. Okay. And the lender on this was American Credit
- 24 | Acceptance?
- 25 A. Yes, ma'am.

- 1 Q. All right. And this was sent to the lender?
- 2 A. Yes, ma'am.
- 3 | Q. Let's go to Government Exhibit 93, which we have a
- 4 | stipulation as to admissibility.
- 5 THE COURT: It is received.
- 6 Q. (BY MS. ANDERSON) I don't think we've seen one of these
- 7 | before. What is this?
- 8 A. This is a credit application.
- 9 Q. And so who is this a credit application for?
- 10 A. This one is for Coretta Post.
- 11 | O. And what kind of information is on this?
- 12 | A. Name, date of birth, social security number, address, how
- 13 | long she had been at her house, what's her rent or mortgage,
- 14 where she works, what's her position at the job, how long she's
- 15 been there, work phone number, normal phone number, and how
- 16 | much money that person makes.
- 17 | O. And what does it show for Ms. Post?
- 18 A. One dollar at Heavenly Hands.
- 19 Q. A \$1 salary?
- 20 A. A \$1 salary.
- 21 Q. Okay. And the signatures at the top, there's one for the
- 22 applicant, is there another signature up there?
- 23 A. Yes, for Charles.
- 24 Q. And let's go to 93.2.
- 25 What is this?

- 1 A. This is Charles' application and it has all the same
- 2 | information, except for his date of birth, social security is
- 3 different. And then he works at Allied Universal and he makes
- 4 | 2,700 a month as a security officer.
- 5 Q. Okay. And where -- when you're at the dealership as a
- 6 customer, where does -- how does this information get
- 7 | documented? Who puts this in?
- 8 | A. So this customer -- looks like they're from Ft. Worth,
- 9 Texas, so they could have done a credit application over our
- 10 | website, and -- before they got there, or they could have just
- 11 pulled up and then we entered it in and pulled their credit.
- 12 | Sometimes they will do it and a lot of the times the
- 13 | salespeople do it.
- $14 \mid Q$. Okay. And where would the salespeople get the
- 15 | information?
- 16 A. By asking the customer.
- 17 | Q. Okay. And then what's 93.4 of the same document? What is
- 18 | this?
- 19 A. Looks like it's all the information on the vehicle that
- 20 | they're buying, which is a 2010 Ford F-150, cash selling price
- 21 | 22 grand.
- 22 | O. And does it have the net trade amount?
- 23 A. Yeah. It says the wholesale invoice, which is the trade-
- 24 | in value, is \$12,500.
- 25 | Q. And that's for the one they're purchasing or the one that

- 1 | they're trading in?
- 2 | A. They're purchasing a 2010 F-150, with an invoice of
- 3 | \$12,500 and their sale price is 22,000.
- 4 | Q. And up above that, does it have the terms, in terms of
- 5 | cash down, price, net trade? Is the down payment on here?
- 6 A. It says "zero cash down," but it says "6,800" for the
- 7 | trade, so this one doesn't have cash down on it.
- 8 Q. At the bottom of that page, what does it show they're
- 9 trading in?
- 10 A. A 2002 Kia Rio.
- 11 Q. And is this credit application something that goes to the
- 12 | lender?
- 13 A. Yes, ma'am.
- 14 Q. Let's go to Government Exhibit 94, which we have a
- 15 | stipulation as to admissibility.
- 16 THE COURT: It is received.
- 17 | O. (BY MS. ANDERSON) Now, is this information about -- on the
- 18 | left side, what does it show they're trading in?
- 19 A. A 2002 Kia Rio with 999,000 miles.
- 20 Q. Okay. And on the right side, it shows a trade-in
- 21 allowance of how much for that?
- 22 A. \$6,800.
- 23 Q. And this is in 2016. Does -- from your knowledge, does
- 24 | that sound like a fair amount for a 2002 Kia Rio with 999,999
- 25 | miles on it?

- 1 A. No, ma'am.
- 2 Q. Is it high, is it low?
- 3 A. It's pretty high.
- 4 | Q. All right. And let's look at Government Exhibit 95; we
- 5 | have a stipulation as to admissibility on this one.
- 6 THE COURT: It is received.
- 7 Q. (BY MS. ANDERSON) What is this document?
- 8 A. This says that Coretta Post has sold their 2002 Kia Rio to
- 9 | Mayes Kia for the amount of -- and it's just -- looks like a
- 10 purchase agreement.
- I didn't see these down at Mitsubishi or Big Red, but it
- 12 | looks like a purchase order that prints out on the front-end
- 13 | paperwork showing that we're buying their trade as a trade-in.
- 14 | Q. Okay. Why would -- I guess if you didn't do these, do you
- 15 know why they wouldn't put a dollar amount in there?
- 16 A. I have no idea.
- 17 | Q. And let me direct you to Government Exhibit 96; we have a
- 18 | stipulation of admissibility on this one.
- 19 THE COURT: It is received.
- 20 Q. (BY MS. ANDERSON) So this is in the dealership file for
- 21 Mr. Miller. What is this?
- 22 A. It's a 2000 model Hyundai, looks like an Elantra, it's a
- 23 | four-door sedan, 2000 model Hyundai sedan, and it looks like it
- 24 has a lien, a lien on it with U.S. federal Credit Union.
- 25 Q. And does it have an issue date sometime in 2006?

- 1 A. Yeah. They bought it back -- it looks like they bought it
- 2 back in '06.
- 3 | Q. And does it say how much the purchase price was for the
- 4 | 2000 Hyundai?
- 5 A. \$3,500 in '06.
- 6 Q. And it has Mr. Miller's name on this; is that right?
- 7 A. Yeah, Charles Miller, yes, ma'am.
- 8 | Q. And let's look at Government Exhibit 97; we have a
- 9 | stipulation as to admissibility.
- 10 THE COURT: It is received.
- 11 Q. (BY MS. ANDERSON) What is this?
- 12 A. This is an in-and-out, selling it back to the customer for
- 13 | a dollar on the Hyundai.
- 14 Q. Okay. And that -- is that Hyundai the one we just saw the
- 15 | title for?
- 16 A. Yes, ma'am.
- 17 | Q. Okay. And this would be in a separate deal jacket?
- 18 A. Yes, ma'am.
- 19 Q. And would this go to the lender?
- 20 A. No, ma'am.
- 21 | Q. Government Exhibit 98; we have a stipulation as to
- 22 admissibility.
- 23 THE COURT: It is received.
- 24 | Q. (BY MS. ANDERSON) For this Coretta Post sale, who signed
- 25 off on the dealer participation certification form?

- 1 A. Chuck Gooch.
- 2 | Q. Go to Government Exhibit 99; we have a stipulation as to
- 3 admissibility.
- 4 THE COURT: It is received.
- 5 | Q. (BY MS. ANDERSON) The deal recap document for Ms. Post or
- 6 Mr. Miller's sale?
- 7 A. The ACV -- or what is it? Sorry.
- 8 Q. Is this a deal recap for --
- 9 A. Yes, this is the recap that shows the -- stays with the
- 10 dealership and it shows all the finance numbers and what the
- 11 | profit is.
- 12 | Q. Okay. And on this, does it show what they traded in?
- 13 | A. Yes. Give me one second. A 2000 Hyundai Elantra with
- 14 | 140,000 miles.
- 15 | Q. And is that what we saw on that title?
- 16 A. Yes, ma'am.
- 17 | Q. Okay. And at the top, it shows the trade allowance, what
- 18 does it show the trade allowance?
- 19 A. One dollar.
- 20 Q. Let's see, where are you looking?
- 21 A. Oh, my bad. Oh, a trade allowance. I was looking at ACV.
- 22 | Sorry.
- \$6,800 is the trade allowance.
- 24 Q. Okay. And then we can go to the bottom left. What does
- 25 | it show the actual cash value of that trade is, as valued by

- 1 | the dealership?
- 2 A. One dollar.
- 3 Q. And did this to go the lender?
- 4 A. No, ma'am.
- 5 Q. And let's look at Government Exhibit 100; we have a
- 6 stipulation as to admissibility.
- 7 THE COURT: It is received.
- 8 Q. (BY MS. ANDERSON) Let's look at a couple things.
- 9 On this -- this is a Mayes Kia cover sheet; is that right?
- 10 A. Yes, ma'am.
- 11 Q. On the bottom right, in that green highlight, what does
- 12 | that say? What can you tell about the deal?
- 13 A. It says -- so what it's saying is that there's some things
- 14 | that are missing so the deal can be booked and that's the
- 15 | reason why that's wrote there.
- 16 And it's saying that it needs a VIN number to the trade-
- 17 | in. It's labeling that it is an in-and-out, which means it's
- 18 | not a real trade. It is saying that it needs the registration
- 19 | in the deal, and that was the title that we saw, and then the
- 20 | VIN. And it looks like they greened it all out once they got
- 21 | it, so then that's why Chuck signed it.
- 22 Q. Okay. And Chuck signed it, where are you seeing that?
- 23 A. Up at the top, where it says "deal number."
- 24 Q. In red?
- 25 A. In red, yes, ma'am.

- 1 Q. Okay. And so that means he signed off on this deal as it
- 2 | was structured with a \$6,800 trade-in allowance; is that right?
- 3 A. Yes, ma'am.
- 4 | Q. Let's look at Government Exhibit 155, which we have a
- 5 | stipulation to admissibility.
- 6 THE COURT: It is received.
- 7 | Q. (BY MS. ANDERSON) And is this a Dealertrack for a
- 8 | customer?
- 9 A. Yes, ma'am.
- 10 | Q. Who is the lender and who is the customer?
- 11 A. Santander is going to be the lender and the customer is
- 12 | going to be Deangelo Davis.
- 13 0. And what are the terms of this deal?
- 14 A. It's a 2017 Kia Forte. It looks like it's a new car with
- 15 | 12 miles. The invoice is \$18,000. And they're putting 500
- $16 \mid cash down$, \$3,000 in a trade-in, and \$2,500 in manufacturer's
- 17 | rebate.
- $18 \mid Q$. And those are the terms that Santander signed off on?
- 19 A. Yes, ma'am.
- 20 Q. And when you're doing these deals, did different lenders
- 21 | have different types of requirements or priorities?
- 22 A. Yes. In the stipulations box, they'll always kind of list
- 23 | what you need and that's how you'll know what you need.
- 24 Q. Okay. Is there anything, in particular, you recall about
- 25 | working with Santander?

1 Yeah. So they have a -- it's called a "real-time rehash," 2 real-time rehash. Do you see where it says "Click here for 3 real-time rehash" underneath the financing information? You 4 can click on that and you can go in and add a trade, you can 5 add cash down, you can play with the numbers to -- like you 6 said earlier, tinker with them to figure out how to get the 7 structure or the car that you want. Like, this one, under stipulations, it doesn't ask for 8 proof of income. So it could have at one point, but then we 9 10 put something in, and now it's gone. Because you can get to a certain loan-to-value on this vehicle that may remove some 11 12 stipulations. 13 Okay. And are you able to tell what gets used and not 14 have to provide proof of income, or is that something that you 15 just have to figure out at the time? 16 Α. Well, yeah, so there is a way. And if you look at the 17 left side, where it says "vehicle information, 2017 Kia Forte 18 LX auto mile 12," there's a book invoice of \$18,000, which is 19 the invoice on the new car. 20 So if you look over here on the total amount financed, 21 your best bet to get income to go away on an approval is to get 22 under that number, so it won't show a very big loan-to-value. 23 So if you look over back to the right, where it says "amount financed, 17,759," so putting that number a couple 24 25 hundred dollars under that will usually trigger a good --

- 1 approval like that, where it will waive the POI.
- 2 | Q. And why would you want the POI to be waived?
- 3 | A. The customer doesn't make as much money as they need to
- 4 | make to buy it, so you're putting in a higher number you can't
- 5 prove.
- 6 Q. Okay. Let's look at Government Exhibit 156; we have a
- 7 | stipulation as to admissibility.
- 8 THE COURT: It is received.
- 9 Q. (BY MS. ANDERSON) What does it show on this credit
- 10 | application for Deangelo Davis?
- 11 A. That he works at Whataburger and he's been there three
- 12 | months and he makes \$4,500.
- 13 | Q. Okay. And if we go to the -- and that's, I'm sorry,
- 14 | \$4,500 a month?
- 15 A. I'm sorry. He makes \$4,500 salary a month.
- 16 | Q. Okay. As a manager at Whataburger?
- 17 A. Yes, ma'am.
- 18 Q. All right. From working with car buyers, does that sound
- 19 | like an amount --
- 20 MR. ADLER: Speculation.
- 21 COURT REPORTER: Wait a minute.
- 22 THE COURT: That was Mr. Adler.
- Unless you can show me more of a foundation, that will be
- 24 sustained.
- MS. ANDERSON: That's fine, Your Honor.

- 1 THE COURT: Next question.
- 2 MS. ANDERSON: All right.
- 3 Q. (BY MS. ANDERSON) Let's go to page 156.3 of this document.
- 4 | What does it show -- what kind of vehicle is Mr. Deangelo
- 5 Davis trading in?
- 6 A. A 2002 Nissan Frontier truck.
- $7 \mid Q$. Government Exhibit 157; we have a stipulation as to
- 8 admissibility.
- 9 THE COURT: It will be received.
- 10 Q. (BY MS. ANDERSON) This is Mr. Deangelo Davis' retail
- 11 | purchase agreement?
- 12 A. Yes, ma'am.
- 13 | Q. And does it show -- what does it show his down payment is
- 14 | made up of?
- 15 \mid A. \$3,000 and a trade-in allowance -- \$3,000 is what his
- 16 trade is worth and then \$500 cash down.
- 17 | Q. Okay. And does it show a deposit receipt?
- 18 A. Yes, of \$500.
- 19 | Q. And what does it show for the trade-in description?
- 20 A. \$3,000.
- 21 | Q. Does it have anything on what kind of vehicle is being
- 22 | traded in?
- 23 A. No, it just says "NA."
- 24 | Q. Okay. And this is signed by the purchaser and the dealer?
- 25 A. Yes, ma'am.

- 1 | Q. Let's go to Government Exhibit 158; we have a stipulation
- 2 as to admissibility.
- 3 | THE COURT: It is received.
- 4 Q. (BY MS. ANDERSON) And this is Mr. Deangelo Davis' retail
- 5 installment sales contract?
- 6 A. Yes, ma'am.
- 7 Q. For the new 2017 Kia Forte?
- 8 A. Yes, ma'am.
- 9 Q. And does it have consistent information on down payment in
- 10 | that itemization of amount financed?
- 11 A. Yeah, it's all the same.
- 12 0. Same --
- 13 A. 6,000 down total, with the rebates, cash and trade.
- 14 | Q. Okay. Let's go to Government Exhibit 159; we have a
- 15 | stipulation as to admissibility.
- 16 THE COURT: It is received.
- 17 | O. (BY MS. ANDERSON) What is this?
- 18 A. It is a receipt for \$100.
- 19 Q. Is that the kind of receipt that you would generate for
- 20 | actual cash?
- 21 A. Yeah, we would just write a receipt if they gave us cash.
- $22 \mid Q$. And then what about the second page of this 159.2?
- 23 A. Looks like copied money on a copier and then there's a
- 24 debit card that they ran for 135.
- 25 | Q. Okay. And on that contract, what did it show as the cash

- 1 down payment for Mr. Davis?
- 2 A. 500.
- 3 Q. Okay. And so do you get to 500 with these two pages?
- 4 A. No.
- 5 Q. All right. Let's look at Government Exhibit 160, which we
- 6 have a stipulation as to admissibility.
- 7 THE COURT: It is received.
- 8 Q. (BY MS. ANDERSON) What is this?
- 9 | A. Vehicle service extended contract agreement.
- 10 Q. And did Mr. Deangelo Davis get the comprehensive coverage?
- 11 A. Yes, ma'am.
- $12 \mid Q$. And what did he pay for that?
- 13 A. Sorry, I'm looking here. Oh, \$2,000.
- 14 | Q. Okay. And let's look at Government's Exhibit 161; we have
- 15 | a stipulation as to admissibility.
- 16 THE COURT: It is received.
- 17 | O. (BY MS. ANDERSON) What is this?
- $18 \mid A$. This is the as-is form that we covered previously on the
- 19 used car, but now it's on a new car, stating that it's all
- 20 | as-is.
- 21 | Q. Why would Mr. Deangelo Davis sign an as-is for a new car?
- 22 A. It's just -- it was in every folder, every new car that we
- 23 | sold, it was in there. And people had to sign it or they
- 24 | didn't buy a car.
- 25 Q. Let's go to Government's Exhibit 162; we have a

- 1 | stipulation as to admissibility.
- THE COURT: It is received.
- 3 Q. (BY MS. ANDERSON) What is this?
- 4 | A. It's a purchase order for the 2002 Nissan.
- 5 Q. What kind of a Nissan?
- 6 A. It said on the other form it was a Frontier, but this one
- 7 | just says "Nissan."
- 8 Q. 2002 Nissan Nissan?
- 9 A. I'm sorry, yes.
- 10 Q. Does it have a price for it?
- 11 | A. No, ma'am.
- 12 Q. Let's go to Government's Exhibit 163; we have a
- 13 stipulation on admissibility on this one as well.
- 14 THE COURT: It will be received.
- 15 Q. (BY MS. ANDERSON) What is this?
- 16 | A. It's an in-and-out -- or it's a bill -- wholesale bill of
- 17 | sale, stating that we're selling this truck back to Deangelo
- 18 | for \$1.
- 19 Q. Would this go in a separate deal jacket?
- 20 A. Yes, it would. It would not go to the bank.
- 21 | Q. Okay. Let's look at Government Exhibit 164, please, which
- 22 | we have a stipulation for admissibility.
- THE COURT: It is received.
- 24 Q. (BY MS. ANDERSON) And who signed the dealer participation
- 25 | certification form for Mr. Deangelo Davis' deal with Santander?

- 1 A. Chuck Gooch, compliance.
- 2 | Q. Government Exhibit 165; we have a stipulation as to
- 3 admissibility.
- 4 THE COURT: It is received.
- 5 | Q. (BY MS. ANDERSON) It's the deal recap for Mr. Deangelo
- 6 Davis?
- 7 A. Yes, ma'am.
- 8 Q. And does it -- at the top of the page, does it have the
- 9 | \$3,000 trade allowance and \$500 cash?
- 10 A. Yes, it does.
- 11 Q. All right. And then the bottom left, what does it show
- 12 | about that trade-in?
- 13 A. \$3,000 trade-in; ACV of trade-in, NA.
- $14 \mid Q$. Okay. So not applicable for the value of the trade-in?
- 15 A. Yes, ma'am.
- 16 | Q. And let's look at Government Exhibit 166; we have a
- 17 | stipulation as to admissibility.
- 18 THE COURT: It is received.
- 19 Q. (BY MS. ANDERSON) From this Big Red cover sheet, can you
- 20 | tell if Mr. Gooch signed off on Deangelo Davis' deal with
- 21 | Santander?
- 22 A. Yes, I can. His signature -- or his initials are next to
- 23 the deal number, it's in the red writing.
- 24 Q. Okay. And let's look at -- when you were talking to a
- 25 | customer, did you collect proof of income from them regularly?

- 1 A. Not unless we needed it.
- 2 Q. Okay. If there's proof of income in dealership files, how
- 3 | does it get there?
- 4 | A. It gets there because we needed it, but we try not to put
- 5 | it in there unless it's needed, because if it accidentally got
- 6 | sent to the bank and it was wrong, then we wouldn't have a
- 7 deal.
- 8 Q. Let me direct you to Government Exhibit 168; we have a
- 9 | stipulation as to admissibility.
- 10 THE COURT: It is received.
- 11 Q. (BY MS. ANDERSON) This is the proof of income for Deangelo
- 12 Davis from Whataburger?
- 13 A. Yes, ma'am.
- 14 | Q. And on this first page -- so this is for -- what's the pay
- 15 period on the top right?
- 16 A. Pay period 4/25 through 5/1, so one week.
- 17 | Q. And what does it show his net pay was for that week?
- 18 A. \$132.
- 19 | Q. Okay. If we go a little below that, do you see -- do you
- 20 | see where it says "net pay"?
- 21 A. \$121.
- 22 Q. Let's go to the next page of that, 168.2.
- 23 What is the pay period for this?
- 24 \mid A. 4/18 to 4/24 and he netted \$52 that week.
- $25 \mid Q$. Okay. And if we look at the next page, 168.3?

- 1 A. Yeah, same answer, he netted \$95 that week on 4/11 through
- 2 4/17.
- 3 Q. Okay. Now, do you recall what Mr. Davis' salary was in
- 4 | the credit application?
- 5 A. 4,500.
- 6 Q. Do these documents support that?
- 7 A. No, ma'am.
- 8 | Q. And so let's go back to Government Exhibit 155, please.
- 9 Does it matter to you when proof of income is required on
- 10 | a deal?
- 11 A. Absolutely.
- $12 \mid Q$. Why is that?
- 13 A. Because if it is required and, like, this guy, can't
- 14 | produce it, then you have no deal.
- 15 | Q. Okay. And on this one, did you need to send those
- 16 | Whataburger pay stubs to Santander?
- 17 | A. No, ma'am.
- 18 Q. And I think you previously answered, but did that Document
- 19 | 163 need to go to -- or did it go to Santander?
- 20 A. 163, which is the bill of sale on the '02 Nissan Frontier
- 21 that we sold back for a dollar, does not go to the bank.
- 22 Q. Let's look at Government Exhibit 170; and we have a
- 23 | stipulation as to admissibility for this one.
- 24 THE COURT: It is received.
- 25 Q. (BY MS. ANDERSON) Whose Dealertrack call-back is this?

- 1 A. Global Lending Services from Norman Mitsubishi.
- 2 Q. And who is the customer?
- 3 | A. Brian White.
- 4 | Q. And what kind of car was he buying?
- 5 | A. A 2015 Dodge Ram.
- 6 Q. And on the terms that Global Lending Services approved,
- 7 | what was the down payment?
- 8 A. 500 cash down, 500 for a trade-in.
- 9 Q. And let's look at Government Exhibit 170 -- I'll do 171;
- 10 | we have a stipulation as to admissibility.
- 11 THE COURT: It is received.
- 12 | Q. (BY MS. ANDERSON) This is a credit application that would
- 13 | go to Global Lending Services for Mr. White?
- 14 A. Yes, ma'am.
- 15 | O. Okay. Let's look at Government Exhibit 172, which we have
- 16 | a stipulation as to admissibility on.
- 17 THE COURT: It is received.
- 18 | Q. (BY MS. ANDERSON) This is the retail purchase agreement
- 19 | for Mr. White?
- 20 A. Yes, ma'am.
- 21 Q. And what does it show for his down payment?
- 22 A. 500 for cash, 500 for trade.
- 23 Q. And on the right side, is there an acknowledgement of
- 24 receipt of \$500?
- 25 A. Yes, ma'am.

- 1 Q. And what is -- what is he trading in?
- 2 A. An '03 Mercury Marquis.
- 3 Q. And this goes to the lender?
- 4 A. Yes, ma'am.
- 5 | Q. Let's look at Government Exhibit 173; we have a
- 6 | stipulation as to admissibility.
- 7 THE COURT: It is received.
- 8 Q. (BY MS. ANDERSON) This retail installment sale contract
- 9 for Mr. White consistent with what we just saw?
- 10 A. Yes, ma'am; total of a thousand down, 500/500.
- 11 Q. Okay. And that goes to the lender?
- 12 A. Yes, ma'am.
- 13 | Q. Let's look at 174, please; we have a stipulation as to
- 14 admissibility.
- 15 THE COURT: It is received.
- 16 | Q. (BY MS. ANDERSON) And what does this documentation
- 17 | support?
- 18 A. It's a receipt for 500 cash down.
- 19 0. And there was 500 shown on the contract?
- 20 A. Yes, ma'am.
- 21 | O. Okay. Let's look at Government Exhibit 175; we have a
- 22 | stipulation as to admissibility.
- 23 THE COURT: It is received.
- 24 Q. (BY MS. ANDERSON) What is this?
- 25 A. It's a wholesale bill of sale, in-and-out form, and we're

- 1 | selling it back to Brian White for \$1.
- 2 | Q. Okay. And that's the trade-in that was listed as a \$500
- 3 | trade-in?
- 4 A. Yes, ma'am.
- 5 Q. Okay. And would this go to the lender?
- 6 A. No, ma'am.
- 7 | Q. Let's look at Government Exhibit 176; we have a
- 8 | stipulation as to admissibility.
- 9 THE COURT: It is received.
- 10 Q. (BY MS. ANDERSON) Now, this deal recap for Mr. White, this
- 11 | is an internal document at the dealership; is that right?
- 12 A. Yes, ma'am.
- 13 | Q. And does it go to the lender?
- 14 A. No, ma'am. It stays with the dealership.
- 15 | Q. And on this, can you tell anything about Mr. White's \$500
- 16 | trade-in?
- 17 A. It says that -- at the bottom left, it has an ACV of a
- 18 | dollar. That's what he was given, was \$500 cash for it, but it
- 19 | says an ACV of a dollar.
- 20 Q. So the dealership actually valued that trade-in as \$1 and
- 21 | not 500; is that right?
- 22 A. Right.
- 23 | Q. And why is that being tracked on here? What's being
- 24 | calculated?
- 25 | A. It's really just something -- they just put a dollar in

- 1 there because there's nothing -- there is -- I mean, it should
- 2 | just be zero because there is nothing.
- 3 Q. Okay. All right. Let's look at Government Exhibit 180;
- 4 | we have a stipulation as to admissibility.
- 5 THE COURT: It is received.
- $6 \mid Q$. (BY MS. ANDERSON) All right. What is this one?
- 7 | A. An approval for Angela Barnes on a brand-new Kia Forte and
- 8 | she's putting \$3,000 from a trade-in and then \$3,000 from a
- 9 rebate, which is a total of 6 grand.
- 10 Q. And Santander approved those terms?
- 11 A. Yes, ma'am.
- 12 | Q. Let's look at Government Exhibit 181, which we have a
- 13 | stipulation as to admissibility on.
- 14 THE COURT: It is received.
- 15 Q. (BY MS. ANDERSON) Does this look like the credit
- 16 | application that went along with Ms. Barnes' purchase?
- 17 A. Yes, ma'am.
- 18 Q. Okay. And let's look at Government Exhibit 182; we have a
- 19 stipulation as to admissibility on that one.
- 20 THE COURT: It is received.
- 21 | Q. (BY MS. ANDERSON) For Ms. Barnes' purchase, what does it
- 22 | show on this document about her trade-in?
- 23 A. It says that is a 2002 Dodge Intrepid that she got \$3,000
- 24 | for.
- $25 \mid Q$. This is signed by Ms. Barnes and also the dealership?

- 1 A. Yes, ma'am.
- 2 Q. And goes to the lender?
- 3 A. Yes, ma'am.
- 4 | Q. And let's look at Government Exhibit 183; we have a
- 5 | stipulation as to its admissibility.
- 6 THE COURT: It is received.
- 7 Q. (BY MS. ANDERSON) On this retail installment sale
- 8 | contract, does it show the same terms that we just looked at,
- 9 | with a \$3,000 trade-in allowance?
- 10 A. Yes, ma'am.
- 11 Q. For Ms. Barnes?
- 12 A. Yes, ma'am.
- 13 Q. And does this document go to the lender?
- 14 A. Yes, ma'am.
- 15 | Q. And on the third page of this, if we could, please, who is
- 16 | the lender on this one?
- 17 A. Santander.
- 18 | Q. Okay. And this retail installment sale contract gets
- 19 | signed by both the customer and the dealership; is that right?
- 20 A. Yes, ma'am.
- 21 | Q. Let's go to Government Exhibit 184; we have a stipulation
- 22 | as to its admissibility.
- 23 THE COURT: It is received.
- 24 Q. (BY MS. ANDERSON) What is this?
- 25 A. That she's selling her '02 Dodge Intrepid to Big Red

- 1 | Sports & Imports.
- 2 Q. And that's Angela Barnes?
- 3 A. Yes, ma'am.
- 4 | Q. And this purchase agreement doesn't have a dollar amount
- 5 on it, does it?
- 6 A. No, it doesn't.
- 7 | Q. And let's look at Government Exhibit 185, for which we
- 8 also have a stipulation of admissibility.
- 9 THE COURT: It is received.
- 10 Q. (BY MS. ANDERSON) What is this?
- 11 | A. Angela Barnes getting sold back her '02 Dodge Intrepid for
- 12 | \$1, for an in-and-out. That's why it says "INO."
- 13 | Q. And does this document go to the lender?
- 14 | A. No, ma'am.
- 15 | Q. Let's look at Government Exhibit 186, which we have a
- 16 | stipulation as to its admissibility.
- 17 THE COURT: It is received.
- 18 Q. (BY MS. ANDERSON) This is a deal recap for Ms. Barnes; is
- 19 | that right?
- 20 A. Yes, ma'am.
- 21 | Q. And on the bottom left, can you tell me anything about the
- 22 | trade allowance on this one?
- 23 A. Yeah. It says "A.C.V. OF TRADE 1.00 OVER-ALLOW 2,999."
- $24 \mid Q$. And does that information go to the lender?
- 25 | A. No, ma'am.

- 1 Q. And let's look at Government Exhibit 187, for which we
- 2 | have a stipulation as to admissibility.
- THE COURT: It is received.
- 4 | Q. (BY MS. ANDERSON) What can you tell from this?
- 5 | A. That Chuck signed off on it when it was ready to go to the
- 6 bank.
- $7 \mid Q$. Okay. So he signed off on the terms and paperwork and
- 8 | everything for Angela Barnes' purchase of the 2017 Kia Forte?
- 9 A. Yes, ma'am.
- 10 Q. And how can you tell he signed off on it?
- 11 A. Because his red signature is right next to the Deal Number
- 12 | 114392.
- 13 Q. We've looked at several of these in-and-outs. Who all at
- 14 | the dealership -- which dealerships were doing in-and-outs?
- 15 A. Mitsubishi, Biq Red, Mayes Kia, every dealership. The
- 16 | answer would be every dealership.
- 17 | Q. And which salespeople or sales managers were doing in-and-
- 18 | outs?
- 19 A. Every single person.
- 20 | Q. And so who knew about the in-and-outs at the dealerships?
- 21 A. Everybody.
- 22 Q. Did Mr. Mayes know about the in-and-outs?
- 23 A. Absolutely.
- 24 Q. How do you know he knew?
- 25 A. Because we talked about them.

- 1 Q. And was this when you were spending most of your days with
- 2 | him?
- 3 A. Yes.
- 4 Q. What about Mr. Gooch, did he know about the in-and-outs?
- 5 A. Absolutely.
- 6 Q. How do you know?
- 7 | A. Because there's no way anybody would have -- well, we
- 8 | talked about it, number one, but there is no way he would have
- 9 | signed off on these deals without -- with -- he's a compliance
- 10 guy, they wouldn't have let this go through.
- 11 | Q. And what about Ms. Wells?
- 12 A. Yes, she's aware of everything.
- 13 Q. How is she aware?
- 14 | A. Because she's in accounting and she's in almost every
- 15 | single meeting with me, Chris, Gooch and managers. Anything
- 16 | that has to do with money and back-end, she's involved in it.
- 17 | THE COURT: What do you mean by "back-end"?
- 18 THE WITNESS: In accounting, off of sales floor, up
- 19 | in the accounting office.
- 20 THE COURT: Okay.
- 21 THE WITNESS: Sorry.
- 22 Q. (BY MS. ANDERSON) And that involves booking the deals and
- 23 | tracking them in their computer systems; is that right?
- 24 | A. Yeah, because all that -- those people in there were
- 25 | monitored by her.

- 1 Q. Okay. She was a supervisor for the accounting staff?
- 2 A. Yeah.
- 3 | Q. Mr. Elliott, how did this investigation get started, if
- 4 you know?
- 5 | A. With Donna Mullins. It got started with Donna Mullins.
- Do you want me to start, like, with what happened with her
- 7 or what -- how we started with her?
- 8 Q. Who is Donna Mullins?
- 9 A. Donna Mullins was a loan officer at Tinker Federal Credit
- 10 | Union.
- 11 | Q. And how did you know her?
- 12 A. I've known her since back in our Hudiburg days, like, in
- 13 2004, 2005. She was a loan officer at Tinker back then and my
- 14 | managers would do business with her. And she -- she was always
- 15 around the dealership. Like, you know, we knew who she was
- 16 | because we did a lot of business with Tinker. She was, like,
- 17 the buyer. So Chris knew her, you know, everybody knew her.
- 18 Q. And at some point, did she move away?
- 19 A. Yes.
- 20 Q. And then did she come back?
- 21 A. Yes.
- 22 Q. And where were you working when she came back?
- 23 A. I was working at Bob -- I was working at Big Red, and then
- 24 | I went to Bob Howard, and then I came back in 2016 to start
- 25 | working at Mayes Kia -- I mean, I'm sorry -- at Norman

- 1 Mitsubishi and Norman Yamaha in 2016 when I came back, and she 2 was the buyer for the company, she was -- for Tinker.
- 3 And there's different loan officers that can buy deals,
- 4 | but she was, like, oh, I'm your buyer, and I hadn't seen her in
- 5 ten years. She disappeared.
- 6 So she moved back, she got a divorce, and we started a
- 7 | relationship, again. And I would go and I would do Bible study
- 8 | with her on Saturday mornings.
- 9 | Q. So I think you said this was when you went to Norman
- 10 Mitsubishi in January 2016; is that right?
- 11 A. Yes, ma'am.
- 12 Q. Okay. And when you say you started a relationship, what
- 13 | kind of relationship?
- 14 | A. Like, we're friends again, and then we would go and she's,
- 15 | like, hey, I'm a Christian, and I'm, like, oh, my God, you
- 16 | know, I got saved in 2011, we started talking and we just were,
- 17 | like, hey, we want to try to be better people. We would go and
- 18 do Bible study on Saturday morning.
- 19 | O. Okay. And you said she was the buyer for Norman
- 20 Mitsubishi. How was that going?
- 21 A. So she would buy car loans and she was more personable,
- 22 easier to get along with when you're calling in and trying to
- 23 | get a favor on a bank loan. So we liked her to take the call,
- 24 | if we could. You don't get to decide who picks it up, but we
- 25 | would always call her extension.

- She started doing some loans with us, we started becoming more profitable, and then we started paying her to do loans for us.
- 4 | Q. And when you say "we," who are you talking about?
- 5 A. Me and Chris, and then Courtney would give me the money
- 6 | every Friday.
- 7 Q. Okay. How did that come about?
- 8 A. So we had a Yamaha store that was not very profitable at
- 9 | this time. We had a lot of inventory. It wasn't making money.
- 10 And we found this loophole how to start making a lot of money.
- 11 | So we needed these loans to get bought. And she was our magic
- 12 person to go to, to buy them.
- So -- and, obviously, we wanted to sell more used cars
- 14 | because the facility at Norman Mitsubishi was Yamaha on this
- 15 | side and then cars on this side, so she could buy both.
- 16 So if we had customers over here or customers over here,
- 17 | we knew that we could, a lot of the times, pick up the phone
- 18 | and get her to buy them. So we motivated her with money to buy
- 19 | loans.
- 20 | Q. And who decided to motivate her with money?
- 21 A. Chris.
- 22 | O. How did that come about?
- 23 A. He said we'll pay her money.
- 24 Q. Who did he say that to?
- 25 A. Me.

- 1 Q. And how did that conversation happen?
- 2 A. We're becoming more profitable at Mitsubishi and Yamaha,
- 3 | we're starting to -- at that point, we were almost making more
- 4 | money than Big Red and -- which is, like, the mothership, and
- 5 | here we are, some little craphole over here, and we've started
- 6 to find this little niche.
- 7 | Well, it just -- she was our buyer. Even the Tinker reps
- 8 | were coming over and they're, like, man, you guys are doing,
- 9 like, 90 deals a month with us, like, this is crazy. I mean, I
- 10 | can't believe -- we're just blowing up with you guys.
- 11 Well, we had her in our pocket.
- 12 | Q. And you said you found a loophole, could you tell us more
- 13 | about that?
- 14 A. So -- well, on the buying side, obviously, she was enticed
- 15 to buy more loans with us because we were giving her more money
- 16 on the car side.
- On the Yamaha side, we had a Yamaha franchise, we found
- 18 | that Tinker had a deal called "purchase price" on their buying
- 19 | grid, called a "buying grid," and it wasn't a loan-to-value,
- 20 | like we've been talking about, like, 18 grand is what this is
- 21 worth, so they'll give you this much money, it just said
- 22 | "purchase price," which means we would literally take a \$6,000
- 23 motorcycle and sell it for \$26,000, and we could send it over
- 24 and they would give us the money. So we needed -- we needed to
- 25 | get those deals to Donna.

- 1 Why did you need to get them to Donna? Q. 2 Because we needed to make sure that those deals got bought Α. 3 because that's how we were going to make money. 4 And were you worried about what if those deals went to 0. somebody else there? 5 6 Well, we made sure they didn't go to somebody else. 7 What we would do is that we would do the deals through the week, and then she would let us know when she's available and 8 9 then she would jump in and buy them. 10 And then on the weekends, all the business we'd do on the weekends, we would do 20 deals on the weekends, and then on 11 12 Sunday she would buy a lot of the deals, on Sunday, on her day 13 off, just to make sure that she could get to them and then 14 still get to work on Monday, or she would let me and the 15 finance people know Monday morning and we would start slowly 16 sending them over. Like, we'll send you four now, and then in 17 two more hours, we'll send you another four. 18 And we would make sure -- and we would put in the notes to 19 the credit analyst at the bottom, we'd put, like, hey, Donna, 20 this is the deal we talked about; hey, Donna, this is that one 21 deal you wanted to see. Stuff like that.
- 22 Q. Let's pull up Government Exhibit 191.
- 23 THE COURT: Is that one in?
- 24 COURTROOM DEPUTY: Yes.
- THE COURT: Go ahead.

- 1 Q. (BY MS. ANDERSON) Is this what you were talking about with
- 2 | the pricing grid?
- 3 A. Yes, ma'am.
- 4 | Q. And where -- in the top part, it says "loan-to-value based
- 5 on purchase price new"?
- 6 A. "New," yeah. And the key was "new," "purchase price new,"
- 7 | because NADA is on every used thing out there, but these --
- 8 | these didn't have -- I mean, we had a crate sheet that showed
- 9 | what we paid for them, but there wasn't really a real MSRP
- 10 running around out there, so there was a real gray area on
- 11 this. And it said "purchase price," so, I mean, that could
- 12 | mean 50 grand. It could mean 200 grand. I mean, if somebody
- 13 | would click the green check button, we're going to sell it.
- 14 Q. And who noticed this?
- 15 A. Chris, me, the managers, we all found that there was a
- 16 | hole here and we just started going crazy.
- 17 \mid Q. And when you -- on the motorcycle deals, were you also
- 18 | using Dealertrack?
- 19 A. Yes, we were.
- 20 Q. Okay. So walk us through that.
- 21 What were the prompts in Dealertrack?
- 22 Did Dealertrack ask you for purchase price?
- 23 A. So Dealertrack would ask us for the purchase price and so
- 24 we would put what we wanted to sell it for in there. The
- 25 tricky part was when it asked for the invoice, right?

- Because when you're submitting a deal on Dealertrack,
 you're going through their name, their social, their date of
 birth, where they work, and then you're going to what it is
 that they're buying, and then you're putting in a sale price.

 But the banks need to know an invoice, a loan-to-value.
- 6 They need something. Something has to trigger them to believe
- 7 | that this is worth this.
- And since they say "purchase price," our loophole was,
 when it said "invoice," we would just put in a really high
 invoice amount, because there wasn't one, and then we would
 just make one and send it.
- And because there really wasn't one because we made one,
- 13 they didn't know what they were doing. And that was our --
- 14 | that was how we tricked them.
- 15 | Q. So in the first instance, you put information into
- 16 | Dealertrack; is that right?
- 17 A. Yes, ma'am.
- 18 Q. And they give you an approval based on the information you
- 19 | put in?
- 20 A. Uh-huh, invoice, MSRP, because it's new.
- 21 Q. Okay.
- 22 A. Yeah, there would be invoice and MSRP, are the two boxes
- 23 | that it would ask for.
- 24 Q. And would it ask for MSRP on these new motorcycles on
- 25 | Dealertrack?

- 1 A. Yeah, it would ask for the value, the invoice and the
- 2 MSRP, yes, because it's new.
- 3 Q. Okay. And when it had an MSRP input prompt, what
- 4 | information did you put in?
- 5 A. We would just put in something higher than the purchase
- 6 price or something equal to -- higher or equal to.
- 7 | Q. And then when the documents get sent to the lender for it
- 8 to be funded, what gets sent over there?
- 9 A. We would send a fake invoice because we wanted just -- we
- 10 | wanted the funding not to ask any questions because there were
- 11 | a lot of money made on these deals.
- 12 Q. Let's look at Government Exhibit 36, which I think has
- 13 already been admitted, and 36.5 specifically.
- What is this?
- 15 A. This is a Yamaha sheet. And at the top, it says "Norman
- 16 | Yamaha Motorsports."
- 17 And what we would do is -- this is a template and we would
- 18 | just fill in the stock number, the year, make, the model, the
- 19 VIN, the purchase price, and then down at the bottom, we would
- 20 | fill out the dealer list price and we could just do these on
- 21 | the fly.
- 22 Q. And are these the fake invoices you were talking about?
- 23 A. Yes.
- 24 | Q. Okay. And so if you flip through, let's look through a
- 25 few of them.

- 1 MS. ANDERSON: Okay. Just scroll down.
- 2 Q. (BY MS. ANDERSON) Who made these?
- 3 A. Everybody made them, but they were primarily made in the
- 4 finance department because it was just a template. We knew
- 5 | sending these to Tinker, when we were making these big, big
- 6 | monies, that we needed to put something in there where they
- 7 | didn't ask any questions.
- 8 | Q. And so this was what you provided to support the purchase
- 9 price on the lending grid?
- 10 A. Right.
- 11 | Q. And so let's go back to -- how did -- how did you and
- 12 | Chris first get -- you and Mr. Mayes first start talking about
- 13 | cash for Ms. Mullins?
- 14 A. Well, so, number one, because of this Yamaha situation --
- 15 like, on a car, making 2-, 3-, 4 grand was, like, awesome.
- 16 | That's great.
- 17 These bikes, these -- these deals, you know, you
- 18 | made \$800 on these things, you know what I'm saying?
- 19 So when we were able to take, like, this '15 Yamaha, this
- 20 | whatever it is -- it looks like this is probably a 4-grand
- 21 | bike, 5-grand bike -- long story short, we could send this over
- 22 | for \$25,000 and we'd get a check for 25 grand. I mean, you
- 23 | could make \$20,000 on one of these.
- And when that could happen, we got really excited,
- 25 | everybody did. Our salespeople were making tons of money, we

- 1 | were making tons of money, so we decided that we needed Donna
- 2 to make sure that these loans went through. It was a new way
- 3 to make a lot of money.
- 4 | Q. And so who first thought of giving her cash?
- 5 A. Chris.
- 6 | Q. And did you talk about how much cash?
- 7 | A. No, we just said we'll come up with an amount. So we just
- 8 | started paying her a thousand a week. She was always
- 9 | struggling with money, complaining, so we felt like this would
- 10 | really just send her right up to buy all our business.
- 11 | Q. And did it seem to affect her decision-making once you
- 12 | were giving her cash?
- 13 A. Absolutely.
- 14 Q. How so?
- 15 A. Well, we rarely did not get a deal bought. Rarely. So if
- 16 | we submitted -- I mean, you could look to our look-to-book back
- 17 | then in those days when Donna was with us and we would send her
- 18 | ten deals, she would buy nine, you know. Where before, Tinker
- 19 was -- we were sending ten, they were buying one. So
- 20 | everything flipped 360. She was giving us full approvals and
- 21 | it was -- it was just really easy.
- 22 Q. How does cash get out of the dealership? I mean, how did
- 23 | this -- the mechanics?
- 24 | A. Courtney Wells.
- 25 Q. Okay. So walk me through that.

- 1 A. Okay. So every Friday, Courtney would bring me cash and
- 2 | then I would give it to Donna.
- 3 Q. Okay. Did you talk to Ms. Wells about this cash you were
- 4 | getting?
- 5 A. Yes. Yes, she was with me and Chris the day that we
- 6 decided to start doing it and we agreed that every Friday
- 7 | she'll just bring it over and then I'll give it to Donna.
- 8 And we started giving her a thousand bucks a week and then
- 9 | we ended up doing, like, 2,000 a week, up until she got fired
- 10 from Tinker.
- 11 | Q. Okay. And had you ever given -- have you ever bribed a
- 12 | loan officer before that?
- 13 A. Not bribed a loan officer, but we have paid bird dogs to
- 14 | loan officers many of times before, outside of the dealership,
- 15 to get loans done back in, like, 2005, 2010. This was, like,
- 16 | under-the-table cash.
- 17 | Q. Sorry, the bird dog was under-the-table cash or this was
- 18 | under-the-table cash?
- 19 A. This was under-the-table cash.
- 20 Q. What's a "bird dog"?
- 21 A. So, like, I used to work for David Stanley back in, like,
- 22 2007, something like that, and they weren't signed up with
- 23 | Tinker Credit Union, so there was a lady that we would drive
- 24 over to when -- because they weren't a lender of ours and we
- 25 | would pay her \$200 referrals to do loans for us because these

- 1 | are loans that we couldn't get done at the dealership. That's
- 2 | wrong. But we would pay and then she would do the loans. And
- 3 | the dealership would cut the check out and, you know, it was,
- 4 like, no big deal.
- 5 I got -- at Carter County Dodge, when I worked down there,
- 6 | Tinker would do loans down there sometimes that they couldn't
- 7 | get done in the store and we would drive down and give this
- 8 | lady, you know, \$200 to do loans for us. And the dealership
- 9 | would pay that money to do these loans.
- 10 | Q. Okay. And on a bird dog, the dealership would do it by
- 11 | check; is that what you said?
- 12 | A. I mean, this is over 10 or 15 years ago. I believe so,
- 13 | yes.
- 14 | Q. Okay. So what happened with Ms. Mullins at Tinker?
- 15 A. She got fired for taking cash. They said that she --
- 16 THE COURT: Wait, wait, wait, wait.
- 17 THE WITNESS: I'm sorry.
- 18 THE COURT: Next question.
- 19 Q. (BY MS. ANDERSON) Okay. She got fired, is that what you
- 20 | said?
- 21 A. Yes, ma'am.
- 22 Q. And how do you know?
- 23 A. Because she came straight to the dealership and said, "I
- 24 just got fired."
- 25 Q. And who did she tell?

- 1 A. Me and Chris.
- 2 | Q. And what did Mr. Mayes say about that?
- 3 A. "We got to give her a job immediately."
- 4 | Q. Okay. And so what happened?
- 5 | A. She came to work for us. And we wanted her to stay quiet
- 6 and Chris wanted to contain her.
- 7 Q. How do you know that?
- 8 A. Because he told me.
- 9 Q. What did he say?
- 10 | A. He said: We need to have her keep her mouth shut and we
- 11 | need to make sure that she stays close to us so that she
- 12 | doesn't go around running her mouth.
- 13 | Q. And how -- did you talk about how to keep her mouth shut?
- 14 | A. Yeah. Well, number one -- there was two ways: One,
- 15 | letting her know that, as long as she stayed close to Chris,
- 16 | Chris would always protect her and he would pay for her
- 17 attorney, he would do anything and everything he needed to do
- 18 | to make sure that she was okay and that she's safe. And then
- 19 | "She never took any money," wink-wink, "you know what I'm
- 20 | talking about."
- 21 And then the second part was put the fear of God in her,
- 22 that if she talks and she tells somebody and she goes and runs
- 23 her mouth, which she already did admit to taking it, but we
- 24 | need to say that she got hot-boxed, that she was having a
- 25 | nervous breakdown, she had a meltdown, she was having a midlife

- 1 crisis, she needed to own that because she didn't get any money
- 2 from us.
- 3 So I'll give her a job, you control her, you contain her,
- 4 | and if she goes rogue, then we'll just say she's crazy and me
- 5 and you will run the same story.
- 6 Q. And that's all stuff that Mr. Mayes told you?
- 7 A. Yes.
- 8 Q. And at the time --
- 9 A. It was a daily deal. He told me to keep her mouth shut
- 10 | every day.
- 11 | Q. And at the time, where were you working?
- 12 | A. I was working for Chris at Norman Mitsubishi, Norman
- 13 Yamaha.
- 14 Q. And who did you report to?
- 15 A. Chris Mayes.
- 16 | Q. And where were you having these conversations?
- 17 | A. Every single day we would have meetings in Chris's office.
- 18 Q. And was the information that you discussed information you
- 19 | learned within the scope of your employment at Norman
- 20 | Mitsubishi?
- 21 A. Say that one more time.
- 22 Q. So was this all related to your job when you talked to
- 23 Mr. Mayes about this?
- 24 | A. You mean everything about us -- I mean, not losing my job
- 25 or --

- 1 Q. About Donna Mullins and what to do about her, was that
- 2 | related to the work you were doing at Norman Mitsubishi?
- 3 A. No. I mean, it was related -- yeah, it was related to the
- 4 | job because we were afraid we were going to get in trouble by
- 5 | the feds because she was a federal loan officer.
- 6 Q. Okay. And so at some point, once -- and I'm sorry, I
- 7 | don't know if I asked this -- did Ms. Mullins ultimately come
- 8 | to work at the dealership?
- 9 A. Yes, she did.
- 10 Q. All right. And at some point while she was working at the
- 11 dealership, did you go to Sonic with her?
- 12 A. Yes.
- 13 | Q. And, later, did you find out that that had been recorded?
- 14 A. Yes, ma'am.
- 15 | Q. I'm going to direct you to what's been marked as
- 16 | Government Exhibit 9.
- Do you recognize this document?
- 18 | A. Yes, I do.
- 19 | 0. What is it?
- 20 A. This is a -- it's where I was being recorded. It's the
- 21 entire video where we were at Sonic together.
- 22 Q. Is it excerpts of that video from June 21, 2017?
- 23 A. Yes, ma'am.
- 24 Q. And have you watched it?
- 25 A. Yes, I have.

- 1 Q. How do you know?
- 2 | A. Because I signed it, I initialed it, after I watched it.
- 3 | Q. Okay. And this recording was made while you were working
- 4 | at the dealership?
- 5 A. Yes.
- 6 Q. And the information was things you had talked about at the
- 7 | dealership with Mr. Mayes?
- 8 | A. Yes. She says she needs to come talk to me. I talked to
- 9 Chris and Chris told me you better tell her to keep her mouth
- 10 | shut, I'm not playing. He's like -- and just scare the life
- 11 out of her.
- 12 | Q. And does this video truly and accurately reflect the
- 13 | conversation you had with Ms. Mullins that day?
- 14 A. Yes, ma'am.
- MS. ANDERSON: Your Honor, the government moves to
- 16 | admit Government's Exhibit 9 into evidence.
- 17 MR. BEHENNA: Your Honor, at this time, we'd object
- 18 | and request a bench conference.
- 19 THE COURT: Very well. We'll have a bench
- 20 | conference.
- 21 THE FOLLOWING PROCEEDINGS WERE HAD AT THE BENCH AND OUT
- 22 OF THE HEARING OF THE JURY.)
- 23 | THE COURT: Counsel, stand down just a minute.
- We're having a technical difficulty with the wireless
- 25 | equipment and we're having trouble remembering how to do it the

```
1
    old-fashioned way.
 2
         And so I'm going to ask Lori to take the jury across the
 3
   hall, to Judge DeGiusti's conference room. It's just right
 4
    across the hall. And if you will, wait in there.
 5
         Obviously, please remember my usual admonition.
                                                          Wait in
 6
    there so that we can take something up with counsel.
 7
         Judge DeGiusti's conference room is much nicer than mine,
   but -- and so don't think that I have that nice a conference
 8
 9
    room.
10
         And if you will, please, Lori, proceed with the jury to
    Judge DeGiusti's conference room.
11
12
         (JURY EXITS THE COURTROOM.)
13
              THE COURT: Okay. Is there an objection?
14
         The pending offer is a Government Exhibit 9.
15
              MS. BEHENNA: Your Honor, maybe the witness should be
16
    excused.
17
              THE COURT: Yes, sir, Mr. Elliott, if you would step
18
    out in the hall. And stay handy, but just step out in the
19
    hall.
20
         (Witness exits the courtroom.)
21
              THE COURT: Is there an objection to Plaintiff's
22
    Exhibit 9?
2.3
              MR. BEHENNA: Your Honor, we've made a lot of records
    about our objections to this, but I think, in consultation, we
24
25
    are going to withdraw our objection as to hearsay, but we will
```

```
1
    stand on our objection under Rule 106, the rule of
 2
                   If a party introduces all or part of a writing
    completeness.
 3
    or recorded statement, an adverse party may require the
 4
    introduction at that time of any other part or any other
 5
    writing or recorded statement. And we would ask that the
 6
    entire thing be played, Your Honor.
              THE COURT: How long is the entire thing?
 7
                            Your Honor, I think this is the one
 8
              MR. BEHENNA:
    that is 17 and 26 minutes, so one is 17 minutes.
 9
10
              THE COURT: Well, I'm just asking about 9. Is 9 the
11
    17-minute one or what?
12
              MR. BEHENNA:
                            Exhibit 10 is 17 minutes.
              THE COURT: So Exhibit 9 would be the one that is 26
13
14
    minutes long?
15
              MR. BEHENNA: Yes, I believe that would be the
16
    26-minute.
17
              THE COURT: And roughly how long, in terms of play
18
    time, is the government's selected portion of it?
19
              MS. ANDERSON: About ten minutes, Your Honor.
20
              THE COURT: Okay. Well, it may be provident that
21
    we're doing this at this point because my inclination is -- and
22
    I'll give everybody a chance to concisely object -- but my
2.3
    inclination is to let the government play its part and then it
    will be just about time to go home and the defendants can
24
25
    designate what part they want to be played first thing in the
```

1	morning under Rule 106.
2	What would be wrong with that?
3	And by the way, I do have some discretion as to when the
4	additional part of it is played, as contemplated by Rule 106.
5	MR. BEHENNA: Your Honor, it would be prejudicial to
6	have the jury hear cut-up parts of a video and then say, jury,
7	but here are other parts.
8	It would make more sense if the jury just heard it all at
9	one time, a one complete video, which is sorry, Your Honor,
10	I didn't mean to
11	THE COURT: Go ahead.
12	MR. BEHENNA: This isn't like a puzzle that you fit
13	together that the jury should try to make sense of, well, here
14	is a part, the next morning is another part.
15	It's all one stated effort by Andy Elliott to bribe and
16	hush Donna Mullins and all of it together is what will make
17	sense to the jury.
18	THE COURT: Okay. Is this the one with the scrolling
19	transcript?
2.0	MS. ANDERSON: No, Your Honor. Exhibit 10 is the one
21	with the transcript.
22	THE COURT: Okay. Then why not just let her rip from
23	beginning to end?
24	MS. ANDERSON: Your Honor, we can do that. I'm not
25	sure that there are from our clips that there's anything

```
1
   misleading that needs to be corrected by other excerpts.
 2
         We had planned to just play excerpts because they seem to
 3
    give the full flavor, and if there are things that are out of
    context or they think would otherwise be misleading, then our
 4
 5
    position is that, under Rule 106, the defense can identify what
 6
    is misleading and --
 7
              THE COURT:
                          Okay.
                                Well.
              MS. ANDERSON: -- ask for additional things.
 8
 9
              THE COURT: There's two considerations here.
                                                            Number
    one, this could work out differently at a later stage, perhaps,
10
11
    with other exhibits, but Mr. Behenna, as a general
12
    proposition -- just in the nature of things, Mr. Behenna has a
13
    point, that if there is a video that's 26 minutes long or --
14
    and the government wants to play ten minutes of it, the -- and
15
    the defendants believe that the other 16 minutes show important
16
    context or otherwise would shed light on the overall gist of
17
    the conversation and so forth and provide -- obviously provide
18
    grist for cross-examination, then it's more intelligible if it
19
    all comes in at once without being all chopped up.
20
         The second consideration is we're sneaking up on taking as
21
    much time talking about it as there would extra time would be
22
    consumed by just playing the whole thing.
2.3
         So we'll bring the jury in and we'll play the whole thing.
         Plaintiff's Exhibit 9 is received on that basis.
24
25
         (JURY ENTERS THE COURTROOM.)
```

```
1
              MS. ANDERSON:
                              Your Honor, in looking at the files
 2
    just now, it looks like it's 37 minutes long.
 3
              THE COURT: Well, we'll get started on it.
         The video we have is -- Plaintiff's Exhibit 9 is received
 4
 5
    and we need the witness back in the courtroom.
 6
         (WITNESS ENTERS THE COURTROOM.)
 7
              MS. ANDERSON: Your Honor, may I sit while the video
    is playing?
 8
 9
              THE COURT: You may.
10
         (GOVERNMENT'S EXHIBIT NUMBER 9 PLAYED FOR THE COURT AND
    JURY.)
11
12
         (VIDEO PAUSED.)
                          Stop for just a minute. I think the jury
13
              THE COURT:
14
    deserves to be refreshed as to when and where this video was
15
    made.
16
              MS. ANDERSON: Yeah.
17
         (BY MS. ANDERSON) So where is this?
18
         This is in the back of Norman Mitsubishi.
    Α.
19
         Okay. And was this on June 21, 2017?
20
    Α.
         Yes, it was.
21
         And the voices we hear on this, whose voices are we going
22
    to hear?
2.3
    Α.
         Donna Mullins and mine.
24
         Okay. And she was working at the dealership at that time?
    Q.
    Α.
25
         Yes.
```

```
1
              THE COURT:
                          You may proceed.
 2
              MS. ANDERSON:
                             Thank vou.
 3
         Let's play it, please.
         (GOVERNMENT'S EXHIBIT 9 CONTINUED.)
 4
 5
              THE COURT:
                          Okay. Please stop the video.
 6
         (VIDEO PAUSED.)
 7
              THE COURT:
                          We'll resume tomorrow morning.
    obviously, that was a rather arbitrary time to stop the video,
 8
 9
    so my suggestion would be that when we resume the video in the
10
    morning, you can back it up a minute or so, so that everyone
11
    will have some understanding of where it left off.
12
         But with that, members of the jury, we will take our
13
    overnight recess. We'll resume at 9:00 tomorrow morning.
14
         There's a fair chance that next week, which is a four-day
15
    week anyway, we'll be starting at 8:30 in the morning, but
16
    we'll resume at 9:00 tomorrow morning.
17
         Please do remember my usual admonition not to discuss the
18
    case, not to undertake any form of independent investigation
19
    and not to reach any conclusions about the case until it has
20
    been given to you for your deliberations and verdict.
2.1
         I sincerely thank you for another day of service to the
22
            And let me repeat I do appreciate your punctuality and
2.3
    I know Lori does. So I look forward to seeing you so that we
24
    can begin promptly at 9:00 tomorrow morning.
25
         All persons will please remain seated while the jury
```

```
1
    departs.
 2
         (JURY EXITS THE COURTROOM.)
 3
              THE COURT:
                          The jury has left the courtroom.
 4
         One thing I want to come back to, and that is -- we have
 5
    two more recordings; is that right, that we'll ultimately be
 6
    addressing?
 7
                            Yes, Your Honor.
              MS. ANDERSON:
              THE COURT:
                          Okay. Well. Under -- Rule 106 is pretty
 8
 9
    loosely worded.
10
              MR. SNYDER: Your Honor, could we excuse Mr. Elliott?
11
              THE COURT: Oh, you may step down, and we look
12
    forward to seeing you promptly at 9:00 tomorrow morning.
13
         (WITNESS EXITS THE COURTROOM.)
14
              THE COURT: Rule 106 is fairly loosely worded.
15
    it states that the adverse party may require the introduction
16
    of any other part of the recorded statement that "in fairness
17
    ought to be considered at the same time."
18
              Now, under the cases, I do have some discretion as to
19
    the timing of it, but I don't really want to get into a
20
    situation of playing the government's selected snippets and
21
    then later playing the defendants' selected snippets that would
22
    be fair game under Rule 106.
2.3
         I think from the standpoint of the jury and the
    comprehensibility of it and certainly from the standpoint of
24
25
    the Court in avoiding unnecessary expenditure of time while we
```

```
1
    discuss these matters, I think it would be far and away
 2
    preferable to have the parties collaborate not on the jury's
 3
    time, and for that matter, not on my time, on those portions
 4
    that would be designated by the defendants under Rule 106.
 5
         Now, again, is there any practical problem with that?
 6
              MS. ANDERSON:
                            Your Honor, for Exhibit 10, we have
 7
    prepared the clips with the transcript on them and we don't
    have a way to play the full thing with the transcript on it and
 8
    it's otherwise very difficult to make out what's being said.
 9
10
              THE COURT: And how long is that one?
                            Well, the clips that we have are --
11
              MS. ANDERSON:
12
    let's see -- the first one starts at -- looking at the time
13
    stamp of it, it has a time stamp of 13:38 for the start and
14
    14:26:45 for the end.
15
         So I don't know the exact answer, but I think it's 226
16
    minus 138, so about 50 minutes? Math right? I think it may be
17
    about 50 minutes. It could be --
18
              THE COURT: You're thinking the government's excerpts
19
    run about --
20
              MS. ANDERSON: Our excerpts are less than that. Our
21
    excerpts are 17 -- how much?
22
         I don't have my notes on the start and stop times, so I'm
2.3
    not sure. But we have for the next one 14 clips with the text,
    and -- behind Tab 10, to show how much it is. I think the full
24
25
    recording is closer to 50 minutes. This is less than that.
```

```
1
    Maybe 20 minutes or so.
 2
              THE COURT:
                         Well, to me, this is pretty important,
 3
    for the reason I've already stated.
 4
         When will -- when do you anticipate offering Government
 5
    Exhibit 10?
 6
              MS. ANDERSON: After we finish with Exhibit 9.
 7
              THE COURT: Okay. So that's going to be offered
 8
    tomorrow?
 9
              MS. ANDERSON: Yes, Your Honor.
10
              THE COURT: Okay. I want -- I'm not going home until
    I find out how long the government's clips are and how long the
11
12
    whole thing is, so I'm just going to sit right here.
    stand down.
13
14
              MR. BEHENNA: Your Honor -- okay.
15
         (SHORT PAUSE IN PROCEEDINGS.)
16
              THE COURT:
                          Okay. We'll go back on the record.
17
                             The total video for the July 17, 2017
              MS. ANDERSON:
18
    one is 49 minutes long. And the clips that we've provided with
19
    the running transcript are 14 minutes and 18 seconds.
20
              THE COURT: Okay. And this is a recording of who and
21
    who?
22
              MS. ANDERSON:
                            It is an additional recording of Andy
2.3
    Elliott and Donna Mullins.
24
              THE COURT: Okay. And, obviously, I'm sure the
25
    defendants have -- defendants' counsel have long since reviewed
```

```
1
    it, so let me hear from defense counsel as to -- again, bearing
 2
    in mind I don't buy into the all-of-it-or-none-of-it argument.
 3
         Do defense counsel have an estimate as to how much of the
    total clip -- total video that's not included in the
 4
 5
    government's clips would fall within the category of material
 6
    that "in fairness ought to be considered at the same time"?
 7
              MR. BEHENNA: Your Honor, I'm not saying this to be
    glib, and I understand the Court's point. I don't buy into
 8
 9
    "all or nothing," but for us all of it. It all discusses the
10
    bribery.
         And if you try to play, like, five to seven minutes and
11
12
    then skip forward to 13 to 17 minutes, and then we have to fill
13
    in and say, okay, at five to seven, here's five to nine, and
14
    then the jury has to remember, well, wait, what was that first
15
    five that led into that? And then we're going to fill in
16
    another gap. It gets extremely confusing.
17
         And point two that I want to make: There is a transcript
    already transcribed of the whole thing. If we're worried that
18
19
    the government has -- already has clips with transcription
20
    already embedded, we could print out a transcript of -- what is
21
    it -- 14, 15 copies? We could have one for each of the jurors,
22
    they could read along as they go.
23
         But for us, Your Honor, it's the entire clip, the
    substance of what's taking place. And the jury needs to
24
25
    understand it all in context.
```

```
1
         And it would be too hard for us -- we would wind up having
 2
    to go listen to old parts just to lead into new parts and I
 3
    think that would waste judicial time. I think it would be
 4
    faster just to do it all at once.
 5
              THE COURT: Ms. Anderson, for the reasons I mentioned
 6
    a few minutes ago, within the outer bounds of reason, it is
 7
    preferable not to chop up a recording if, in fact, there are
    other parts of it that ought, in fairness, to be considered at
 8
    the same time within the meaning of Rule 106.
 9
10
         So is this -- I take it this is a transcript prepared by
    the government?
11
12
              MS. ANDERSON: Yes, Your Honor, it was prepared by
13
    the FBI a long time ago.
14
              THE COURT: Well, I've had an officer of the court
15
    tell me that -- although he correct -- appropriately disclaims
16
    adherence to the all-or-nothing -- the per se all-or-nothing
17
    approach, he's telling me that, really, for this thing to be
    understood, the jury needs to see it all.
18
19
         And I'm hard-put -- and by the way, the parties have not
20
    put me in a very good position to assess this -- I'm hard-put
21
    to gainsay that.
22
         And my inclination, if you want to present it at all, is
2.3
    to give every member of the jury a copy of the transcript and
24
    let it run again.
25
         Does the government have any serious problem with that?
```

```
1
              MS. ANDERSON:
                             No, Your Honor.
 2
              THE COURT: Okay. Well, fire up the copy machine.
 3
         And this -- okay. So that covers Plaintiff's Exhibit 10.
 4
         Now, there's one more of these woolly boogers out there,
 5
    and I need somebody to tell me where we stand on that one.
 6
              MR. SNYDER:
                          Just from our perspective, that is the
 7
    interview between the FBI and Courtney Wells. We've, again,
    designated clips.
                       That's going to come in, we think, through
 8
 9
    FBI Agent Clayton Johnson, who is one of our final witnesses,
    so that is, timing-wise, a little further off. But that
10
    interview, I think, is two hours long. And I don't -- I can't
11
12
    tell you exactly -- so the full is two hours, we have clips
13
    from that to be played.
14
              THE COURT: Okay. Well --
15
              MR. SNYDER: But we can, I think, probably discuss
16
    that with Mr. Gifford and try to find a way to expand our
17
    clips, perhaps, or discuss it so we don't end up having to
18
    bring this back to you.
19
              THE COURT: The minutes from today will state that
20
    counsel for the government and the Defendant Wells are ordered
21
    to collaborate on an agreed edited version of Government
22
    Exhibit -- what is it?
2.3
              MR. SNYDER: Eleven, Your Honor.
24
              THE COURT: -- on an agreed edited version of
    Government Exhibit 11.
25
```

```
1
         I just -- this is no way to run a railroad. And I just
 2
    don't want to have to deal with that when that one is offered.
 3
         Anything else we need to address before we take our
 4
    overnight recess?
 5
         What says the government?
 6
              MR. SNYDER: One second, Your Honor.
 7
         Your Honor, we -- there is one thing; we've raised it with
    defense counsel.
 8
 9
         We have one witness, she's one of the customers who has
10
    prepaid vacation, she's leaving the country on Saturday for a
    little over a week, so we have planned to have her here
11
12
    tomorrow, to try to fit her in somewhere so we can catch her
13
    testimony before otherwise it becomes unavailable.
14
         I don't know the best time to try to do that.
                                                        We,
15
    frankly, thought we would be much further along than we are.
16
    We're obviously about to get to cross of Mr. Elliott. I'm
17
    assuming that's going to take guite awhile.
18
              THE COURT: You don't say.
19
              MR. SNYDER: Call this experience.
20
         So I just wanted to flag that as an issue that we may have
21
    to try to find a way, if it's at all possible, to take a
22
    witness out of order.
2.3
              THE COURT: Unless somebody has a compelling reason
24
    that it sounds like a pretty decent reason to -- just to allow
25
    her to be put on out of time as a pretty short witness, is
```

```
1
    there any objection to that?
 2
              MS. BEHENNA:
                            No, Your Honor.
 3
              MR. SHANNONHOUSE: No objection, Your Honor.
 4
              MR. ADLER:
                          No objection on behalf of Ms. Wells.
 5
              THE COURT:
                          We can do that.
 6
         Is that one of the customers covered in Counts 2 through
 7
    13?
 8
              MR. SNYDER: It is, Your Honor; Tamia Gray, her name
 9
    is.
10
              THE COURT: Well, she comes in in Count Number 2.
11
    Yeah, that sounds like a workable, fair approach to it.
12
              MR. SNYDER: Thank you, Your Honor.
13
              THE COURT:
                          Anything else we need to address before
14
    we take our overnight recess?
15
         Hearing nothing, we'll be in recess.
         (COURT ADJOURNED FOR THE OVERNIGHT RECESS.)
16
17
18
19
20
21
22
2.3
24
25
```

1	CERTIFICATE OF OFFICIAL REPORTER
2	I, Tracy Thompson, Federal Official Realtime Court
3	Reporter in and for the United States District Court for the
4	Western District of Oklahoma, do hereby certify that pursuant
5	to Section 753, Title 28, United States Code, that the
6	foregoing is a true and correct transcript of the
7	stenographically reported proceedings held in the above-
8	entitled matter and that the transcript page format is in
9	conformance with the regulations of the Judicial Conference of
10	the United States.
11	Dated this 14th day of January 2022.
12	
13	/S/ Tracy Thompson
13 14	Tracy Thompson, RDR, CRR
14	
	Tracy Thompson, RDR, CRR
14 15	Tracy Thompson, RDR, CRR
14 15 16	Tracy Thompson, RDR, CRR
14 15 16 17	Tracy Thompson, RDR, CRR
14 15 16	Tracy Thompson, RDR, CRR
114 115 116 117 118 119	Tracy Thompson, RDR, CRR
114 115 116 117 118 119 220	Tracy Thompson, RDR, CRR
14 15 16 17 18	Tracy Thompson, RDR, CRR
114 115 116 117 118 119 120 221	Tracy Thompson, RDR, CRR